Question 1:

Hello,

I'm new to search engines, and there are a lot of concepts I'm not educated on.   
To make my on-boarding smoother, it'd help if you could provide me with some definitions   
of the following concepts:

* Records
* Indexing

I'm also struggling with understanding what types of metrics would be useful to include   
in the "Custom Ranking."

Cheers, George

—

Hello Georges,

Thank you for taking the time to share with us your thoughts on your ongoing project.

To answer your questions, below is a definition to each of the referenced concepts:

* Records - is an occurring item that is searchable, in general this refer to a unique document, webpage, or any other file format that is made available through the search engine.
* Indexing - is a concept in search engines terminology that refer to the process   
  which allows the search engine to ingest data and make it available for the search.   
  This indexing concept can be either done:
* manually e.g. adding manually a CSV file into the system.
* or semi-automatically where the system automates a number of actions   
  from ingesting new documents to editing or transforming the documents   
  before the upload.
* last but not least, it can be done automatically where the automation process allows the system to gather automatically a set of data on real time or at a recurring scheduled manner without any human intervention.

Regarding your question around “Custom Ranking”, I suggest we have an initial discussion prior to setting this ranking in order to understand your business requirements   
and see which metrics will be the best option for you to get the most relevant ranking   
during your search navigation.

I’m happy to setup a phone meeting with you tomorrow or later this week in order to go through your requirements.

In the meantime, please don’t hesitate to reach out if you need any further information.

Awaiting your confirmation.

Kind regards,

Otmane

—

Question 2:

Hello,

Sorry to give you the kind of feedback that I know you do not want to hear, but I really hate the new dashboard design. Clearing and deleting indexes are now several clicks away. I am needing to use these features while iterating, so this is inconvenient.

Regards, Matt

—

Hello Matt,

Thanks for your email.

I’m sorry to hear that the new dashboard design doesn’t meet your expectations.

In fact, our Engineering team has spent several months to come out with the new version   
and we are always happy to get your feedback in order to improve your user experience   
which is our ultimate goal.

Would you be able to share with me more details about your use cases explaining the exact workflow where you see this happening?

In fact, I want to make sure we are on the same page, before I reach out to the Engineering team, and I’m sure we will find the right solution for you.

Our development team is working on an agile mode allowing us to release new features   
and enhancements requests very quickly to meet your needs.

I’m happy to setup a call with you to go through this. Would it be possible for you   
on the following time slots:

* Tues 18, June, morning.
* Wed 19 June, all day.
* or Friday 21 June, all day.

Looking forward to speaking to you soon.

Kind regards,

Otmane

—

Question 3:

Hi,

I'm looking to integrate Algolia in my website. Will this be a lot of development work for me? What's the high level process look like?

Regards, Leo

—

Hi Leo,

Thank you for your email!

Algolia has been built to ease the integration and implementation efforts needed overall whether for implementing a new brand search engine based on Algolia or to add a new feature on top of your existing Algolia solution.

In fact, the API management provided by Algolia is built as a responsive and cloud ready infrastructure which makes it easy to start a new project and get it done in few days.

This is made possible by making available to you an Algolia UI platform where you can proceed with the following high-level steps:

1. ingest documents from multiple datasources in few minutes.
2. create indexes based on the data available to speed up the queries.
3. rearrange your relevance settings inside the search engine based   
   on your requirements.
4. save the project and then simply add Algolia search toolkit to your webpages   
   which requires few changes on top of your existing website.

We are ready to assist you throughout this process and give you any insights needed, so please feel free to reach out to us.

I will be also happy to schedule with you a remote session so that I can show you how best you can implement our solution.

Additionally, you can take a look to this Customer use case: <https://blog.algolia.com/deploying-algolia-search-2-million-products/>

You may also consider checking our documentation for your reference: <https://www.algolia.com/doc/guides/getting-started/how-algolia-works/>

Looking forward to working with you soon.

Kind regards,

Otmane