

RICHARD GAYLE

FRONT-END DEVELOPER

CONTACT DETAILS

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PROFILE

I'm a front-end developer with a strong foundation in customer experience and a passion for helping others. My background in customer facing roles allows me to excel at creative problem solving and gaining a deep understanding of client's needs. I use these skills to create accessible and intuitive web applications on the foundation of dry and efficient code.

SKILLS

- React
- JavaScript, jQuery
- HTML5, CSS3, SCSS
- REST APIs / Firebase
- Git / GitHub
- Paired Programming
- Responsive Design
- Accessibility
- Strong Communication
- Time Management
- Adaptability

EDUCATION

Juno College of Technology - 2021

- Immersive Web Development Bootcamp
- JavaScript
- Web Development

York University - 2017

- Business and Society, BA

RECENT PROJECTS

EasyPoll

React | Firebase | CSS

This is a fully responsive application that allows users to create a poll. They can customize the options to vote for and share the poll with friends and family. The results are updated in real time so users can monitor participation.

[Live site](#) [GitHub](#)

Recipe Hunter

React | REST API | CSS

A fully responsive application working with a recipe API, the app retrieves and displays multiple recipes based on the user input which can include multiple ingredients and an option to filter the recipes based on a cuisine type.

[Live site](#) [GitHub](#)

WORK EXPERIENCE

AC BANKING ADVISOR - RBC

JUNE 2020 - MARCH 2021

- Review client profiles in detail and proactively provide customer specific recommendations for RBC cost savings solutions and products.
- Drive results by conducting call quality audits and work closely with the team manager each week to analyze team performance and coordinate hands-on training needs.

CLIENT ADVISOR - RBC

MAY 2018 - MAY 2020

- Trained and mentored new employees through on the job training and supervision when dealing with live clients
- Increased team sales and customer loyalty through effective problem solving and leveraging branch teammates to ensure each client's short and long term financial goals are met