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Education in progress B.S. Electrical Engineering, Georgia Institute of Technology and Berry College. *Minors in Mathematics*

Coursework Embedded Microprocessors, Networks, Computer Architecture, Object-Oriented Programming, Data Structures & Algorithms

Familiarity with

Programmingshell scripting/batch files, Perl, Python, C, Java, Basic

SoftwareNetworking software (Apache, Wireshark, Linux command-line tools), Math simulation software (Mathematica, Maxima), L^AT_EX, Adobe CS 4 and earlier, Office Suites (Microsoft and open-source)

Operating SystemsLinux, Windows, OSX

Employment

August 2009**Student Supervisor**, Technical Support Desk *Provided technical support for faculty, staff, and students over phone, email, and in person; created and managed service requests; directed departmental calls.*

April 2008–August 2009**Customer Service Representative**, The UPS Store. *Packed and moved boxes; worked POS and shipment system; sorted mail to private mailboxes; assisted in copy and print services; maintained general store upkeep.*