



Rabdy Gutiérrez

LEAD QA MANUAL /AUTOMATION
PROJECT LEADER
SCRUM MASTER - PMP



ABOUT ME

I am a proactive, organized, and responsible person with excellent interpersonal skills. I always strive to perform my work with the best attitude. I am looking for a challenging position as a QA Lead where I can contribute my extensive experience in technology, telecommunications, and software quality assurance. I have led projects that improved QA process efficiency by 80% through the implementation of agile methodologies and automation tools like Playwright and Cypress. With strong knowledge in planning, execution, control, and leadership across sectors such as banking, insurance, telecommunications, retail, and distribution, I am confident I can contribute to the success of your organization by driving quality and process efficiency.



CONTACTO

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EDUCATION

Universidad UCLA

- Master of Science in Computer (2010-2014)

Universidad Yacambu

- Electronic Engineer in Computing (2000-2005)



WORK EXPERIENCE

LEAD QA Automation Engineer

tutenlabs · Jornada completa

sept. 2021 - actualy· 3 años

Tutenlabs · Full-time (Sept. 2021 – Present | 3 years)

- **Automation of Critical Flows and Cloud Regressions:** *Managed the automation of over 2000 critical flows and regressions, reducing test time by 70%.*
- **Stress and Security Testing:** *Conducted stress tests with score measurements per use/request and security testing using SonarQube and OWASP ZAP, improving system stability by 35%.*
- **Team Training:** *Trained and coached the team on QA tools and processes.*
- **Metrics and Monitoring:** *Tracked bug metrics and monitored the product lifecycle.*
- **Tools and Technologies:** *Proficient in Azure-DevOps, Jira, Katalon, Cypress, Postman, DBeaver, MySQL, Selenium, Playwright, k6, Jmeter, Grafana, and AppOptics.*
- **Web and Mobile Testing:** *Performed tests on both web and mobile platforms.*
- **Regression Testing in QA and UAT:** *Conducted regression testing in QA and UAT environments.*
- **Agile Methodologies:** *Applied agile methodologies such as Scrum, Kanban, XP, or client-specific methodologies.*
- **OKR Compliance:** *Ensured 100% compliance with quality objectives (OKRs).*

SOFT SKILLS

- **Effective Communication:** Ability to communicate clearly and effectively with multidisciplinary teams, ensuring understanding of goals and results.
- **Conflict Resolution:** Experienced in resolving conflicts within the team and with clients.
- **Time Management:** Skilled at managing multiple projects, meeting deadlines, prioritizing tasks, and optimizing resources to maximize efficiency.

CERTIFICATIONS

- Artificial Intelligence Applied to Business and Companies (2024)
- Project Management Certification (2024)
- Leadership and Team Management - Advanced Level (2023)
- Automated Testing with Cypress (2023)
- Mobile Test Automation with TestProject (2022)
- ISO 20071 Certification (2022)
- SCRUM MASTER (2021)
- Automated Web Quality Control (2021)
- Project Management (2019)
- Test-Driven Development (2019)
- ISTQB Certification (2019)
- Project Management with Agile Methodologies and Lean Approaches (2019)
- JavaScript Programming (2019)

TECHNICAL SKILLS

- **AUTOMATION**
- **Project Leader QA Knowledge Playwright Scrum**
- **Postman**
- **Azure DevOps, Jira/Confluence**
- **Stress Test k6 y JMeter**
- **Security Test OWASP ZAP, SonarQube**

Lead QA Manual/Automation Project

Leader

uTest · Independent Professional (Mar. 2019 – Mar. 2021 | 2 years 1 month)

- **Leadership in Frontend and Backend Automation:** Supervised automation efforts for both frontend and backend.
- **Leadership of Functional Team:** Coordinated and managed the functional testing team.
- **Software Quality Process Management:** Ensured that all QA processes adhered to established quality standards.

LEAD QA Engineer

Bamsol Company PS · Jornada completa

jul. 2011 - ene. 2017 · 5 años 7 meses

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Analist QA

BAM Solutions Cliente Banesco ·

oct. 2006 - abr. 2009 · 2 años 7 meses

- **Planning, Control, and Execution of QA Projects:** Managed all phases of QA projects.
- **Business Requirement Analysis:** Evaluated and understood business needs.
- **Test Strategy and Plan Design:** Developed detailed software testing strategies and plans.
- **Functional and Technical Test Execution and Control:** Performed and supervised functional and technical tests.
- **HP Quality Center:** Utilized this tool for test automation control and tracking.
- **Client Communication:** Maintained constant communication with key clients to ensure satisfaction and meet expectations.