

Service Report

Generated on 6/27/2025

Report Information

Company: Acme Corporation
Contact: N/A
Quote Number: Q9999
Invoice Number: INV7777

Service Details

Service Number: SWF-03521472
Device Serial: BW3-2024-001234
Ticket Number: 2506190001
Started: 6/27/2025

Service Information

Initial Assessment

Service Serial Number

BW3-2024-001234

Defect Description

custoemr said it is not connecting

Loaner Assignment

Loaner Serial Number

XYZ

Loaner Model

BWIII EEG

Receiving & Cleaning

Date Received

6/26/2025

Cleaning Date

6/26/2025

Product ID Date

6/26/2025

Inspection Comments

Devices arrived in bad shape, dirty,....

Received Parts

Part Number	Description	Quantity	Serial Number
Amplifier BWIII EEG	PV2009A	1	55555
Headbox BWIII EEG	PVXXXX	1	77777

Analysis & Diagnosis

Analysis Date

6/26/2025

Diagnostic Summary

LEDs not on showing problems with the CPU board

Replacement Parts

Part Number	Description	Quantity	Serial Number
SI90999	PCI EAS3	1	-
SI 8888	PCI EAS2	1	-

Repair & Testing

Parts Used in Repair

Part Number	Description	Quantity	Serial Number
SI999	EAS3	1	LLLL
SI7777	EAS2	1	KKKK

Test Checklist

- ☒ PowerTest: Yes
- ☒ FunctionalTest: Yes
- ☒ CalibrationTest: Yes
- ☒ SafetyTest: Yes
- ☒ FinalTest: Yes

Repair Approval Responsible Agent

Bob Viewer

Bob Viewer

N/A

Service Responsible

Report Approval

This report was automatically generated by NeuroChat Service Management System

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