

Ruben Ruiz

Professional Profile

I have extensive experience with supporting people and technology in academic and non-profit environments. A diverse technical background with leadership, I have the ability to disseminate knowledge in a practical, audience-focus manner that support my constituency based on project needs and priorities.

Skills

- Three years of front-end web development
- Three years of social media engagement and search engine optimization
- Eight years of technical communication and training
- Nine years of web systems management (LAMP, IIS, Drupal, WordPress, Moodle)
- Six years of email systems management (Exchange, Google for Business services, Office 365 for Business)
- Six years of systems administration (Windows Server, Amazon Elastic Computing Cluster, Debian)
- 18 years of working in higher education and K-12 technology environments (Datacenter admin, academic documentation, one-on-one support, helpdesk support, workshops training, community engagement, management of student Computer Science interns)

Professional Accomplishments

Below are examples of work published:

- Constructivist Pedagogy Meets Agile Development (IEEE submission) (<http://bit.ly/Zfa7iB>)
- Telepresence: Navigating the Landscape (NITLE submission)

Work History

Technology Webmaster, Austin ISD

August 2013 to Present

Austin, TX

Technologist, NITLE (Southwestern University)

March 2006 to June 2013

Georgetown, TX

Web Content Project Manager, AMD

August 2005 to March 2006

Austin, TX

Web Systems/Email Administrator, Colorado College

June 1997 to August 2005

Colorado Springs, CO

Education

Bachelor Degree: Biology
University of Colorado
Colorado Springs, CO
1997