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**SUSHMA B**

**Sr. Salesforce Developer**

**Location: Houston, TX**

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**Full time/W2/C2C is fine.**

**H4 EAD**

**LOOKING INITIALLY REMOTE ONLY**

**Professional Summary**

* Overall **8+ years** of experience, 4 years in Salesforce CRM Implementations: Analysis, Design, Development, Administration, Integration, supporting the cloud applications, communities, and migration from classic to lightning, lightning component development. Strong experience with Salesforce.com CRM full implementation, migration of Sales Cloud, Marketing Cloud, Service cloud, Communities Cloud and Force.com platform. Proficient with understanding of CRM business processes - Account, Contact, Opportunity, Lead, Campaign and Case Management, 4 years in JAVA
* Salesforce **Health** **Cloud** provides a rich set of standard and custom objects to store and access specialized health information.
* Worked on integrating fax system with **Health** **Cloud's** Intelligent Document Automation features by creating and importing documents programmatically.
* Hands on experience on standard and custom fields to some standard Salesforce objects to represent information about individuals in **Health** **Cloud**.
* Experience in working with Salesforce developer toolkit **(Apex, Visualforce, force.com IDE, SOQL and Web Services/ Metadata API).**
* Good knowledge on Apex development in creating Objects**, Triggers, Apex Classes, Standard Controllers, Custom Controllers** and **Controller Extensions and lightning components.**
* Build Lightening controllers with the **AURA** framework.
* Customized existing Visualforce to align with **salesforce new Lightning UI experience**.
* Technical Knowledge about **Salesforce lightning schema builder**, **process builder, app builder, components and lightning connect**.
* **Hands on experience with Inbound and Outbound Integration of salesforce with external systems by developing custom Apex SOAP, RESTful classes for inbound class and written Apex callout for invoking outbound applications.**
* Experience in using client side and server-side controllers in **Lightning Design**.
* Technical Knowledge about Salesforce **lightning** **schema builder**, process builder, app builder, components and lightning connect.
* Creating lightning pages using Web Component, controller, helper, style, documentation, render, design, SVG.
* Experience in building **re-usable Lightning web components** and using **Lightning Framework**.
* Involved in developing salesforce **Lightening Apps, Lightning Web Components, Controllers and Events**.
* Good experience in developing **salesforce Lightning Apps, Lightning Web Components, Controllers** and Events.
* Implemented Salesforce **Lightning Web Components** for small set of users within the organization.
* Worked on both lightning frameworks Aura and **LWC**.
* Experience with Salesforce.com Sales Cloud, Service cloud, Community, and Force.com platform.
* Technical Knowledge about Salesforce lightning schema builder, process builder, app builder, components and lightning connect.
* Experience on Salesforce CRM platform Worked on different environment of SFDC such as Sales Cloud, and Service Cloud.
* Experience with the **integrating SFDC** and **AppExchange** partners such as **MARKETO, CPQ/APTTUS** (Config, Price & Quote)
* Experience in Apttus CPQ Configuration and involved in quoting and pricing, order management, product configuration.
* Good understanding of ASAP methodologies & also involved in ASAP methodology.
* Created Custom objects for **Quote** and **Quote lines** and captured quote information for **CPQ**
* Worked with client-side developers and business analysts in developing configuration models in the **CPQ workflow**.
* Experience with Apttus CPQ for subscription, billing, invoicing and can take control of sales process from Quote to Cash. Generated Revenue recognition status automatically with Apttus CPQ.
* Experience on Salesforce CRM platform Worked on different environment of SFDC such as Sales Cloud, Marketing Cloud and Service Cloud.
* Extensive experience with ordering cash and procure to report business flows.
* End – to end testing for new web order entry interface and oracle import.
* Daily support work for oracle Management, AR, AP, Inventory.
* Experience in working with Oracle Applications Release 12.
* Involved in end-to-end QA and UAT testing and validation of CPQ including Products, Pricing, and Quoting etc.
* Customization of Apttus product by using Salesforce features like triggers, VF pages.
* Design, develop and implement solutions for the Apttus CPQ system deployed on the Salesforce platform.
* Strong experience in defining and managing **custom Objects, creating page layouts,** developing field validations**,** campaign Management**,** formulas and workflow rules **using Salesforce.com and Eclipse IDE for Salesforce.**
* Experienced in creating and activating the **Marketing Campaigns** in **Salesforce.com**.
* Salesforce Marketing Cloud Administration, Configuration & Setup.
* Good exposure to **Design Patterns** (Creational, Structural and Behavioral).
* Extensive experience in developing enterprise applications using **Java** and **J2EE** technologies such as **JSP, Servlets**, **Tiles**, **Struts, Spring, XML, XSL, HTML, JavaScript, JDBC** and **CSS**.
* Good exposure to RDBMS, SQL and **PL/SQL**, writing SQL scripts for efficient report generation.
* Experienced in full life cycle application development from requirements gathering and design to **UAT (User Acceptance** Testing).

**CERTIFICATIONS:**

* Certified Salesforce Administrator Credential ID: 216155
* Certified Salesforce Certified Platform Developer 1 Credential ID: 140239
* Certified Salesforce Certified Platform Developer 2 Credential ID: 3399244

**TECHNICAL SKILLS:**

|  |  |
| --- | --- |
| **Salesforce Technologies** | Apex Language, Apex Trigger, Apex Scheduler, Batch Apex, Apex Class & Apex Web Service, Partner WSDL & Enterprise WSDL and Visualforce (Page, Component & Controllers), Field service lightning. |
| **Custom Integration** | Outbound Messages, Workflow & Approvals, Field updates, Reports, Custom Objects, Custom settings, Custom labels and Tabs, Email Services, Role Hierarchy, Dashboards, Security Controls, AppExchange Package & Custom Application and Sandbox data loading |
| **Force.com tools** | Apex Data loader, Force.com Apex Explorer, AJAX tool kit, Force.com Migration Tool, Force.com Excel connector and Force.com Eclipse IDE Plug-in |
| **Programming Languages** | Java, C, C++, VB, APEX and UML |
| **Java/J2EE/Web Technologies** | J2EE, JSP, JDBC, RMI, Applet, Java Script, XML, XSLT, DTD, XML Schema, HTML, DHTML, Shell Scripts and Web service |
| **Database** | MS SQL Server and MySQL |
| **IDE** | Eclipse, My Eclipse and Force.com Eclipse IDE plug-in |
| **Tools** | MS Visual Source Safe, HTML Dream weaver, Microsoft Project, Sub Version and MS Visio |
| **Platforms** | UNIX and Windows (NT/2000/XP/Vista/7) |

**PROFESSIONAL EXPERIENCE:**

**Client: - Texas health Resources, (Sept2021 – Till date)**

**Location: -Arlington, TX**

**Role: -Sr. Salesforce Developer**

**Company Details:** -Texas health Resources are one of the largest faith-based, nonprofit health systems in the United States with a team of more than 26,000 employees of wholly owned/operated facilities and consolidated joint ventures in the greater Dallas Fort Worth area.

**Responsibilities:**

* Created Custom Objects and fields for transactional and contractual information.
* Designed and deployed Custom tabs, validation rules, Approval Processes and Auto-Response Rules for automating business logic
* Experience with custom application development in Force.com, utilizing Visualforce and Lightning Components/Framework.
* Performed the role of SFDC Developer, Lightning Developer and interacted with various business user groups for gathering the requirements for salesforce.com, Lightning and CRM implementation.
* Upgraded some Apps from Salesforce Classic to Lightning Experience to develop a rich user interface and better interaction of pages.
* Developed component using Lightning Aura Framework.
* Designed and customized visual force pages using controller extensions, custom controllers and standard controllers.
* Worked on Service Console Lightning application which contains multiple number of Lightning web components (LWC).
* Developed multiple number of Lightning web components (LWC) regarding service case console page.
* Created multiple Lightning Web Components, added CSS and Design Parameters from LDS (Lightning Design System) that makes the Lightning component look and feel better.
* Experience in Force.com Apex Classes, Apex triggers Integration, Visual force and Force.com API. Development using custom lightning web components (Aura and LWC)
* Handled SOAP/Restful Web services consumption for fetching content from the Internal Web server.
* Created Lightning web components (LWC) and apps combining Lightning Design system, Lightning App Builder and Lightning Component features.
* Involved in parsing EHR data transmitted via HL7 data messages and store it in the Salesforce Health Cloud data model. Created parsers and used parsers supplied by Health Cloud.
* Provided development, implementation, and updating focusing on Sales cloud and Service cloud.
* Implemented Salesforce Lightning web components (LWC) for small set of users within the organization, developed Lightning components and server-side controllers to meet the business requirements.
* Implemented and used Salesforce.com web services to transfer data from SAP to Salesforce using SAP API integration.
* Migrating existing Aura Components and Visual force page to lightning web components (LWC) to improve application performance by following web standards, shadow DOM, custom elements, templates, ECMA Script, events.
* Developed applications visually using custom-built Lightning web components.
* Leveraging the rich features and flexibility of Salesforce Files from standard Salesforce objects and custom objects using the lightning framework.
* Expert in using HL7 (Health Level Seven) is a standard for exchanging electronic health records (EHR).
* Utilized Salesforce Aura Lightning Experience Process Flows to automate Business process.
* Developed Lightning web components and Lightning apps to provide better and more interactive interfaces to end users, which help in sales enhancements.
* Hands-on Experience working across various SFDC implementations that are covering Sales cloud, Service Cloud and Apttus CPQ.
* Closely worked with Salesforce.com consultants to implement the business solutions for their client requirements, using APPTUS CPQ within the exclusively developed framework.
* Involved in CPQ (Configure, Price& Quote) design, mapped to the Salesforce custom objects, and involved in Apttus Advanced Workflow Approvals.
* Executed workbench and data loader to verify Product/Pricing staging data in SFDC/CPQ.
* Experience with APPTUS CPQ for subscription, billing, invoicing and can take control of sales process from Quote to Cash.
* Implemented SOAP protocol to get the requests from the outside System.
* Closely worked with Salesforce.com consultants to implement business solutions for their client requirements, using APPTUS CPQ within the exclusively developed framework.
* Experience in configuring price quote (CPQ) with Apttus.
* Developed and executed marketing campaigns using Marketing Cloud's Email Studio.
* Collaborated with business users and product managers in the development of new business requirements and enhancement requests by accurately capturing all stakeholder positions and translating them into system specifications. Worked on patient’s sensitive data where first imported into Health Cloud, the information required to identify and represent those patients is created.
* Expertized in maintaining the historical medical information associated with patients is not imported into Health Cloud. However, we can choose to map more historical information, as needed.
* Customized Marketing Cloud Objects and Scheduled and managed marketing email sends with Salesforce Marketing Cloud.
* Developed Apex Classes, Controller Classes, and Apex Triggers for various functional needs in the application.
* Used SOQL & SOSL for data manipulation needs of the application using platform database objects.
* Used field level security along with page layouts to manage access to certain fields. Created Custom Objects and fields for transactional and contractual information.
* Used Field service lightning to complete field service tasks using core, Inventory management, preventive maintenance, pricing data model and SOAP API as per requirement.
* Designed and deployed Custom tabs, validation rules, Approval Processes and Auto-Response Rules for automating business logic.
* Customized Contacts in Salesforce org to store relevant marketing data points.
* Generated discover reports and presented campaign engagement statistics to business owners to direct future strategies and initiatives.
* Created journeys and implemented marketing campaigns using marketing cloud tools like Journey Builder, Email Studio and Automation Studio.

**Environment:** Force.com platform, VisualForce (Pages, Component & Controllers), Health Cloud, Apex Language, SOAP, Data Loader, Triggers, Test Methods, Debugging, Web Services, JavaScript Remoting, Remote object, Angular JS, Escalation Rules, Assignment Rules, Record Types, Service Cloud, CRM.

**Client: - Emblem Health (Nov2020– Sept2021)**Location: -New York City, NY  
Role: - Salesforce Developer

**Company Details:** Emblem Health is a health and wellness company that provides insurance plans, primary and specialty care, and wellness solutions. As one of the nation’s largest not-for-profit health insurers, Emblem Health serve more than three million people in the New York tristate area. Emblem Health’s family of companies includes ConnectiCare, one of Connecticut’s leading health plans; AdvantageCare Physicians, a primary and specialty care practice; and WellSpark, a digital wellness company.

**Responsibilities:**

* Designed, developed and deployed the Custom objects, Page layouts, Custom tabs, Components, Visual Force Pages, Apex classes & Triggers to suit to the needs of the application.
* Configuration, enhancement and maintaining multiple Sales and Service Clouds applications that are being used by various Users in the company.
* Solid understanding of Analytics Cloud and Confidential tools like Einstein Prediction Builder, Einstein Activity Capture, Einstein Opportunity Insights, Einstein Discovery and Sales Cloud Einstein for development of Einstein Chatbot functionality.
* Getting involved with Veeva for support related activities.
* Identify, enable and modify Community Template & theme based on design Criteria.
* Error handling in apex, lightning components, debugging in components.
* Implemented Salesforce (LWC) Lightning Web Components for large set of users within the organization, developed Lightning components and server-side controllers to meet the business requirements. Extensive Experience of Agile Methodology and Scrum Methodology of software engineering processes.
* worked with SOX compliance and internal controls.
* knowledge about Sales cloud, Service cloud, Market configuration, customization, and good understanding with Client/Server architecture, Object-Oriented design techniques and web application design.
* Design/Development of Visual Force Pages, APEX Classes, Workflows, Triggers, Data loads, Batch jobs, Objects, JavaScript, CSS Style sheets and for Salesforce application.
* Experienced in Conga Mail Merge, Conga compose rand Conga Conducted also in created conga template and quick merge links.
* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component feature
* Followed CI/CD process for deployments using Force.com Migration Tool and Snapshot.
* Working code integration across multiple sandboxes reduce dramatically and use Continuous Integration, Continuous Deployment using Devops, Meet Jenkins Configure Jenkins devops
* Created Users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
* Used Auto Rabbit to deploy to Sandbox and production.
* Working with Marketing managers and converting their strategy into implementation using confidential.
* Deployed code using COPADO to the next environments also used back promotion feature.
* Managed the overall flow of salesforce automation process and successfully enforced smooth build and deployment through the aid of tools like Jenkins, Apache ANT migration tool.
* Experience in integration of salesforce using apex, visual force, REST API, Lightning UI and governor limits and also integrating salesforce with the third-party applications like Java, GITHUB, Jenkins and oracle.
* Developed SOQL query to pull data from salesforce.com instance to Right90 application. The process is set to run by default every 20 min and pulls information that has changed since the last successful sync run.
* Implemented the requirements on Salesforce.com Lightning platform and Force.com IDE Plug-in using Eclipse.
* Worked with conga composer to generate word, Excel and power point documents for various purposes like client documentation for product guidelines to presentation and data representation in front of future clients.
* Involved in resolving issues found during Unit Testing, QA Testing & User Acceptance Testing (UAT)
* Experience in using different tools like GIT, Bitbucket, JIRA and Remedy.
* Developed various Custom Objects, Tabs, Entity-Relationship data model, validation rules, Components and Visualforce Pages.
* Develop different Email templates for implementation of dynamic email marketing program using AMP script, HTML and CSS.
* Used Email-to-Case, Web-to-Case features and created a community where the customers can create, Update and manage their cases. Used case assignment rules to assign case to appropriate queue.
* Experience in using COPADO for deploying the code from Sandbox to production.
* Involved in identifying, planning and implementing new salesforce.com features and functions new screens, Workflow, force.com objects, reports, apex code to meet business requirements.
* Involved DevOps Processes for build and deploy system.
* Worked on salesforce Community Cloud like how to engage with employees, Customers, Partners.
* Experience in running confidential services on AWS infrastructure and virtualization-based technologies.
* Hands on Experience with various app exchange applications such as jitter bit, Cloud, Data Loader, Conga composer, and spring CM.
* successfully owned and managed SDFC VEEVA platform, Worked on Salesforce, Veeva CRM application and Veeva Vault.
* Used Lightning process builder for visualizing and creating automated business processes.
* Used COPADO for automated testing, continuous integration and continuous deployment.
* Expertise in developing and implementing automation process using selenium, Java, and Jenkins pipeline scripts.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Worked with business owners to understand their requirements for salesforce Marketing cloud application.
* Moved all servers from in-house server to cloud based AWS with salesforce orgs.
* Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better.
* Implemented Flo-sum to establish our change management process and adhere to SOX compliance.
* Experience in sandbox Management (Like refreshing sandbox creating new sandbox and migrating code from one sand box to the other).
* Created workflows approval processes validation rules and sharing rules.
* Migrating existing Aura Components and Visual force page to (LWC) Lightning Web Components to improve application performance by following web standards, shadow DOM, custom elements, templates, ECMA Script, events.
* Migration of existing application to AWS cloud and automated regular AWS tasks like snapshots creation.
* Involve in developing APEX Queuing logic of chained queue Job running through Apex Scheduler.
* Expertise in advanced APEX/Visualforce development, including high volume data processing, managed packages, community portals, SSO, Canvas applications and metadata API.
* Deployed the code from Sandbox to different environment using Jenkins Build and was part of release activities and UAT.
* Built Marketing camping reports in salesforce and utilize it as a man source of data to integrate with marketing cloud.
* Used Conga Composer to generated documents and spreadsheets by gathering data from Salesforce.com objects and merging in to template.
* Involved in implementation and Design of Cases and Issue with Order Management and Product Return module.
* Implemented Wave Analytics, created datasets, dashboards and apps for Opportunity, Accounts and Cases.
* Developed Apex Triggers, Apex Classes and Test Methods using proper controls & syntax and also experience in writing unit test cases.
* Good understanding of DevOps Concepts and a critical thinker of its different applications areas.
* Integrated DocuSign with Salesforce using Web Service API.
* Involved in development of Lightning components.

**Environment**: Salesforce.com IDE, Service Cloud, SOAP, SOQL and SOSL, Experience, Visualforce, APEX Classes, APEX Triggers, CUJs, Workflows, Reports and Dashboards, CI/CD, CSS, HTML, JSP, Agile, jQuery, Data loader, data Import wizard, Sales Cloud, , Migration Tool, (LWC) Lightning Web Components. Web services API, Windows 7, Validation Rules & Formulas, Migration tool, Email services, Lightning Components, Security Controls, Sandbox, Production.

**Client: Fortis healthcare. India May 2017 – Mar 2020**

**Role:** Salesforce Developer/Admin

**Project:** Provider Sales and Services

**Description:** This Project includes Sales and Service applications where as in Sales Process Providers are signed up for Provider Portal using Sales Process, whereas Service Cloud is used to support the Providers who are signed up with the Provider Portal using features like Web-to-Case and Email-to-Case.

**Responsibilities:**

* Involved in various stages of Software Development Life Cycle (SDLC) including analysis, requirement engineering, architecture design, development, enhancements, testing.
* Designed, developed, and deployed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
* Experienced in Veeva CRM Implementation on force.com platform.
* Expertise in system administration, configurations, maintenance and Support of Force.com Application, Salesforce CRM, VEEVA CRM, VEEVA VAULT.
* Lightning Experience - Formatting and migrating user data into LE, Implemented Salesforce Lightning web Components for small set of users within the organization.
* Created multiple Lightning web Components, added CSS and Design Parameters from LDS (Lightning Design System) that makes the Lightning web component look and feel better.
* Built customized Lightning web components replacing the existing ones, using JavaScript on the client side and Apex on the server side.
* Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Replaced all the JavaScript buttons with Quick Actions or Lightning web Components in Lightning.
* Involved in creating lightning Pages inside Lightning Community Builder.
* I configured product and pricing setup using CPQ/Product consoles, which include price ramps, Price Matrix, Price Rulesets, price list items, tiered pricing, and asset pricing.
* Involved in CPQ (Configure, Price& Quote) design, mapped to the Salesforce custom objects, and involved in Apttus Advanced Workflow Approvals.
* Created CPQ process using Apptus CPQ and CL AppExchange tool in Quote.
* Created Community, Enabled Community Users, Profiles and Access
* Developed various Visualforce Pages, Apex Triggers to include extra functionality and wrote Apex Classes and Controller to provide functionality to the visual pages.
* Created page layouts, search layouts to organize fields, custom links, related lists and other components on a record detail and edit pages.
* Worked extensively in force.com sites with Customer community.
* Used SOQL & SOSL for data manipulation needs of the application using platform database objects.
* Implemented Salesforce Development Cycle covering Sales Cloud, Service Cloud, Call Center, Chatter & App-exchange applications.
* Made new feature enhancements on Service cloud console view and developed some Visual force components.
* Involved in migrating the data from Oracle database to Salesforce application using Apex Data Loader.
* Used the sandbox for testing and migrated the code to the deployment instance after testing.
* **Involved with Salesforce.com Premier Support and handled the support cases with the help Salesforce.com support.**

**Environment:** Salesforce.com, Force.com, Data Loader, Apex Classes, Controllers, SOAP, Triggers, Visualforce, Sales Cloud, Service Cloud, Data Migration, Informatica, SOQL, SOSL, Workflow & Approvals, Java Ant, Custom Reports, Dashboards, Oracle.

**Client: Apollo Hospitals, India March 2014 – April 2017**

**Role:** Jr Salesforce Developer/Admin

**Description:** Apollo Hospitals provides managed care services exclusively for private-sponsored health care programs, focusing on Medicaid and Medicare. The Salesforce CRM Application is implemented to consolidate sales management for all the regions. Online Sales force CRM Application was developed to leverage some key business functionalities of the legacy application and provide customized solutions to the Sales team to keep track of their customers, their contact information and their opportunities in Pipeline

**Responsibilities:**

* Configuration, enhancement and maintaining the Salesforce application that is being used by various Users in the company for lending loans.
* Documented functional specifications and requirements by organizing detailed discussions with stakeholders and users, where no preventable rework was necessary after the initial demo
* Used health cloud to integrate data from EHRs, wearables and more.
* Experienced Salesforce health cloud data model. Creating roles for care team members.
* Developed custom user interface pages using Visualforce to present solutions to clients that integrated natively with Salesforce.com, solved their problems, and were custom designed to fit their branding
* Implemented profiles and Object and field level security to hide critical information on the profile users.
* Developed Apex Trigger to enable proper routing of cases to the case team members by case management automation.
* Worked on customization of Sales Cloud schema by customizing standard objects like Leads, Accounts, Contact and Opportunity, Products
* Migrated database server into cloud by using AWS service.
* Designed test scenarios on Sandbox environment, created packages and moved it between Sandboxes and Production environments using changes sets to place final implementations.
* Created various Reports (summary reports, matrix reports, pie charts, dashboards and graphics) and Report Folders to assist managers to better utilize Salesforce as a sales tool and configured various Reports and for different user profiles.
* Experience in implementing security and sharing rules at object, field, and record level for different users at different levels of organization. Also created Various profiles and configured the permissions based on the organizational hierarchy.
* Used Conga Composer parameters to add additional functionality to Conga Solution.
* Worked within a Scrum team comprised of onshore and offshore developers, testers and business analysts to implement user stories in an agile fashion.
* Good Knowledge of DevOps and familiar with operating systems running on linux/Unix Platforms
* Implemented Service Cloud for customer service, including configuration of email to case, case assignment rules. Managed migration and release of Service Cloud.
* Establishing the integration of salesforce with AWS using amazon connect and CTI adapter.
* Worked on real time User Stories and creating Test Scenarios, Test Plans, and Test Cases.
* Made new feature enhancements on Service cloud console view and developed some Visualforce components.
* Expertise on advanced APEX/Visualforce development, including high volume data processing, managed packages, Community portals, SSO, Canvas applications and metadata API.
* Data migration and updates through the tool provided by sales force.com and COPADO tools.
* Experience in building reusable UI components and pages with Lightning component framework.
* Worked on Salesforce Lightning Components for building customized components replacing the existing ones.
* Also embed Lightning Components in Visualforce page by using new Lightning Out feature by event-driven programming.
* Used Process Builder to enroot auto case creation, based on certain conditions of the Account.
* Created Sharing Rules for providing cross functional teams of the organization access to records.
* Responsible for setting up web service integrations.
* Triggered interface events by user interactions, which includes Lightning Component framework and involved in building Lightning Components using the aura framework.
* Expertise in aura framework, Lightning Components and Salesforce Lightning Design System (SLDS).
* Used Community cloud to build deeper relationships with customers to provide better service and assist them through online.
* COPADO enabled faster, error-free releases with continuous integration and delivery (CI/CD) technologies.
* Integration with mule soft for the continuous polling of data between AWS and salesforce.
* Created Impressive designs with custom styling to bring dynamic versions of the components when setting up in lightning App builder.
* Experience in SFDC development in implementing lightning application using vs code, SFDX, Apex classes, Triggers, Force.com IDE, LWC, SOQL, SOSL, SAQL.

**Environment**:  Force IDE Apex Classes Apex Triggers, SOQL, Sales cloud, Service cloud, Agile, Visual Force pages Validation Rules Formula Fields Data Loader Reports and Dashboards Workflow Approvals Web Services, CI/CD, (LWC) Lightning Web Components