



## Privacy, Payments, General Use Policies.

**Parallel, Inc**

Updated: 15/11/2021. Effective 15/11/2021.

Parallel services are defined as all services (software or otherwise) provided by Parallel, Inc. The following policies apply to parallel services.

### General Use Policies

**Age requirement:** To use parallel services, you must be at least 13 years of age.

**Your content:** Parallel services may allow you to upload content to our platform. We do not claim ownership or responsibility for any content uploaded. This content belongs to the user(s) who uploaded it. All content uploaded is linked to the appropriate user(s).

**Licences:** All rights to Parallel services are reserved. This includes all interactions with Parallel services except general use. Personal modification of software is not included. Your general use license is *worldwide, non-exclusive, royalty-free, personal, and non-assignable*.

*You may not copy, modify, distribute, sell, or lease any part of our services or software. Also, you may not reverse engineer or attempt to extract any of our source code unless you have our written permission or applicable law lets you do so.*

**Disputes:** Parallel, Inc is not liable for any damages, losses, or injury. All disputes should be directed to [parallelsupport@r0h.in](mailto:parallelsupport@r0h.in). All requests and disputes will be handled on a case-by-case basis. Parallel, Inc reserves the right to terminate any user for any reason.

**Compatibility:** If these terms disagree with your local laws, Parallel Inc does not support use of Parallel services under your local laws. Parallel, Inc is not liable for any disagreements between our policies and local laws.

These policies may be modified. We will provide advance notice and an effective date when the updated policies will be made in effect.

Contact: [parallelsupport@r0h.in](mailto:parallelsupport@r0h.in).  
Thank you for your cooperation.

## Payments Policies

**Payments Processor:** By participating in a payment described by Parallel, Inc, you agree to the checkout, payments, and privacy policies created by Stripe Payments Canada LTD.

<https://stripe.com/en-ca/checkout/legal>

<https://stripe.com/>

**Consent:** By participating in a payment described by Parallel, Inc, you agree to authorize us to initialize and complete a payment on your behalf via payments services granted by Stripe Payments Canada LTD. By participating in a payment described by Parallel, Inc, you:

*Authorize Parallel, Inc to send instructions to the financial institution that issued your card to take payments from your card account in accordance with the terms of your agreement with us.*

**Data:** Upon participating in a payment described by Parallel, Inc, your payments data may be saved in accordance with the customer privacy policies created by Stripe Payments Canada LTD. Parallel, Inc links your user account with the payment made.

**Security:** Your payments will be completed in a secure manner with transactional approval from your card issuer. All Parallel, Inc interferences are secured via HTTPS and Google Cloud's development infrastructure.

**Refunds:** We may approve refunds sent within 7 days of the purchase date if the product has not been modified or reasonably used. We reserve the right to reject a refund for any purpose at any time. Contact [parallelsupport@r0h.in](mailto:parallelsupport@r0h.in) to request a refund or ask any relevant questions.

*Private Policy Below.*

Contact: [parallelsupport@r0h.in](mailto:parallelsupport@r0h.in).  
Thank you for your cooperation.

## Privacy Policies

**Analytics:** Your usage data is sent to Google Analytics for processing and analytical purposes. These requests are anonymous.

**Public Content:** Attachments uploaded to Parallel services are publicly available. Non-personally identifiable information is stored publicly (ie: username, profile photo, etc).

**Automatic Data:** Data is collected to improve the user experience such as cookies, analytics data, and more.

**Request Deletion:** You may request an account deletion by using the “Delete Account” button available on Parallel services or by contacting [parallelsupport@r0h.in](mailto:parallelsupport@r0h.in).

**Disable Data Collection:** The data collected is required to properly serve Parallel services to users. To prevent data collection, you can:

*Request your account deletion,  
Terminate your use of Parallel services.*

**Location of Processing:** Your data is processed in the United States, and Canada. Data management laws are applicable to our management.

**Data Disclosure:** Aside from public content, your personal/identifiable information is not sent/sold to anyone. In the event of business transfers, your data may be included in the transferable assets. To access your aggregate data, contact support at [parallelsupport@r0h.in](mailto:parallelsupport@r0h.in). We require proof of identification to identify you as the relevant data owner.

**Data Retention:** Provided your data is not requested to be deleted, we may retain your data for an unlimited period of time.

**Privacy Shields:** Some jurisdictions have dedicated laws to mandate our use of your data. Parallel, Inc complies with the

*EU-U.S. Privacy Shield Framework and the Swiss – U.S. Privacy Shield Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information transferred from the European Union and Switzerland to the United States, respectively. California Consumer Privacy Act or (“CCPA”) and the “Shine the Light” Law.*

To exercise your rights granted by these protections, contact [parallelsupport@r0h.in](mailto:parallelsupport@r0h.in). Requests will be managed on a case-by-case basis. You will be required to share proof of identification and proof of residence under these jurisdictions.

**Approved Age:** To use Parallel, Inc you must be above the age of 13. We do not collect information from children knowingly.

Contact: [parallelsupport@r0h.in](mailto:parallelsupport@r0h.in).  
Thank you for your cooperation.

## Intellectual Properties Note

**Serving Copyrighted Content:** Parallel services include a media search tool. **No copyrighted content is hosted on our servers.** This tool is intended to provide a method of searching open licence or public domain audio properties. Parallel Inc holds no responsibility or liabilities for how Parallel services are used. Parallel Inc does not store any information regarding the streaming activities of users.

All media streamed is accessible to any web browser. It is exclusively the responsibility of the user to avoid any actions that might violate the laws governing their locality.

For more questions regarding the relationship of Parallel Inc to *searched* intellectual properties, contact us at [parallelsupport@r0h.in](mailto:parallelsupport@r0h.in).