

Cashrewards Limited

Building a cashback digital ecosystem

Cashrewards (ASX:CRW) is Australia's leading cashback ecosystem, which rewards its members with cashback rewards in exchange for shopping within CRW's network of more than 1,700 merchant partners. The cashback reward provided to the shopper is funded by the merchant, who in exchange obtains the ability to market to a large and fast-growing group of engaged shoppers. CRW earns revenues via sales commissions on transactions generated by their members, which averaged 5.9% in FY21. CRW is a digital-focused business with core assets represented by the company website and mobile phone app. The company listed on the ASX in December 2020 and raised \$65 million at \$1.73/share (\$45 million of which was retained by the company to fund investment in development of the platform). The business was founded in 2014 by Andrew Clarke who is on the Board as a Non-Executive Director and retains a 23% stake in the company's shares.

Business model

Cashrewards utilises the data generated by its customers through transactions both online and in-store to work with merchant partners on the platform to improve customer engagement and drive KPIs such as foot traffic, conversion rates, repeat purchase rates, or direct promotions. With the deployment of funds raised at the IPO the business is investing to scale its membership base with an ambition to close in on the considerably higher cashback penetration levels seen in like markets overseas and in the technology underpinning the platform to drive increased shopping frequency.

Underlying revenue growth of 54% to \$20.1m in FY21

The company has only recently listed on the ASX (December 2020) and is approaching its first full year as a listed company. In July 2021, the company secured a significant agreement with ANZ bank to launch a product called "Cashrewards Max" to ANZ's 4.7 million consumer credit and debit card holders. Note that ANZ owns 19% of CRW shares which were acquired in the IPO. The company recently reported FY21 results with highlights including TTV of \$351 million (+49% compared to FY20), active members up by 38% to 273k and underlying revenue (net of the COVID-19 impacted travel industry and giftcards) +54% to \$20.1 million. One of the non-executive directors, Lauren Williams, announced her resignation in early August 2021, with the company continuing a search process for a replacement.

Aiming for market leadership in Australian cashback

While there are many customer loyalty programs in the Australian marketplace, CRW is aiming to become the "default cashback ecosystem". Given the strong network effects between having a large membership base of high-value potential customers and the consequent strong incentives for merchant partners to join the platform (and thereby expand the potential spending of members within the ecosystem) obtaining scale quickly is crucial in what is likely to be a business model dominated by a single player in the Australian market. CRW has a strong brand and established presence in the Australian market and is backed by ANZ as a major shareholder. The company also appears well funded in the wake of the recent IPO and therefore looks to have strong prospects of delivering further growth.

Historical earnings and ratios								
Year end	Revenue (A\$m)	Gross Profit (A\$m)	EBITDA Adj.*	EBITDA Rep. (A\$m)	NPAT Rep. (A\$m)	EPS Rep. (c)	EV/Sales (x)	
06/20a	17.1	5.4	(3.93)	(3.93)	(6.63)	(16.63)	3.2	
06//21a	22.1	3.8	(26.50)	(26.50)	(29.7)	(45.57)	2.5	

Source: Company data *EBITDA and NPAT adj for one-time, non-cash items

Online retailing

10th September 2021



Share performance (since listing)



Upside Case

- Success of similar business models overseas
- Exposed to strong domestic retail conditions
- Digital business with strong network effects

Downside Case

- Exposure to retail cycle
- Consumer loyalty programs are diverse and highly competitive
- Cost of new customer acquisition in the digital space can fluctuate

Catalysts/upcoming events

Discussion of progress at AGM (circa November 2021)

Evidence of growth in TTV in Quarterly and Interim results through FY22

Comparable companies (Aust/NZ)

Adslot (ASX:ADS), Adveritas (ASX:AV1), Harris Technology (ASX: HT8), Plexure (ASX:PX1). Zebit (ASX:ZBT)

Top 5 shareholders

Andrew Clarke	23.05%
ANZ Bank	19.00%
Rajeev Gupta	9.00%
M&S Skyleisure Pty Ltd	6.47%
Molbek Pty Ltd	3.56%

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FINANCIAL SERVICES GUIDE

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Effective Date: 6th May 2021



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