

NeuroVirtual

Service Excellence

Service Report

Generated on 6/25/2025

Report Information

Company: N/A
Contact: Anonymous User
Quote Number: q111
Invoice Number: inv222

Service Details

Service Number: SWF-00414413
Device Serial: MXX-2024-012345
Ticket Number: 2506190003
Started: 6/25/2025

Service Information

Initial Assessment

Serial Number Received

MXX-2024-012345

Defect Description

defect description, test

Loaner Assignment

Loaner Serial Number

loaner sn

Loaner Model

loaner bwiii eeg

Receiving & Cleaning

Date Received

7/1/2025

Cleaning Date

7/1/2025

Product ID Date

7/2/2025

Inspection Comments

arrived broken

Received Parts

Part Number	Description	Quantity	Serial Number
PV	amp	1	sn123
SI	headbpox	1	sn 456

Analysis & Diagnosis

Analysis Date

6/25/2025

Finding Description

found eas 3 broken

Description

amp (Serial: sn123), headbpox (Serial: sn 456)

Diagnostic Summary

LED not on

Replacement Parts

Part Number	Description	Quantity	Serial Number
rmboard	eas3	1	-
rm board2	eas2	1	-

Repair & Testing

Description

eas3 (Part #: rmboard), eas2 (Part #: rm board2)

Repair Description

board exchange

Parts Used in Repair

Part Number	Description	Quantity	Serial Number
123	eas2	1	xxxx
456	eas3	1	yyy

Test Checklist

- ☒ PowerTest: Yes
- ☒ FunctionalTest: Yes
- ☒ CalibrationTest: Yes
- ☒ SafetyTest: Yes
- ☒ FinalTest: Yes

Repair Approval Responsible Agent

Mike Senior

Mike Senior

N/A

Service Responsible

Report Approval

