

NeuroVirtual

Service Excellence

Service Report

Generated on 6/25/2025

Report Information

Company: N/A
Contact: Anonymous User
Quote Number: q1111
Invoice Number: inv123

Service Details

Service Number: SWF-72716134
Device Serial: MXX-2024-012345
Ticket Number: 2506190003
Started: 6/25/2025

Service Information

Initial Assessment

Serial Number Received

MXX-2024-012345

Defect Description

test description

Loaner Assignment

Loaner Serial Number

N/A

Loaner Model

N/A

Receiving & Cleaning

Date Received

6/24/2025

Cleaning Date

6/24/2025

Product ID Date

6/24/2025

Inspection Comments

devices arrived in good shape.

Received Parts

| Part Number | Description | Quantity | Serial Number |
|-------------|-------------|----------|---------------|
| - | - | 1 | 1234 |
| - | - | 1 | 456 |

Analysis & Diagnosis

Analysis Date

6/24/2025

Finding Description

found that the eas3 is not working

Diagnostic Summary

whentesting i noticed the leds are off

Replacement Parts

| Part Number | Description | Quantity | Serial Number |
|-------------|-------------|----------|---------------|
| siboard | - | 1 | - |
| si eas2 | - | 1 | - |

Repair & Testing

Repair Description

exchanged teh eas3 and eas2

Parts Used in Repair

| Part Number | Description | Quantity | Serial Number |
|-------------|-------------|----------|---------------|
| si eas3 | - | 1 | - |
| si eas2 | - | 1 | - |

Test Checklist

- ☒ PowerTest: Yes
- ☒ FunctionalTest: Yes
- ☒ CalibrationTest: Yes
- ☒ SafetyTest: Yes
- ☒ FinalTest: Yes

Repair Approval Responsible Agent

Jane Admin

Jane Admin

Bob Viewer

Service Responsible

Report Approval

This report was automatically generated by NeuroChat Service Management System

Generated: 6/25/2025, 3:51:20 PM