

RUBY MBETE MUTAKI

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Nairobi, Kenya

PROFESSIONAL SUMMARY

I am a motivated and resourceful individual with a strong foundation in computer science and experience in web systems, software development, and customer engagement. Skilled in programming, system design, and database management, with a proven ability to collaborate and work independently. Eager to contribute to innovative tech projects and drive impactful solutions.

EDUCATION

Bachelor of Science in Informatics and Computer Science

2021-Present

Strathmore University

Nairobi, Kenya

Kenya Certificate of Secondary Education

2017-2021

Nova Pioneer Girls High School

Average grade, B

WORK EXPERIENCE

IT Support Intern

January, 2024 - March, 2024

Spacia

- Conducted research to find ways to improve the company's online system.
- Conducted testing to guarantee the dependability, usability, and functioning of the online system.
- Provided the development team with useful input for improving the system.
- Made marketing calls to prospective customer organizations in order to support sales efforts.
- Worked together with cross-functional teams to meet client-facing and technical **demands**.
- Helped bridge the gap between customer outreach and technological development, which aided in the start-up's expansion.

Library Assistant

January, 2023 - March, 2023

Mc Millan Library

- Helped patrons identify and check out materials.
- Maintained a clean and well-organized library environment.
- Enhanced customer service abilities.

SKILLS

- Programming languages: Python, Java, C++, HTML, CSS, PHP, and JavaScript
- Operating systems: Windows, Linux, and Ubuntu
- Software development tools: Git, GitHub
- Machine learning and AI applications
- UI/UX design and prototyping
- Database Management: MySQL, and SQLite

MEMBERSHIP AND ASSOCIATION

- Strathmore Computing and Engineering Students Association.
- Mental Health Club - How You Doin' Podcast.
- Soida Foundation.

REFEREES

Eunice M. Maingi

Manager, I.T Security, iLabAfrica Research Centre (Mentor)

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