

RACHEL STARR

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EDUCATION

B.S. Computer Science

- University of North Carolina at Chapel Hill (UNC)
- Expected graduation May 2021

North Carolina School of Science and Math

- Class of 2017

SKILLS

Technical

Proficient: Front-end web development, Java, SQL
Familiar: Back-end web development, PowerShell, C

Other

Digital design, studio art

EXPERIENCE

EVAAS Software Development Intern

May 2020 — Present

Education Value-Added Assessment System Team at SAS Institute, Cary NC

- Learn software development and continuous integration best practices
- Receive training in full-stack web development, cloud computing, SQL, and PowerShell
- Work directly with senior developers on large projects

Internal Content-Management System Project

- Design and develop web-based internal tool for storing and editing nested text files that use a custom markdown language
- Create and present user-interface mockups in Adobe Photoshop
- Develop user interface using Typescript and React components
- Create backend validation tools for the compilation and building of the custom markdown

Senior Residential Computing Consultant

Aug 2019 — Mar 2020

Residential Networking, Education, and Technology (ResNET) at UNC Chapel Hill

- Directly manage a group of thirteen Residential Computing Consultants in a specific region of the on-campus residence halls
- Serve as an advanced troubleshooting and customer service resource
- Lead monthly technical trainings for the entire fifty-person staff

Student Lead

Feb 2019 — Mar 2020

Information Technology Services Walk-In Service Desk at UNC Chapel Hill

- Possess an advanced range of technological troubleshooting skills and take on more complex issues
- Serve as a knowledge resource to other employees, and train other employees through shadowing

Student Employee

Mar 2018 — Feb 2019

Information Technology Services Walk-In Service Desk at UNC Chapel Hill

- Serve as tier I troubleshooting for common technological issues in a university setting

Residential Computing Consultant

Aug 2017 — Aug 2019

Residential Networking, Education, and Technology (ResNET) at UNC Chapel Hill

- Provide on-site technical support to students living on campus in the residence halls
- Lead community events focused on technological education and innovative technology