

## **BACASAVI COUNSELLING AND WELLNESS SERVICES LIMITED**

### **About Us**

- The Bacasavi Hospital is a level 3A facility established in 2012 as a counseling and wellness center and has now developed into a fully-fledged medical facility with the aim of promoting primary health care.
- We were dully registered under The Registration of Business Names Act (cap 499 section 14) in October 2015, licensed by the County Government of Trans-Nzoia in April 2016. To operate as a medical facility, we were licensed by the Kenya Medical Practitioners, Pharmacists and Dentists Board in December 2016.
- Since inception, we have been addressing various needs from clients coming from areas such as North Rift region, part of Western Region, Republic of Uganda, West Pokot and Turkana Counties, and their surrounding environs.
- Located in a calm and serene environment away from the hustle and bustle of the CBD, our facility is well situated guaranteeing the comfort to all our clients, thus, aiding their recovery.
- The Hospital has a Minor Theatre, Hemodialysis Unit, Medical Laboratory, Pharmacy, Counseling and Wellness Centre, MCH/FP, Maternity unit, community-based healthcare program, Home Based Care and Cancer screening services.
- We were informed of the need to establish the Hemodialysis center after we discovered that, due to lack of facilities, the renal patients in the region were being forced to seek dialysis services in the neighboring counties at least twice a week. Establishing our center has helped us expedite timely initiation of care, thereby improving the quality of life. On the flip side, this has enabled our clients minimize the cost of acquiring care as well as saving on time.
- Our Counseling and Wellness Centre provides psycho-social care and support to vulnerable individuals of all age groups, who have complex issues that may not necessarily be solved through traditional curative services.
- We aspire to transform lives in our community by leading in the delivery of accessible, patient centered, compassionate and evidence-based healthcare. To achieve this, we have integrated a multidisciplinary team approach of care that enables healthcare professionals pull their knowledge and skill together for best patient care outcomes.

- We are located at Makunga, opposite St. Patrick's Secondary School, along Kitale-Kapenguria road within Kiminini Sub- County in Trans-Nzoia County.
- **Our address:**  
P. O. Box 3301 – 30200  
KITALE  
Tel: +254 718009484/+254 709 752758  
Email: [bacasaviclinic@gmail.com](mailto:bacasaviclinic@gmail.com)

### **Our Slogan**

*"Service with significance"*

### **Our Vision**

To be the premier provider of exceptional healthcare for our community.

### **Our Mission**

To transform lives in our community by leading in the delivery of accessible, patient-centered, compassionate and evidence-based healthcare.

### **Core values**

- **Integrity**  
At all times, we approach our work with openness, transparency, decency and humility.
- **Confidentiality**  
We respect confidential information entrusted to us by the patients and clients.
- **Compassion**  
Empathy for our patients, their families and staff are ingrained in our history and inspires our future. We do more than treat the patient; we practice family-centered care as the cornerstone of compassion.
- **Teamwork**

We collaborate and share knowledge to benefit patients and fellow caregivers for the advancement of our mission.

- **Equity**

We embrace and find strength in the diversity of our patients, their families, staff and community. We believe all our clients deserve exceptional care, best outcome, respect and safe environment.

- **Responsibility**

Acting in honest, forthright and fiscally responsible way at all times.

- **Respect**

In our regard and actions towards our patients, communities and each other.

**Our Culture (the BACASAVI way)**

- We use a positive spirit to succeed.
- We take pride in the originality of our work
- We actively seek new ways of doing things better.
- We value integrity, credibility and respect for the individual
- We believe that success comes through recognizing the value of team work.
- We embrace mentorship as a tool for professional growth

**OUR SERVICES**

We are open 24 hours a day 7 days a week.

**Outpatient**

We are equipped with experienced medical consultants and modern technology equipment that enables us offer you quality care

### **Inpatient Services**

As our inpatient client be assured of warm, friendly and compassionate quality care. We provide the best multidisciplinary care and a calm environment that will ease your recovery.

### **Maternity & Reproductive Health Services**

We provide comprehensive maternity/ reproductive health services that include:-

- Modern family planning services
- Preconception care
- Antenatal care
- Yoga and Lamaze for pregnant mothers
- Delivery and newborn care services
- Postnatal services
- Post-abortion care
- Child welfare clinic and immunization services
- Counselling
- Obstetric Ultrasound services

### **Cancer Screening**

With the use of modern technology, we offer screening services of various cancers including breast, cervical as well as prostate. This enables our clients receive the necessary timely assistance needed.

### **Laboratory Services**

We are equipped with fully automated machines. This has resulted in reduction of the turnaround time and efficiency.

### **Minor Theatre Services**

We are currently carrying out minor surgical procedures as we continue to upgrade the facility to be able to offer major surgical procedures.

### **Hemodialysis**

We have a 6-bed capacity renal unit that is well equipped with modern technology and equipment, experienced renal nurses and a nephrologist thus ensuring we provide you with the care you deserve.

### **Mental Health, Psychotherapy, Counselling and Wellness services**

We are the only medical facility in the region offering psychological care and support. We specialize in mental health education, psychoanalysis and psychological therapy that aids in early mitigation of mental problems.

### **Preventive Services**

We provide health education to our clients and communities on healthy lifestyle and health promotive behaviors. We offer medical check-up services, early screening for chronic diseases, community outreaches, as well as immunizations against communicable diseases.

### **Pharmaceutical Services**

Our pharmacy is adequately stocked with quality medicines and consumables thus aiding their quick and full recovery.