Arturo Abreu

Front-end Developer

📍 Barcelona, Spain ✉️ axa.gomez@gmail.com 🖥️ arturoabreu.com 📱 +34622056260

WORK EXPERIENCE

Airbnb's Customer Representative

CPM International December, 2018 - June, 2020 · Barcelona, Spain.

- Guiding Airbnb users through the website and troubleshooting.
- Making use of the Zendesk platform to perform customer service tasks.
- Working closely with teammates to improve efficiency and KPI's.
- Provided guidance for mediation, resolutions and settlements following the company's guidelines.

Boeing 757 & 767 First Officer

SBA Airlines December, 2016 - December, 2017 - Caracas, Venezuela

- Assist the flight operations in accordance with the company's standard procedures.
- Enhance at any time, the flight experience in terms of safety, comfort and economy.
- Ensure proper preparation of the flight's variables such as weather, payload and aircraft performance for mid haul flights.

McDonnell Douglas DC9 & MD82 First Officer

Aeropostal April, 2013 - July, 2016 - Caracas, Venezuela

- Work alongside the flight crew to perform frequent flights with passengers and cargo.
- Use crew coordination techniques to monitor aircraft systems and ensure aircraft proper behaviour.
- Assess flight capabilities under single engine operations.

PROJECTS

Breathing Love

Static website for personal branding, hosted on SiteGround.

Covid Update

Slim app to retrieve and display COVID-19 data.

Sobrio.css

Sobrio.css is a small sober-looking CSS toolkit for element styling and responsive layout.

ABOUT ME

"Born in Venezuela, I became an Airline Pilot and, in the meantime, I created web pages as a hobby. I left my homeland two years ago in the pursuit of new challenges and moved to sunny Barcelona. Currently I dedicate all my time teaching myself how to code and everything web related".

SKILLS

HTML5, CSS3, JavaScript

Semantic use of **HTML**, accessibility and SEO. Design of responsive layouts with Flexbox and Grid, creation of toolkit libraries using **CSS**preprocessors such as SASS. Users interaction trough DOM manipulation and API's using modern **JavaScript**.

ReactJS, Git

Creation of user interfaces with **ReactJS** main features and project management with version control software such as **Git**.

EDUCATION

Commercial Pilot

INAC 2010 - 2013 - Puerto La Cruz, Venezuela

Bachellor of Science

U.E CMG 2005 - 2010 - Margarita, Venezuela