

# Robin Mathew Abraham

## Systems Engineer

I am Robin Mathew Abraham, a passionate and results-driven Software Engineer with over 3 years of experience in developing and maintaining critical applications. My primary goal is to pursue a challenging career and be part of a progressive organization that provides opportunities to enhance my knowledge and skills. With sheer determination, dedication, and hard work, I aim to reach the pinnacle of success. My expertise lies in Java, SQL database management, Quality Assurance, and building strong customer relationships.

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Pathanamthitta, India 

## WORK EXPERIENCE

### Systems Engineer

TCS Ltd

01/2020 - Present

Kochi, Kerala, India

- Developed and maintained a critical application called NRSP for NielsenIQ, an American information, data, and marketing research firm.
- Created scripts and queries to deliver data based on user requirements and establish DB links to external server databases.
- Implemented new packages, debugged and fixed existing ones to perform root cause analysis and provide solutions within the business service level agreement.
- Take ownership of questions and issues, perform initial troubleshooting, identify root causes, and ensure timely issue resolution.
- Proactively identified delays in jobs using Univiewer tool, optimizing performance and efficiency.
- Contributed insights and solutions to automate various tasks and resolve system bugs.
- Coordinated and monitored transition-related aspects, successfully reducing the number of issues during transition stages.

## EDUCATION

### Master of Computer Applications (MCA)

College of Engineering, Trivandrum (CET)

06/2016 - 08/2019

Trivandrum, Kerala, India

- CGPA: 7.3
- Active member in AASCA club, conducting inter-department and inter-college activities.

### Bachelor of Science in Computer Science (BSc. CS)

College of Applied Sciences, Adoor (CASA)

07/2013 - 05/2016

Adoor, Pathanamthitta, Kerala, India

- CGPA: 7.8
- Volunteer in NSS activities, actively participating in various community initiatives.

## SKILLS

Communication Skills

Customer Service

Fast Learner

Effective Time Management

Adaptability

Ability to work in a team

## LINKS

Github Profile

Linkedin Profile

Twitter Profile

## CERTIFICATIONS

- Bosch Rexroth – Automation Technologies (External)
- Java Core Level 1 Certification (Internal)
- SQL Certification (Internal)
- Global Agile Developer Certifications (Internal)

### Achievements

- Awarded Kudos Performer in TCS Initial Learning Program (ILP) in Java.
- Received TCS InnoVista team award for the internal project Video messaging POC.
- Honored with Star Team Award and TCS Gems for dedication and efforts in reducing backlogs despite increasing workload from Transition Countries along with BAU countries.

## LANGUAGES

Malayalam  
Native Speaker

Tamil  
Good Command

English  
High Proficient