

RYAN HSIAO

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EXPERIENCE **BREAD OF LIFE CHRISTIAN CHURCH, SAN DIEGO, CALIFORNIA**

Associate Youth Director, Oct 2014- April 2017

- Organized memorable experiences while assisting in creating mind-provoking curriculum for students to learn more about their faith

JENNIFER CHILD CARE HOME, SAN DIEGO, CALIFORNIA

Daycare Supervisor, June 2017- June 2018

- Maintained a safe environment within the daycare and during outdoor activities
- Kept records on individual children, including daily observations and information

POKEWAN, SAN DIEGO, CALIFORNIA

Assistant Manager, July 2018- October 2018

- Ensured pleasant dining experience for customers through quick and friendly service
- Assisted in managerial tasks
- Oversaw employees to maintain a safe and efficient workplace; supporting staff whenever needed

NORTH ITALIA, SAN DIEGO, CALIFORNIA

Waiter, June 2019- March 2020

- Delivered exceptional, friendly, and fast service
- Skillfully anticipated and addressed multiple guests' needs, under heavy time constraints
- Assisted coworkers to cultivate a healthy, team-based environment
- Trained new servers on guest service expectations as well as food and wine knowledge

JENNIFER CHILD CARE HOME, SAN DIEGO, CALIFORNIA

Daycare Supervisor/Logistics, May 2020- June 2021

- Interacted with parents and collected and log all income
- Determine expenses and income for each month
- Maintained a safe environment within the daycare and during outdoor activities
- Kept records on individual children, including daily observations and information

PENSKE MERCEDES-BENZ, SAN DIEGO, CALIFORNIA

Support Staff, June 2021- Present

- Served as front-line representative for Mercedes-Benz and Penske Auto
- Ensured a friendly, exceptional, and personalized customer experience
- Supported service advisors with anything necessary to keep operations smooth

EDUCATION **CARLSBAD HIGH SCHOOL**, CARLSBAD, CALIFORNIA
High School Diploma, June 2016

MESA COLLEGE, SAN DIEGO, CALIFORNIA
A.A. in Communication Studies
A.A. in Kinesiology For Transfer Candidate 2022

USCD, SAN DIEGO, CALIFORNIA
Web Development Boot Camp Candidate Fall 2021

ADDITIONAL SKILLS

- Bilingual in English and Chinese-Mandarin
- Outstanding communication skills
- Well-versed in interpersonal and intercultural communications
- Sharp-minded
- Excellent in high pressured situations
- HTML, CSS, JS