



National
Qualifications
2019

2019 ESOL

Listening

National 5

Finalised Marking Instructions

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General marking principles for National 5 ESOL Listening

This information is provided to help you understand the general principles you must apply when marking candidate responses to questions in this paper. These principles must be read in conjunction with the detailed marking instructions, which identify the key features required in candidate responses.

- (a) Marks for each candidate response must **always** be assigned in line with these general marking principles and the detailed marking instructions for this assessment.
- (b) Marking should always be positive. This means that, for each candidate response, marks are accumulated for the demonstration of relevant skills, knowledge and understanding: they are not deducted from a maximum on the basis of errors or omissions.
- (c) If a specific candidate response does not seem to be covered by either the principles or detailed marking instructions, and you are uncertain how to assess it, you must seek guidance from your team leader.
- (d) The marking instructions indicate the essential idea that a candidate should provide for each answer.
- (e) Where there are multiple choice questions, award 0 marks where a candidate ticks all boxes.
- (f) In addition, markers should use their professional judgement, subject knowledge and experience, and understanding to mark candidate responses.

Marking instructions for each question

Recording 1

Question			Expected response	Max mark	Additional guidance
1.	(a)		emergency callers/emergency victims	1	No more than three words allow 'genuine emergency callers'. 'emergency' is necessary
	(b)		trained to recognise/trained to know/able to tell	1	No more than three words Allow 'wasting time on' Not just 'recognise'
	(c)		(fast food) restaurant/takeaway	1	No more than three words not just 'fast food'
	(d)		mental health (issues/problems)	1	No more than three words Accept 'mental issues/'mental problems'
	(e)		colds and/or toothache	1	No more than three words NOT 'minor' ailments - covered in in existing sentence in 1(e)
2.			C	1	
3.			C	1	
4.			B	1	
5.			A	1	

Recording 2

Question			Expected response	Max mark	Additional guidance
6.			B	1	
7.	(a)		match people	1	No more than three words
	(b)		client/company/customer/business	1	No more than three words
	(c)		not (very) good/no good ('they' = clients)	1	No more than three words ! Accept 'professional'/'experts' ('they' = WWR)
	(d)		(her) pyjamas	1	No more than three words Accept minor misspellings but not 'bimaje'
8.			D	1	
9.			B	1	
10.			C	1	

Recording 3

Question			Expected response	Max mark	Additional guidance
11.			C	1	
12.			C	1	
13.			D	1	
14.	(a)		is different	1	No more than three words
	(b)		racism and/or sexism	1	No more than three words also accept 'uncomfortable situations'
	(c)		barred from	1	No more than three words also accept 'banned'. Yes to 'bared'/'baned'. No to 'bard'/'band'.
	(d)		a threat to	1	No more than three words also accept 'not enough' NOT 'a treat to'
15.			A	1	

[END OF MARKING INSTRUCTIONS]