

NeuroVirtual

Service Excellence

Service Report

Generated on 6/25/2025

Report Information

Company: N/A
Contact: Anonymous User
Quote Number: q1111
Invoice Number: inv123

Service Details

Service Number: SWF-72716134
Device Serial: MXX-2024-012345
Ticket Number: 2506190003
Started: 6/25/2025

Service Information

Initial Assessment

Serial Number Received

MXX-2024-012345

Defect Description

test description

Loaner Assignment

Loaner Serial Number

N/A

Loaner Model

N/A

Receiving & Cleaning

Date Received

6/24/2025

Cleaning Date

6/24/2025

Product ID Date

6/24/2025

Inspection Comments

devices arrived in good shape.

Received Parts

Part Number	Description	Quantity	Serial Number
-	-	1	1234
-	-	1	456

Analysis & Diagnosis

Analysis Date

6/24/2025

Finding Description

found that the eas3 is not working

Diagnostic Summary

whentesting i noticed the leds are off

Replacement Parts

Part Number	Description	Quantity	Serial Number
siboard	-	1	-
si eas2	-	1	-

Repair & Testing

Repair Description

exchanged teh eas3 and eas2

Parts Used in Repair

Part Number	Description	Quantity	Serial Number
si eas3	-	1	-
si eas2	-	1	-

Test Checklist

- ☒ PowerTest: Yes
- ☒ FunctionalTest: Yes
- ☒ CalibrationTest: Yes
- ☒ SafetyTest: Yes
- ☒ FinalTest: Yes

Repair Approval Responsible Agent

Jane Admin

Jane Admin

N/A

Service Responsible

Report Approval

This report was automatically generated by NeuroChat Service Management System

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