Robin Mathew Abraham

Systems Engineer

Passionate and results-driven Software engineer with over 3 years of experience in developing and maintaining critical applications. My primary goal is to pursue a challenging career and be part of a progressive organization that provides opportunities to enhance my knowledge and skills. My expertise lies in Java, SQL database management, quality assurance, and building strong customer relationships. Adept at managing operations and reporting applications, I am committed to ensuring the highest standards of production support, automation, and code optimization. My goal is to leverage my skills and experience to drive excellence in application support and automation solutions.

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WORK EXPERIENCE

Systems Engineer
TCS Ltd

01/2020 - Present   Chennai, Tamil Nadu, India

- Spearheaded the development and maintenance of a critical application, NRSP, for NielsenIQ, an American information, data, and measurement firm.
- Engineered scripts and queries to cater to user requirements and established DB links to external server databases.
- Implemented, debugged, and rectified packages to conduct root cause analysis and provide solutions adhering to the business service level agreement.
- Assumed responsibility for questions and issues, performed initial troubleshooting, identified root causes, and ensured timely issue resolution.
- Collaborated with cross-functional teams to troubleshoot issues, deliver timely solutions, and enhance performance.

EDUCATION

Master of Computer Applications (MCA)
College of Engineering, Trivandrum (CET)

06/2016 - 08/2019   Trivandrum, Kerala, India

- CGPA: 7.3
- Active member in AASCA club, conducting inter-department and inter-college activities.

Bachelor of Science in Computer Science (BSc. CS)
College of Applied Sciences, Adoor (CASA)

07/2013 - 05/2016   Adoor, Pathanamthitta, Kerala, India

- CGPA: 7.8
- Volunteer in NSS activities, actively participating in various community initiatives.

SKILLS

Communication Skills | Customer Service
Fast Learner | Effective Time Managment
Adaptability | Ability to work in a team

LINKS

Github Profiile

Linkedin Profile

Twitter Profile

Portfolio

CERTIFICATIONS

- Bosch Rexroth Automation Technologies (External)
- Java Core Level 1 Certification (Internal)
- SQL Certification (Internal)
- Global Agile Developer Certifications (Internal)

Achievements

- Awarded Kudos Performer in TCS Initial Learning Program (ILP) in Java.
- Received TCS InnoVista team award for the internal project Video messaging POC.
- Honored with Star Team Award and TCS Gems for dedication and efforts in reducing backlogs despite increasing workload from Transition Countries along with BAU countries.

LANGUAGES

Malayalam
Native Speaker

Tamil
Good Command

English
High Proficient

Hindi
Good Command