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| **it SUPPORT INSTRUCTION** |

**low performance FIX**

VERSION 1.0

INTRODUCTORY PROVISIONS

GOALS

This instruction defines the procedure for an employee to follow providing advice on fixing PC’s performance.

TASKS

The main objectives of the instruction are:

* description of the steps to take when PC has low performance.

PERIOD OF VALIDITY AND PROCEDURE FOR MAKING CHANGES

Changes to the instruction are made when new settings appear in the SOFTWARE, as well as when information on current settings is updated.

**CHECKING UPDATES**

One of the best ways to get the most out of your PC is to make sure you have the latest version of Windows 11 installed. When you check for updates, your PC will also search for the latest device drivers, which can also help improve your PC’s performance.

**To check for updates**

* Check for updates. Select **Start**  **> Settings**  **> Windows Update**  **> Check for updates.**  
  

1. Do one of the following:
   * If the status says "You're up to date," continue and check for optional updates.
   * If the status says "Updates are available," once they are downloaded, select **Install now**.
2. Select the updates you want to install, then select **Install**.
3. Restart your PC and see if it seems to run better.

Sometimes an optional update, like a new non-critical driver, will be available that may help.

**To check for optional updates**

1. Select the **Start** button, then select **Settings** > **Windows Update** > **Advanced options**> **Optional updates**.
2. If additional updates are available, select them and then select **Download & install**.
3. Restart your PC and see if it seems to run better.