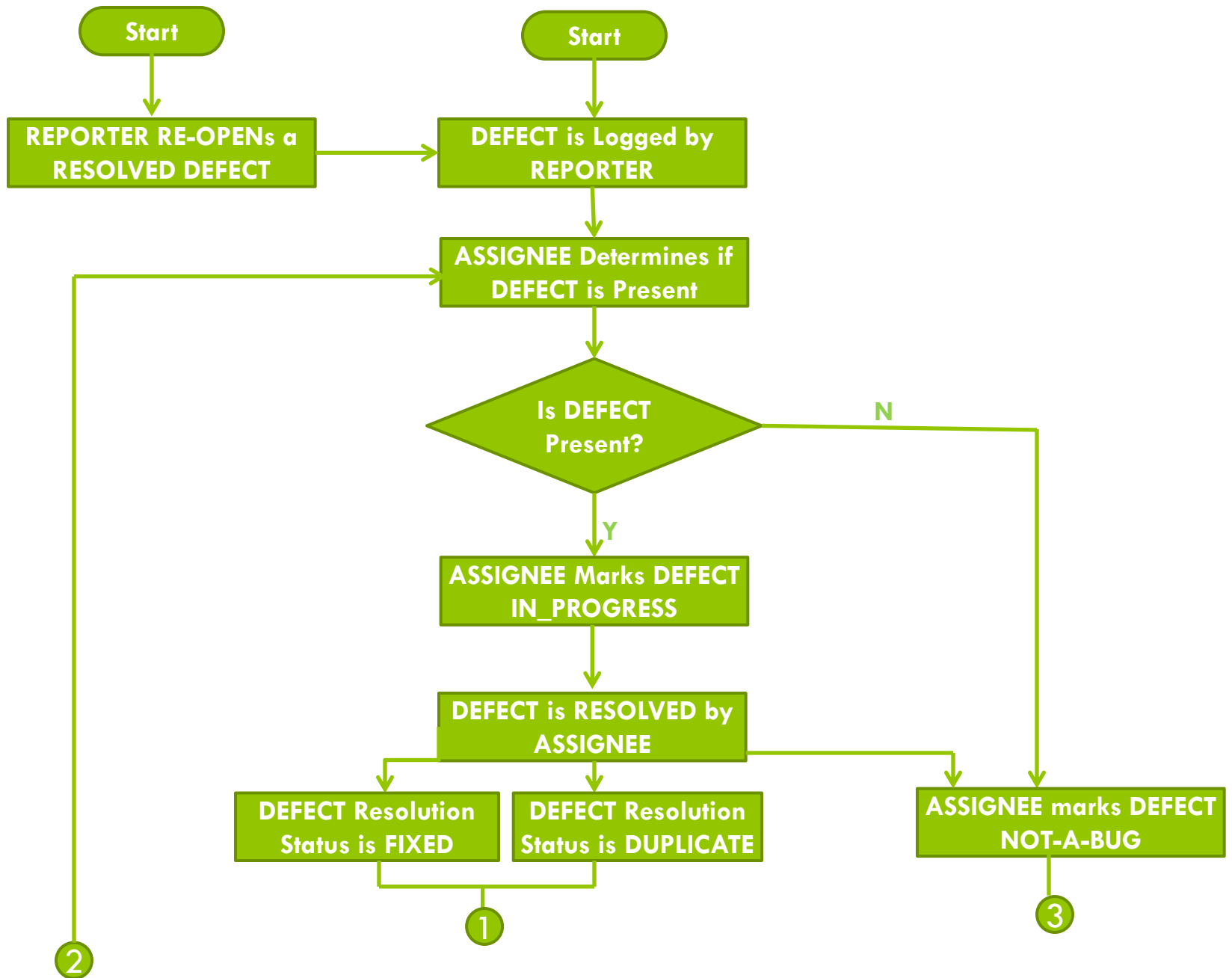


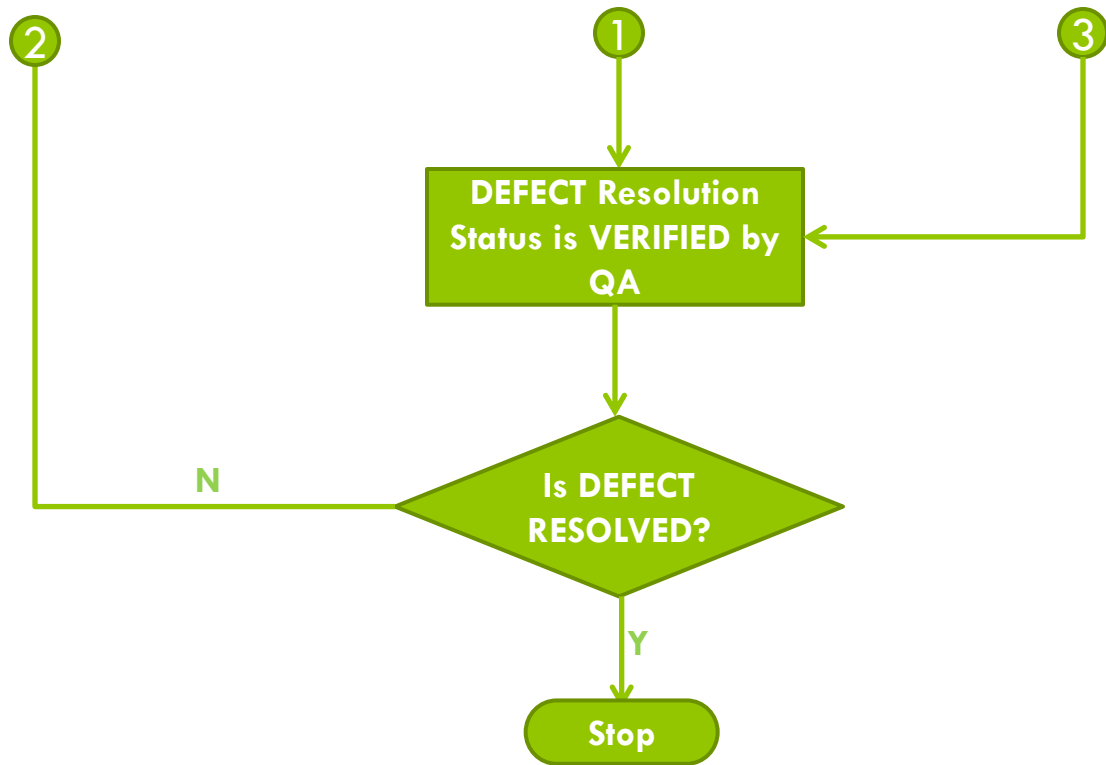
BUGZILLA BASED DEFECT TRACKING SYSTEM

Proposed Process Implementation Flow Chart

Key Definitions

- ❑ **BUGZILLA** – An open source platform (Mozilla Project) for tracking bugs/defects
- ❑ **Proposed Defect Tracking System** – Bugzilla based defect tracking system proposed for reporting & tracking defects in MW solar projects/operational plants
- ❑ **DEFECT** – A bug or defect attributed: to a finished/operational product or a component; to a work-in-progress leading towards a finished product or a component
- ❑ **REPORTER** – Person noticing and reporting the Defect. Reporter logs the Defect in the system
- ❑ **ASSIGNEE** – Person responsible for addressing and resolving the Defect logged by Reporter. Assignee can be the direct implementer or the manager leading the team to implement the defect resolution
- ❑ **QA** – Quality Assurance in-charge responsible for confirming the logged Defect and/or verifying the Defect resolution
- ❑ **NOT-A-BUG** – A logged Defect that has been determined as not a Defect at a later stage
- ❑ **IN_PROGRESS** – A logged Defect that has been activated towards resolution by Assignee
- ❑ **RESOLVED** – Assignee addresses the Defect and marks it as **FIXED** (i.e. Defect has been resolved); **DUPLICATE** (i.e. already existing/logged Defect)
- ❑ **VERIFIED** – Defect resolution by Assignee is verified by QA
- ❑ **RE-OPEN** – A Resolved and closed Defect is re-opened by a Reporter on account of the Defect recurrence or incomplete resolution of the previously logged Defect





THANK YOU!

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