

What would you do if you got conflicting answers for the same procedure from two different people you interviewed? What would you do if one was a clerical person and the other was the department manager?

- The first thought would be to **take the opinion of the department manager** as the correct answer.
- The best solution in this case is to **get the two people together and let them discuss the differences until they both agree on the correct procedure.**
- **The systems analyst should not make the decision** as to which answer is correct, nor should he or she try to resolve the difference. **It is the users' responsibility to do so.**

Please **comment on the appropriateness** of the wording of each of the following “objectives” for software developers.

1. To implement the new application on time and within budget
2. To implement the new software application with the fewest possible software errors that might lead to operational failures
3. To design a system that is user-friendly
4. To produce full documentation for the new system