# Task 1

## October 2, 2022

Before starting any data wrangling, import the necessary libraries and set up files as needed.

```
[292]: # importing required libraries
import numpy as np
import pandas as pd
import matplotlib.pyplot as plt
import seaborn as sns
import datetime
import xlrd
import re
import os
from scipy.stats import ttest_ind
```

```
[293]: # set up file paths for data sets
    transDataFile = 'QVI_transaction_data.xlsx'
    purchDataFile = 'QVI_purchase_behaviour.csv'

pd.set_option('display.max_columns', None)
    pd.set_option('display.width', None)

# check file sizes to see if a generator is needed
    print(round((os.stat(transDataFile).st_size)/(1000*1024),2) > 100)
    print(round((os.stat(purchDataFile).st_size)/(1000*1024),2) > 100)
```

False False

Since both files are relatively small in size, we can store them in memory reather than writing generators to cycle through the data in a lazy fashion. We start by having a quick look at the data in both files to make sure it is in a usable format for us to do further analysis.

```
[294]: # start by examining the transactional data file
transData = pd.ExcelFile(transDataFile)

# checking how many worksheets are in the document
print(transData.sheet_names)
```

['in']

```
[295]: # checking the structure of the file
       dfTransData = transData.parse('in')
       print(dfTransData.head())
```

```
STORE_NBR LYLTY_CARD_NBR
                                       TXN_ID
                                                PROD_NBR
    DATE
  43390
0
                   1
                                 1000
                                             1
                                                        5
  43599
                   1
                                 1307
                                           348
                                                       66
1
2
  43605
                   1
                                 1343
                                           383
                                                       61
                   2
3
  43329
                                                       69
                                 2373
                                           974
  43330
                   2
                                 2426
                                          1038
                                                      108
                                    PROD_NAME
                                                PROD_QTY
                                                           TOT_SALES
0
     Natural Chip
                          Compny SeaSalt175g
                                                        2
                                                                  6.0
1
                    CCs Nacho Cheese
                                                        3
                                                                 6.3
                                          175g
                                                        2
```

Smiths Crinkle Cut Chips Chicken 170g

Smiths Chip Thinly S/Cream&Onion 175g

Kettle Tortilla ChpsHny&Jlpno Chili 150g

2

3

We can see that date is stored as an integer format due to the Excel date convention so we will convert it to an ISO format for better readability.

2.9

15.0

13.8

5

3

```
[296]: # convert date from integer format to ISO
    dfTransData['DATE'] = pd.to_datetime(dfTransData['DATE'].astype(np.int64), unit_
     →= 'D', origin = "1899-12-30")
```

We now have a quick look at the Purchase Behaviour file just as we did for the Transaction Data.

```
[297]: # checking the purchase behaviour file in the same way
       dfPurchData = pd.read_csv(purchDataFile)
       print(dfPurchData.head())
```

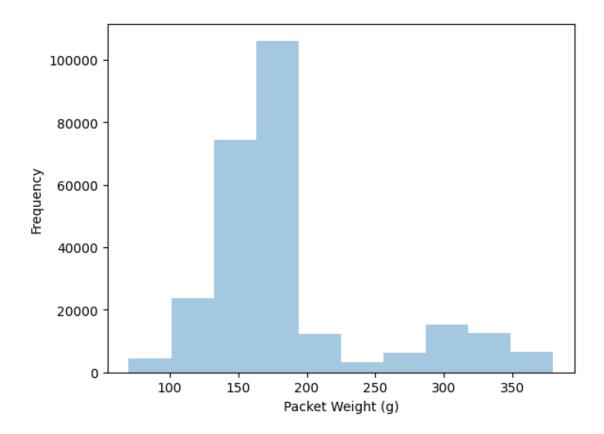
```
LYLTY_CARD_NBR
                                 LIFESTAGE PREMIUM CUSTOMER
0
             1000
                    YOUNG SINGLES/COUPLES
                                                     Premium
             1002
                    YOUNG SINGLES/COUPLES
                                                  Mainstream
1
2
             1003
                            YOUNG FAMILIES
                                                      Budget
3
             1004
                    OLDER SINGLES/COUPLES
                                                  Mainstream
             1005
                   MIDAGE SINGLES/COUPLES
                                                  Mainstream
```

Since both files look to be in a usable format, we can start by looking at what other data we can extract that may be useful. From the transaction data it is strraightforward to extract the weight of each product which we can add to the existing dataframe. We can then check to see that all the weights seem reasonable.

```
[298]: # extract the packet weight of each product in grams
       dfTransData['WEIGHT'] = dfTransData['PROD_NAME'].str.extract('(\d+)')
       print(dfTransData.head())
```

```
# check packet weights to see if there are any outliers
      dfTransData['WEIGHT'].unique()
               DATE STORE_NBR LYLTY_CARD_NBR TXN_ID PROD_NBR \
      0 2018-10-17
                             1
                                          1000
                                                     1
                                                               5
      1 2019-05-14
                             1
                                          1307
                                                   348
                                                              66
      2 2019-05-20
                             1
                                          1343
                                                   383
                                                              61
                             2
      3 2018-08-17
                                          2373
                                                   974
                                                              69
      4 2018-08-18
                                          2426
                                                  1038
                                                             108
                                        PROD_NAME PROD_QTY TOT_SALES WEIGHT
                               Compny SeaSalt175g
      0
           Natural Chip
                                                          2
                                                                   6.0
                                                                          175
                                                                   6.3
      1
                         CCs Nacho Cheese
                                             175g
                                                          3
                                                                          175
           Smiths Crinkle Cut Chips Chicken 170g
                                                          2
                                                                   2.9
                                                                          170
           Smiths Chip Thinly S/Cream&Onion 175g
                                                                  15.0
                                                          5
                                                                          175
      4 Kettle Tortilla ChpsHny&Jlpno Chili 150g
                                                                  13.8
                                                                          150
[298]: array(['175', '170', '150', '300', '330', '210', '270', '220', '125',
              '110', '134', '380', '180', '165', '135', '250', '200', '160',
              '190', '90', '70'], dtype=object)
[299]: # packet weights vary from 70g to 380g which seems okay so visualise the weights
      dfTransData.sort_values(by='WEIGHT')
      sns.distplot(dfTransData['WEIGHT'], hist = True, bins = 10, kde = False)
      plt.xlabel('Packet Weight (g)')
      plt.ylabel('Frequency')
      plt.figure(figsize = (15,5))
```

[299]: <Figure size 1500x500 with 0 Axes>



<Figure size 1500x500 with 0 Axes>

As we can see from the visualisation, the vast majority of crisp packets lie in the 125g to 175g region. Now looking back to our overview of the Transaction Data, we can see that some of the product names have random characters in them which we can remove using regular expressions. Once we have the names cleaned up, we can have a look to see what kind of key-words are common in crisp packet names.

```
[300]: # clean up the PROD_NAME column by removing digits and replacing special___

characters with spaces

dfTransData['PROD_NAME'] = dfTransData['PROD_NAME'].str.

replace(r'[0-9]+[gG]','')

dfTransData['PROD_NAME'] = dfTransData['PROD_NAME'].str.replace(r'&','')

# check the frequency of words within our products and display them

wordFreq = pd.Series(''.join(dfTransData['PROD_NAME']).split()).value_counts()

with pd.option_context('display.max_rows', None):

display(wordFreq)
```

Chips	49770
Kettle	38851
Cheese	27890
Smiths	26969

Salt	24719
Crinkle	23960
Pringles	23552
Doritos	23431
Corn	22063
Original	21560
Cut	20754
Chip	18645
Salsa	18094
Chicken	15407
Chilli	15390
Sea	14145
Sour	13882
Thins	13183
Crisps	12607
Vinegar	12402
RRD	11090
Sweet	11060
Supreme	10963
Chives	10951
Cream	10723
Infuzions	10723
Popd	9693
WW	9593
Tortilla	9592
BBQ	9434
Sensations	9429
Lime	9347
Dip	9324
Paso	9324
El	9324
Cobs	9090
Tostitos	8866
Twisties	8865
Old	8758
Tomato	7669
Thinly	7507
And	6373
Tangy	6332
SourCream	6296
Waves	6272
Lightly	6248
Salted	6248
Soy	6121
Mild	6048
Tyrrells	6023
Grain	5905
Deli	5885

Do ala	FOOF
Rock Natural	5885
	5611
Red	5487
Thai	4737
Swt	4718
Honey	4661
Nacho	4658
Potato	4647
Onion	4635
Burger	4618
Garlic	4572
Cheezels	4288
CCs	4245
Woolworths	4129
Mozzarella	3304
Basil	3304
Pesto	3304
Chili	3296
ChpsHny	3296
Jlpno	3296
Sr/Cream	3269
Swt/Chlli	3269
Ched	3268
Pot	3257
Of	3252
Splash	3252
PotatoMix	3242
SweetChili	3242
Orgnl	3233
Crnkle	3233
Bag	3233
Big	3233
Hot	3229
Spicy	3229
Camembert	3219
Fig	3219
Barbeque	3210
Mexican	3204
Jalapeno	3204
Light	3188
Chp	3185
-	
Spcy	3177
Crackers	3174
Prawn	3174
Rib	3174
Southern	3172
Crm	3159
ChpsBtroot	3146

Ricotta	3146
Smoked	3145
Chipotle	3145
Crn	3144
Crnchers	3144
Gcamole	3144
ChpsFeta	3138
Strws	3134
Herbs	3134
Veg	3134
Siracha	3127
Chnky	3125
Tom	3125
Mexicana	3115
Med	3114
Mystery	3114
Flavour	3114
Seasonedchicken	3114
Crips	3104
Vingar	3095
Slt	3095
FriedChicken	3083
Maple	3083
Sthrn	3083
Rings	3080
ChipCo	3010
Dorito	2986
SR	2984
Chs	2960
Infzns	2956
Medium	2879
French	2746
Smith	2743
Cheetos	2722
Cheddr	1576
Whlgrn	1576
Mstrd	1576
Hrb	1572
Spce	1572
Co	1572
Tmato	1572
Vinegr	1550
Tasty	1539
Belly	1526
Pork	1526
Rst	1526
Slow	1526
Roast	1519
10000	1010

N	1510
N Mac	1512 1512
	1512
Chutny	
Papadums	1507
Mango	1507
Coconut	1506
Sauce	1503
Snag	1503
Sp	1498
Truffle	1498
Barbecue	1489
Stacked	1487
OnionStacked	1483
Balls	1479
Bacon	1479
Snbts	1473
S/Cream	1473
Pepper	1473
D/Style	1469
Jam	1468
Compny	1468
Btroot	1468
Plus	1468
Chli	1461
Hony	1460
Mzzrlla	1458
Chimuchurri	1455
Steak	1455
Box	1454
Bolognese	1451
Puffs	1448
saltd	1441
Originl	1441
OnionDip	1438
Chikn	1434
Aioli	1434
Frch/Onin	1432
Whlegrn	1432
Pc	1431
Garden	1419
Fries	1418
GrnWves	1367
Sunbites	1338
NCC	1326
SaltKettle	549
ChickenKettle	538
HtKettle	537
ChickenPringles	359
=	

SaltPringles	359
HtDoritos	345
ChickenDoritos	315
SaltDoritos	312
HtPringles	309
SaltSmiths	288
HtSmiths	285
ChickenSmiths	274
ChcknSmiths	224
SeaSaltSmiths	214
S/CreamSmiths	207
CutSalt/VinegrSmiths	201
OnionSmiths	198
SaltThins	192
HtThins	190
ChickenThins	173
OnionKettle	170
CutSalt/VinegrKettle	169
SeaSaltKettle	168
ChcknKettle	154
S/CreamKettle	152
SaltTostitos	150
ChickenInfuzions	146
HtInfuzions	143
SaltCobs	141
ChickenCobs	138
SaltInfuzions	137
HtCobs	132
SaltTwisties	131
HtTwisties	130
S/CreamDoritos	129
Salt0ld	127
ChickenTostitos	127
OnionRRD	123
HtOld	123
ChickenTwisties	123
OnionPringles	114
ChickenWW	114
HtTostitos	113
CutSalt/VinegrPringles	112
ChcknDoritos	112
SaltWW	112
ChcknRRD	111
OnionDoritos	110
ChickenOld	110
SaltRRD	109
CutSalt/VinegrDoritos	106
HtRRD	104

S/CreamPringles	103
SeaSaltDoritos	102
SaltTyrrells	101
ChcknPringles	98
ChcknWW	97
ChickenRRD	96
SeaSaltPringles	96
S/CreamRRD	93
ChickenTyrrells	89
HtWW	89
SeaSaltRRD	88
SaltGrain	87
SeaSaltWW	85
HtTyrrells	82
CutSalt/VinegrRRD	80
S/CreamWW	79
S/CreamThins	77
HtGrain	76
CutSalt/VinegrWW	76
OnionWW	76
ChcknThins	73
ChickenGrain	72
SaltCheezels	70
ChickenCheezels	68
OnionThins	68
ChickenNatural	67
SeaSaltThins	62
OnionNatural	62
OnionInfuzions	60
CutSalt/VinegrTostitos	60
SeaSaltRed	58
CutSalt/VinegrInfuzions	57
HtNatural	57
CutSalt/VinegrThins	57
SeaSaltNatural	55
S/CreamRed	55
HtCheezels	54
ChcknInfuzions	53
HtRed	53
HtInfzns	52
SaltNatural	52
ChickenRed	52
CutSalt/VinegrRed	50
HtDorito	50
S/CreamNatural	50
ChcknNatural	49
SaltCCs	49
SeaSaltCCs	49

ChickenCCs	49
CutSalt/VinegrTwisties	49
CutSalt/VinegrNatural	47
SeaSaltInfuzions	47
OnionRed	47
SaltRed	47
SaltDorito	46
OnionOld	46
OnionCobs	45
S/CreamOld	45
Chckn0ld	45
S/CreamTwisties	44
SeaSaltTostitos	44
S/CreamInfuzions	43
S/CreamWoolworths	43
S/CreamTostitos	42
CutSalt/VinegrWoolworths	41
ChickenInfzns	41
CutSalt/VinegrOld SaltWoolworths	40 40
ChcknWoolworths	40
ChcknTostitos	39
S/CreamCobs	39
ChickenWoolworths	39
ChickenDorito	39
SeaSaltTwisties	38
CutSalt/VinegrCobs	38
OnionTwisties	37
ChcknTwisties	37
ChcknRed	36
SeaSaltGrain	36
S/CreamTyrrells	36
SeaSaltWoolworths	35
OnionCCs	35
SeaSaltCobs	35
HtWoolworths	35
ChcknCobs	35
OnionWoolworths	35
S/CreamCCs	33
SaltInfzns	33
HtCCs	32
ChcknCheetos	32
OnionTyrrells	32
SaltSmith	31
CutSalt/VinegrCheezels	31
SaltCheetos	31
OnionSmith	31
SeaSaltOld	30

OnionTostitos	30
SeaSaltSmith	30
CutSalt/VinegrCCs	30
SeaSaltTyrrells	30
ChcknCCs	29
ChcknTyrrells	29
ChcknCheezels	28
CutSalt/VinegrSmith	28
S/CreamGrain	28
ChickenSmith	27
OnionCheetos	27
HtSmith	27
OnionGrain	25
SeaSaltCheezels	25
ChickenCheetos	25
HtCheetos	25
S/CreamCheetos	24
ChcknSmith	24
S/CreamCheezels	24
S/CreamSmith	22
ChickenBurger	22
CutSalt/VinegrGrain	22
SeaSaltCheetos	21
CutSalt/VinegrSnbts	21
ChcknGrain	21
ChcknInfzns	20
CutSalt/VinegrCheetos	20
CutSalt/VinegrTyrrells	20
SeaSaltBurger	19
SeaSaltDorito	19
ChickenSunbites	19
CutSalt/VinegrSunbites	19
SeaSaltFrench	18
HtFrench	17
SaltBurger	17
OnionBurger	16
HtSnbts	16
OnionCheezels	15
HtGrnWves	15
S/CreamGrnWves	15
S/CreamFrench	15
S/CreamNCC	14
ChickenGrnWves	14
HtNCC	14
ChickenFrench	14
SeaSaltSnbts	14
SeaSaltNCC	14
SeaSaltInfzns	13

SeaSaltGrnWves	13
OnionSunbites	13
OnionFrench	13
ChickenSnbts	12
SaltNCC	12
CutSalt/VinegrGrnWves	12
ChcknGrnWves	12
ChcknSnbts	12
HtBurger	12
S/CreamDorito	12
OnionGrnWves	12
CutSalt/VinegrFrench	12
ChcknDorito	11
S/CreamBurger	11
CutSalt/VinegrInfzns	11
OnionNCC	11
SaltSnbts	11
ChcknFrench	11
CutSalt/VinegrDorito	11
OnionDorito	11
S/CreamSunbites	10
SaltFrench	10
ChcknSunbites	10
ChcknNCC	10
CutSalt/VinegrNCC	10
CutSalt/VinegrBurger	10
OnionInfzns	10
SeaSaltSunbites	10
OnionSnbts	9
S/CreamSnbts	8
S/CreamInfzns	8
ChcknBurger	8
SaltGrnWves	8
HtSunbites	8
ChickenNCC	8
SaltSunbites	5
dtype: int64	

Having a quick look through the word frequencies we can see there are 18094 ocurences of the word Salsa which is unlikely to be related to crisps. Since we are not interested in salsa data we can remove such occurences from our data. There may be other such words but the vast majority of words are low in frequency so it suffices to consider the m=oens that will have the most impact on our data.

```
[301]: # Skimming through we can see there are 18094 occurences of salsa # Remove all occurences and check they have been removed print(dfTransData.shape)
```

```
dfTransData = dfTransData[dfTransData['PROD_NAME'].str.contains(r"[Ss]alsa") ==__
        →False]
       print(dfTransData.shape)
      (264836, 9)
      (246742, 9)
[302]: | # check for missing value types (Nan) and summarise the data
       print(dfTransData.isnull().values.any())
       dfTransData.describe()
```

False

[302]:		STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	\
	count	246742.000000	2.467420e+05	2.467420e+05	246742.000000	
	mean	135.051098	1.355310e+05	1.351311e+05	56.351789	
	std	76.787096	8.071528e+04	7.814772e+04	33.695428	
	min	1.000000	1.000000e+03	1.000000e+00	1.000000	
	25%	70.000000	7.001500e+04	6.756925e+04	26.000000	
	50%	130.000000	1.303670e+05	1.351830e+05	53.000000	
	75%	203.000000	2.030840e+05	2.026538e+05	87.000000	
	max	272.000000	2.373711e+06	2.415841e+06	114.000000	
		PROD_QTY	TOT_SALES			
	count	246742.000000	246742.000000			
	mean	1.908062	7.321322			
	std	0.659831	3.077828			
	min	1.000000	1.700000			
	25%	2.000000	5.800000			
	50%	2.000000	7.400000			
	75%	2.000000	8.800000			
	max	200.000000	650.000000			

Now that we have checked that all the salsa data has been removed and have checked that there are no missing value datapoint in our dataframe, we can start having a deeper look at our data. In the product quantity column we see that there is at least once occurrence of a purchase containing 200 items - this seems highly unusual for a normal customer.

```
[303]: # purchases with PROD_QTY = 200 seem unusual
       print(dfTransData.loc[dfTransData['PROD_QTY'] == 200])
```

```
DATE
                   STORE_NBR LYLTY_CARD_NBR
                                               TXN_ID
                                                        PROD_NBR
69762
       2018-08-19
                          226
                                       226000
                                               226201
      2019-05-20
                          226
                                               226210
                                                               4
69763
                                       226000
                           PROD NAME
                                      PROD QTY
                                                TOT SALES WEIGHT
                            Supreme
                                           200
69762 Dorito Corn Chp
                                                     650.0
                                                              380
69763 Dorito Corn Chp
                            Supreme
                                           200
                                                     650.0
                                                              380
```

Upon further investigation we can see that both such purchases have been made by the same customer with a notable interval between both transaction dates. It is safe to conclude that these transaction are most likely not for personal use so we can discard them from our dataset.

```
[304]: # both large purchases have been made by the same customer most likely not for personal use so remove them

dfTransData = dfTransData[dfTransData['LYLTY_CARD_NBR'] != 226000]

# look at the data again

dfTransData.describe()
```

```
[304]:
                  STORE_NBR LYLTY_CARD_NBR
                                                     TXN ID
                                                                  PROD_NBR \
              246740.000000
                                2.467400e+05
                                                             246740.000000
       count
                                              2.467400e+05
                 135.050361
                                1.355303e+05
                                              1.351304e+05
                                                                  56.352213
      mean
                  76.786971
                                8.071520e+04
                                              7.814760e+04
                                                                  33.695235
       std
                   1.000000
                                1.000000e+03
                                              1.000000e+00
                                                                  1.000000
      min
       25%
                                7.001500e+04
                  70.000000
                                              6.756875e+04
                                                                  26.000000
       50%
                 130.000000
                                1.303670e+05
                                              1.351815e+05
                                                                 53.000000
       75%
                 203.000000
                                2.030832e+05
                                              2.026522e+05
                                                                 87.000000
                 272.000000
                                2.373711e+06
                                              2.415841e+06
                                                                114.000000
       max
                   PROD_QTY
                                  TOT_SALES
              246740.000000
                              246740.000000
       count
                   1.906456
                                   7.316113
       mean
                                   2.474897
       std
                   0.342499
                   1.000000
                                   1.700000
      min
       25%
                   2.000000
                                   5.800000
       50%
                   2.000000
                                   7.400000
       75%
                   2.000000
                                   8.800000
                   5.000000
                                  29.500000
      max
```

After looking at the data again the maximum product quantity has gone down to 5 which seems much more reasonable and doesn't warrant more investigation. Now we can look at other things such as the dates on which purchases were made.

```
[305]: # checking the number of dates in the data print(len(dfTransData['DATE'].unique()))
```

364

```
[306]: # we are missing one date from the year - generate a sorted list of the dates dates = sorted(dfTransData['DATE'])
print(dates[0], dates[-1])
```

2018-07-01 2019-06-30

```
[307]: # compare with a full list of all dates within the same range pd.date_range(start = '2018-07-01', end = '2019-06-30').difference(dates)
```

```
[307]: DatetimeIndex(['2018-12-25'], dtype='datetime64[ns]', freq=None)
```

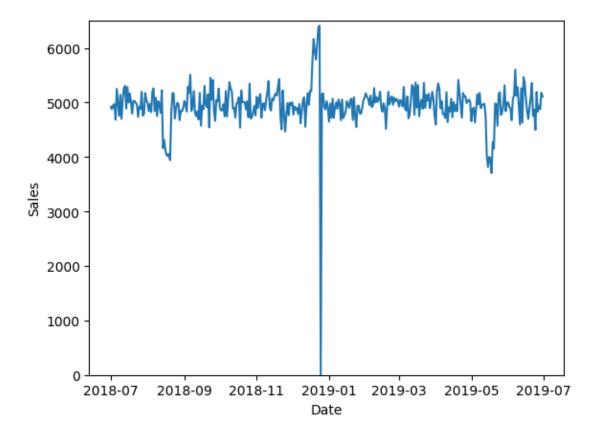
We can see that exactly one data was missing from our data which corresponded to Christmas Day. Stores are shut on Christmas day so there will obviously be no sales data for the day. The logical next step is to then have a look at how sales vared over the course of the year.

```
[308]: #create containers for affregates sales and relevant dates
dates = pd.date_range(start = '2018-07-01', end = '2019-06-30')
justSales = pd.pivot_table(dfTransData, values = 'TOT_SALES', index = 'DATE',
aggfunc = 'sum')
justSales = justSales['TOT_SALES'].to_list()

#insert the missing data for christmas and convert to a dataframe
justSales.insert(177,0)
dfSalesData = pd.DataFrame({'TOT_SALES':justSales}, index = dates)

#plotting the data
sns.lineplot(data = dfSalesData, legend = False)
plt.ylim(0,6500)
plt.xlabel('Date')
plt.ylabel('Sales')
plt.figure(figsize = (15,5))
```

[308]: <Figure size 1500x500 with 0 Axes>



#### <Figure size 1500x500 with 0 Axes>

It is clear to see the sales over all the stores average around 5000 packets of crisps per day over the course of the year. We do see an increase in the run up towards Christmas as well as decreases around the start of June and the end of August. The increase during the Christmas period is expected but there are no obvious explanations for the others - they don't seem to be drastically different to the average so they shouldn't warrant any further investigation.

```
[309]: # see what other data we can extract from the dataset print(dfTransData.head())
```

	DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	\
0	2018-10-17	1	1000	1	5	
1	2019-05-14	1	1307	348	66	
2	2019-05-20	1	1343	383	61	
3	2018-08-17	2	2373	974	69	
4	2018-08-18	2	2426	1038	108	

		PROD_NAME	PROD_QTY	TOT_SALES	WEIGHT
0	Natural Chip	Compny SeaSalt	2	6.0	175
1	CCs Nacho Cheese		3	6.3	175
2	Smiths Crinkle Cut	Chips Chicken	2	2.9	170
3	Smiths Chip Thinly	S/Cream Onion	5	15.0	175
4	Kettle Tortilla Chps	Hny Jlpno Chili	3	13.8	150

After looking at the data again, another data point we can extract is the brand of each product. Without loss of generality it is safe to assume that the first word in PROD\_NAME corresponds to our brand.

```
[310]: # extract brand names by assuming WLOG that first word of PROD_NAME is the brand dfTransData['BRAND'] = dfTransData['PROD_NAME'].str.split().str.get(0) print(dfTransData['BRAND'].unique())
```

```
['Natural' 'CCs' 'Smiths' 'Kettle' 'Grain' 'Doritos' 'Twisties' 'WW'
'Thins' 'Burger' 'NCC' 'Cheezels' 'Infzns' 'Red' 'Pringles' 'Dorito'
'Infuzions' 'Smith' 'GrnWves' 'Tyrrells' 'Cobs' 'French' 'RRD' 'Tostitos'
'Cheetos' 'Woolworths' 'Snbts' 'Sunbites']
```

In the list of brands we can see a number of contractions and abbreviations for common brands. It is fairly easy to clean this up.

```
[311]: # there are a lot of contractions that we can replace
def switch(name):
    if name == "Infzns":
        return "Infuzions"
    elif name == "Red":
        return "Red Rock Deli"
```

```
elif name == "RRD":
        return "Red Rock Deli"
    elif name == "Grain":
        return "Grain Waves"
    elif name == "GrnWves":
        return "Grain Waves"
    elif name == "Snbts":
        return "Sunbites"
    elif name == "Natural":
        return "Natural Chip Co"
    elif name == "NCC":
       return "Natural Chip Co"
    elif name == "WW":
        return "Woolworths"
    elif name == "Smith":
        return "Smiths"
    elif name == "Dorito":
        return "Doritos"
    else:
        return name
#check that all the contractions have been replaced
dfTransData['BRAND'] = dfTransData['BRAND'].apply(lambda x: switch(x))
print(dfTransData['BRAND'].unique())
```

```
['Natural Chip Co' 'CCs' 'Smiths' 'Kettle' 'Grain Waves' 'Doritos' 'Twisties' 'Woolworths' 'Thins' 'Burger' 'Cheezels' 'Infuzions' 'Red Rock Deli' 'Pringles' 'Tyrrells' 'Cobs' 'French' 'Tostitos' 'Cheetos' 'Sunbites']
```

There aren't any more obvious data point to extract from the transacton data so we can now have a deeper look at the purchase behaviour data.

```
[312]: print(dfPurchData.head())
```

```
LYLTY_CARD_NBR
                                LIFESTAGE PREMIUM_CUSTOMER
0
             1000
                    YOUNG SINGLES/COUPLES
                                                    Premium
1
             1002
                  YOUNG SINGLES/COUPLES
                                                 Mainstream
2
             1003
                           YOUNG FAMILIES
                                                     Budget
3
             1004
                    OLDER SINGLES/COUPLES
                                                 Mainstream
             1005 MIDAGE SINGLES/COUPLES
                                                 Mainstream
```

```
[313]: print(dfPurchData['LIFESTAGE'].unique())
print(dfPurchData['PREMIUM_CUSTOMER'].unique())
print(dfPurchData.describe())
```

```
['YOUNG SINGLES/COUPLES' 'YOUNG FAMILIES' 'OLDER SINGLES/COUPLES' 'MIDAGE SINGLES/COUPLES' 'NEW FAMILIES' 'OLDER FAMILIES' 'RETIREES']
```

```
['Premium' 'Mainstream' 'Budget']
       LYLTY_CARD_NBR
         7.263700e+04
count
         1.361859e+05
mean
std
         8.989293e+04
         1.000000e+03
min
25%
         6.620200e+04
50%
         1.340400e+05
75%
         2.033750e+05
         2.373711e+06
max
```

```
[314]: print(dfPurchData.isnull().values.any())
```

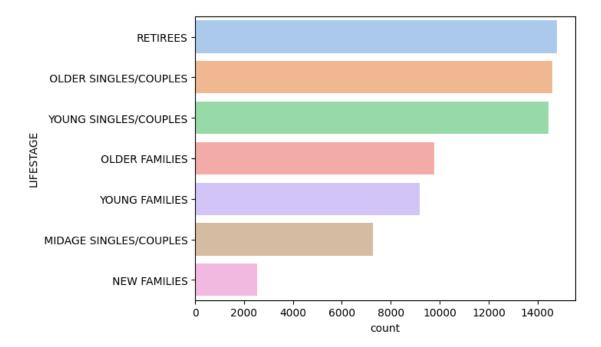
#### False

After a quick look all the data seems to be correctly formatted for our use case and ther aren't any missing data types. Now we can start with some simple visualisations such as looking at our distributions of customer types and their respective membership types.

```
[315]: # visualising lifestage of customers
sns.countplot(y = dfPurchData['LIFESTAGE'], order = dfPurchData['LIFESTAGE'].

value_counts().index, palette = sns.color_palette('pastel'))
plt.figure(figsize = (15,5))
```

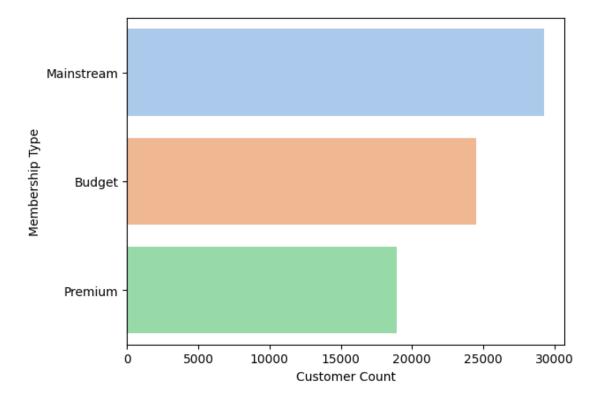
[315]: <Figure size 1500x500 with 0 Axes>



<Figure size 1500x500 with 0 Axes>

It is clear to see that the overwhelming majority of customers are in small groups rather than being in families. It will be interesting to see later if they also contribute to more sales compared to families. We can do the same for customer membership types.

[316]: <Figure size 1500x500 with 0 Axes>



## <Figure size 1500x500 with 0 Axes>

The majority of customers have a mainstream membership and as expected the premium members are the least numerous.

Since all the data in both tables has been correctly formated and there are no glaring discrepencies with any of our basic visualisations, it makes sense to merge all our data before we do any deeper analysis.

```
[317]: # merging all the data into one dataframe
       dfSales = dfTransData.set_index('LYLTY_CARD_NBR').join(dfPurchData.
        ⇔set_index('LYLTY_CARD_NBR'))
       dfSales = dfSales.reset_index()
       dfSales = dfSales.sort_values(by='DATE').reset_index(drop=True)
       print(dfSales.head())
       # checking that there are no null values
       print(dfSales.isnull().values.any())
         LYLTY_CARD_NBR
                                       STORE NBR
                                                  TXN_ID
                                                           PROD NBR
                                DATE
      0
                   21037
                          2018-07-01
                                                    17576
                                                                 62
                                              21
      1
                   25040
                          2018-07-01
                                              25
                                                    21704
                                                                 87
      2
                   59236
                          2018-07-01
                                              59
                                                    55555
                                                                 42
      3
                  271083
                          2018-07-01
                                             271
                                                   268688
                                                                 97
      4
                   65015
                          2018-07-01
                                              65
                                                    61737
                                                                 17
                                                PROD_QTY
                                                           TOT_SALES WEIGHT
                                     PROD_NAME
      0
                 Pringles Mystery
                                      Flavour
                                                        2
                                                                 7.4
                                                                         134
         Infuzions BBQ Rib
      1
                              Prawn Crackers
                                                        2
                                                                 7.6
                                                                         110
      2
                                                        2
                                                                 7.8
         Doritos Corn Chip Mexican Jalapeno
                                                                         150
      3
                         RRD Salt
                                     Vinegar
                                                        2
                                                                 6.0
                                                                         165
      4
               Kettle Sensations
                                    BBQ Maple
                                                        2
                                                                 9.2
                                                                         150
                  BRAND
                                      LIFESTAGE PREMIUM_CUSTOMER
      0
              Pringles
                                                       Mainstream
                                       RETIREES
              Infuzions
      1
                                OLDER FAMILIES
                                                           Budget
      2
                Doritos OLDER SINGLES/COUPLES
                                                           Budget
         Red Rock Deli
                                                           Budget
      3
                                YOUNG FAMILIES
      4
                 Kettle
                                 YOUNG FAMILIES
                                                          Premium
```

Now that we have all the data merged into a singular dataframe we can do some deeper analysis. Some of the interesting metrics we may want to look at going forward are:

- 1. What kind of customers purchase the most crisps? We should take into account the membershiptype of customers as well as their lifestage
- 2. How many packets of crisps do customers buy on average? Again it makes sense to split customers into their respective membership types and lifestage groups
- 3. How much does a packet of crisps cost on average?

False

4. How much does a packet of crisps weigh on average?

We will explore those metrics in order. To start we will split up our data by customer types and look at their respective sales totals.

```
[318]: # sales by lifestage and membership type
salesLifeMem = pd.DataFrame(dfSales.groupby(['LIFESTAGE', 'PREMIUM_CUSTOMER']).

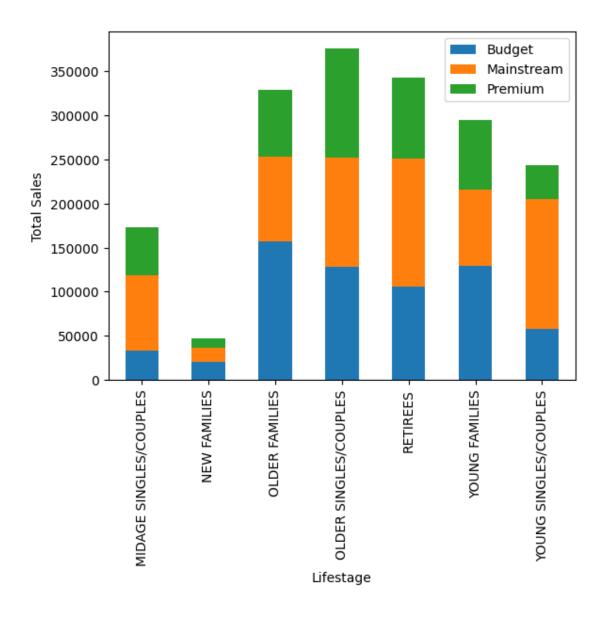
→TOT_SALES.sum())
salesLifeMem.rename(columns = {'TOT_SALES': 'Total Sales'}, inplace = True)
```

```
salesLifeMem.sort_values(by = 'Total Sales', ascending = False, inplace = True)
print(sales)
```

TOT\_SALES

```
PREMIUM_CUSTOMER LIFESTAGE
      Budget
                       MIDAGE SINGLES/COUPLES
                                                33345.70
                       NEW FAMILIES
                                                 20607.45
                       OLDER FAMILIES
                                                156863.75
                       OLDER SINGLES/COUPLES
                                                127833.60
                       RETIREES
                                                105916.30
                       YOUNG FAMILIES
                                                129717.95
                       YOUNG SINGLES/COUPLES
                                                57122.10
      Mainstream
                       MIDAGE SINGLES/COUPLES
                                                84734.25
                       NEW FAMILIES
                                                 15979.70
                       OLDER FAMILIES
                                                96413.55
                       OLDER SINGLES/COUPLES
                                                124648.50
                       RETIREES
                                                145168.95
                       YOUNG FAMILIES
                                                86338.25
                       YOUNG SINGLES/COUPLES
                                                147582.20
      Premium
                       MIDAGE SINGLES/COUPLES
                                                54443.85
                       NEW FAMILIES
                                                 10760.80
                       OLDER FAMILIES
                                                75242.60
                       OLDER SINGLES/COUPLES
                                                123537.55
                       RETIREES
                                                91296.65
                       YOUNG FAMILIES
                                                78571.70
                       YOUNG SINGLES/COUPLES
                                                39052.30
[319]: | # visualise the sales data by membership type and lifestage
       salesLifeMem.unstack().plot(kind = 'bar', stacked = True, orientation =_u
       plt.xlabel('Lifestage')
       plt.ylabel('Total Sales')
       plt.legend(['Budget', 'Mainstream', 'Premium'])
      plt.figure(figsize = (10,15))
```

[319]: <Figure size 1000x1500 with 0 Axes>



### <Figure size 1000x1500 with 0 Axes>

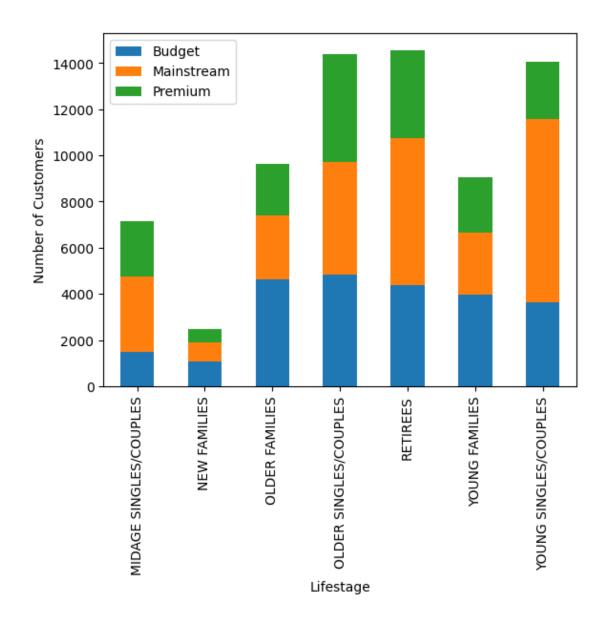
We can clearly see that the type of customers which produce lots of sales (Retirees, Older Singles) also are the most numerous as we say before. We can also start to see the impact of estabilished (not new) families - even if they are not the most numerous they contribute a lot to the overall sales.

We can apply these same ideas to the type of customers that are visiting the stores.

```
custLifeMem.sort_values(by = 'Number of Customers', ascending = False)
print(custLifeMem)
```

```
Number of Customers
      PREMIUM_CUSTOMER LIFESTAGE
      Budget
                       MIDAGE SINGLES/COUPLES
                                                                1474
                       NEW FAMILIES
                                                                1087
                       OLDER FAMILIES
                                                                4611
                       OLDER SINGLES/COUPLES
                                                                4849
                       RETIREES
                                                                4385
                       YOUNG FAMILIES
                                                                3953
                       YOUNG SINGLES/COUPLES
                                                                3647
                       MIDAGE SINGLES/COUPLES
                                                                3298
      Mainstream
                       NEW FAMILIES
                                                                 830
                       OLDER FAMILIES
                                                                2788
                       OLDER SINGLES/COUPLES
                                                                4858
                       RETIREES
                                                                6358
                       YOUNG FAMILIES
                                                                2685
                       YOUNG SINGLES/COUPLES
                                                                7917
      Premium
                       MIDAGE SINGLES/COUPLES
                                                                2369
                       NEW FAMILIES
                                                                 575
                       OLDER FAMILIES
                                                                2231
                       OLDER SINGLES/COUPLES
                                                                4682
                       RETIREES
                                                                3812
                       YOUNG FAMILIES
                                                                2398
                       YOUNG SINGLES/COUPLES
                                                                2480
[321]: # new data frame with swappe columns
       custLifeMem2 = pd.DataFrame(dfSales.groupby(['LIFESTAGE', 'PREMIUM_CUSTOMER']).
       →LYLTY_CARD_NBR.nunique())
       # visualise the customer data by membership and lifestage
       custLifeMem2.unstack().plot(kind = 'bar', stacked = True, orientation =__
        ⇔'vertical')
       plt.xlabel('Lifestage')
       plt.ylabel('Number of Customers')
       plt.legend(['Budget', 'Mainstream', 'Premium'])
       plt.figure(figsize = (10,15))
```

[321]: <Figure size 1000x1500 with 0 Axes>



## <Figure size 1000x1500 with 0 Axes>

We already had an idea of the distribution of customers in the stored but now we can have a deeper look at what kind of customer membership they have. Most of our premium cutomers come form the older singles/couples or retirees category.

We can now look at how many packets of crisps our customers pruchase on average while keeping in kind their lifestages and membershipt types.

```
[322]: # consider average purchase qty per customer by lifestage and member type
qtyLifeMem = pd.DataFrame(dfSales.groupby(['LIFESTAGE', 'PREMIUM_CUSTOMER']).

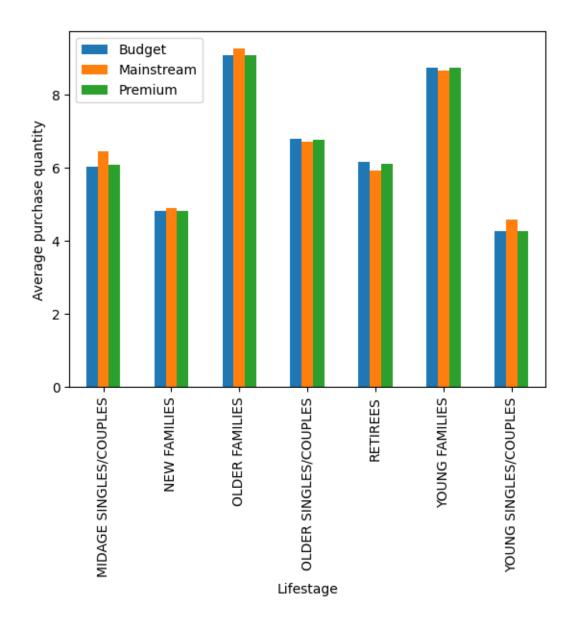
PROD_QTY.sum()/dfSales.groupby(['LIFESTAGE', 'PREMIUM_CUSTOMER']).

LYLTY_CARD_NBR.nunique())
```

#### print(qtyLifeMem) 0 LIFESTAGE PREMIUM\_CUSTOMER MIDAGE SINGLES/COUPLES Budget 6.026459 Mainstream 6.432080 Premium 6.078514 NEW FAMILIES Budget 4.821527 Mainstream 4.891566 Premium 4.815652 OLDER FAMILIES Budget 9.076773 Mainstream 9.255380 Premium 9.071717 OLDER SINGLES/COUPLES Budget 6.781398 Mainstream 6.712021 Premium 6.769543 RETIREES Budget 6.141847 Mainstream 5.925920 Premium 6.103358 YOUNG FAMILIES Budget 8.722995 Mainstream 8.638361 Premium 8.716013 YOUNG SINGLES/COUPLES Budget 4.250069 Mainstream 4.575597 Premium 4.264113 [323]: # visualise average qty data by lifestage and member type qtyLifeMem.unstack().plot(kind='bar') plt.xlabel('Lifestage') plt.ylabel('Average purchase quantity') plt.legend(['Budget', 'Mainstream', 'Premium'])

[323]: <Figure size 1000x1500 with 0 Axes>

plt.figure(figsize=(10,15))



<Figure size 1000x1500 with 0 Axes>

As expected, families tend to buy more packets of crisps than singles or couples. We can do the same analysis for the average price of each transaction.

```
[324]: # calculate the price of each type of crisp

dfSales['PRICE'] = dfSales['TOT_SALES']/dfSales['PROD_QTY']

# consider average transaction cost by lifestage and membership type

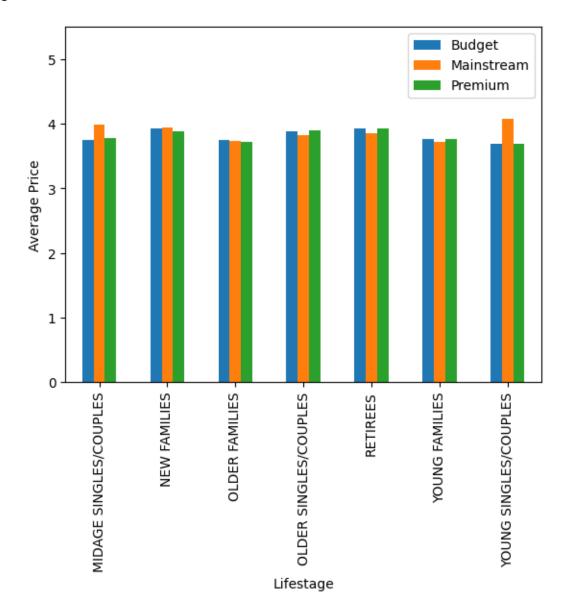
costLifeMem = pd.DataFrame(dfSales.groupby(['LIFESTAGE', 'PREMIUM_CUSTOMER']).

GTOT_SALES.sum()/dfSales.groupby(['LIFESTAGE', 'PREMIUM_CUSTOMER']).PROD_QTY.

GSum())
```

```
costLifeMem.unstack().plot(kind = 'bar')
plt.ylim(0,5.5)
plt.xlabel('Lifestage')
plt.ylabel('Average Price')
plt.legend(['Budget', 'Mainstream', 'Premium'])
plt.figure(figsize=(10,15))
```

[324]: <Figure size 1000x1500 with 0 Axes>



# <Figure size 1000x1500 with 0 Axes>

On average we can see that most people tend to spend the same amount on crisps regardless of their age or their family status. There doesn't seem to be strong evidence that any such goup may spend a statistically significant amount more than any other group. We can check the statistically dignificant of these differences by performing a t-test to confirm our hypothesis.

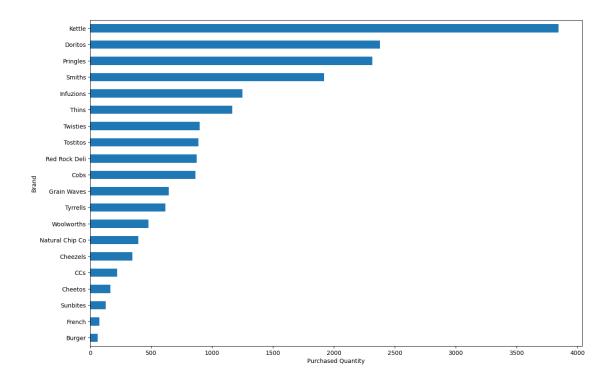
#### 6.967354232991983e-306 37.6243885962296

The test resulted in a p-value that is close to zero meaning that there is in fact a statistically significant difference in prices - namely that young and mid-aged singles are couples are much more likely to spend more money on crisps.

Going forward we can analyse trends with specific subgroups of our data. For our mainstream young signles/couples, let's have a look at what kind of brands are the most popular.

We have found quite a few interesting insights that we can dive deeper into. We might want to target customer segments that contribute the most to sales to retain them or further increase sales. Let's look at Mainstream - young singles/couples. For instance, let's find out if they tend to buy a particular brand of chips.

[326]: Text(0, 0.5, 'Brand')



We can see that the Kettle brand id dominating this category of customer. In the same way let's have a look at what size of packets our mainstream young signles/couples tend to buy.

```
[327]: # data for packet sizes for young mainstream purchases

packSize = youngMain.groupby(['BRAND', 'WEIGHT'], as_index = □

→False)['TOT_SALES'].agg(['sum'])

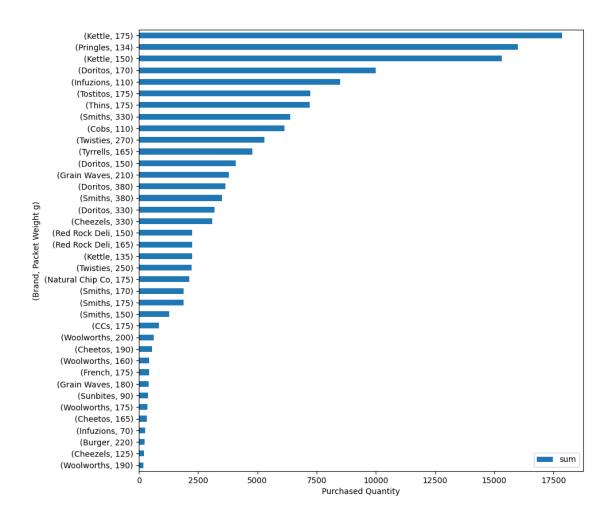
sizeData = packSize.sort_values(by = 'sum').plot.barh(y = "sum", □

→figsize=(10,10))

sizeData.set_xlabel('Purchased Quantity')

sizeData.set_ylabel('(Brand, Packet Weight g)')
```

[327]: Text(0, 0.5, '(Brand, Packet Weight g)')



After all our analysis of the data there are a number of things we can takeaway.

- 1. Young Singles and Couples that have the mainstream membership are the most numerous within our customers which in turn explains their high sales relative to each other category.
- 2. Despite established families (ones that are not new) not being the most common, they expectedly have the highest number of sales on average both in terms of quantity of crisps bought and average expendature.
- 3. After our t-test, it is clear to see that young and mid-aged singles and couples that have the mainstream membership have the highest amount of spending on average. The differnce between them and the non-mainstream category is statistically significant.