

## What is an Emergency Phone?

An Emergency Phone is a code-compliant communication device that provides two-way communication from inside the elevator cab to someone outside the elevator for assistance. An Emergency Phone has a built-in, hands-free microphone and speaker activated by the push of a single button. It also has a pre-recorded message

which helps identify the elevator location and phone number.

The option for KRMS™ (KONE Remote Monitoring Service) is also available to have all calls go directly to the KONE Customer Care Center™ where trained agents handle each call and dispatch a technician, ensuring the quickest response time.



## ADA Phone

## What are the Benefits of an Emergency Phone?

### Increased Safety

Provides communication with someone outside the elevator cab in case of an emergency or entrapment, reducing potential liability.

### Code Compliant

Complies with ANSI A17.1 code requirements, as well as ADA Guidelines and B44 requirements.

### Peace of Mind

Provides you with peace of mind that your passengers can communicate with someone outside the elevator for assistance.

### KRMS Voice Link

Provides direct access for passengers in need of assistance to the dedicated entrapment line at KONE's Customer Care Center, where professionally trained agents can immediately identify the elevator location, dispatch a technician or contact the local authorities in case of an emergency. Eliminates the need to hire an answering service and reduces the response for your passengers.

### U.S. Operations Center

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### Canadian Operations Center

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