RABIUL HASAN

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EDUCATION

Baruch College | New York, NY

08/21 - 06/24

Degree: Bachelor of Business Administration-BBA.

Major: Computer Information Systems (Data Analytics). GPA: 3.77

Related Courses: Data Visualization, Data Mining, Data Warehousing, Object-Oriented Programming.

Bronx Community College | Bronx, NY

02/19 - 06/21

Degree: Associate in applied science, Department of Business, and Information Systems.

Major: CIS-Computer Programming, GPA: 3.94

Related Courses: Server-Side Programming, Web Programming with Python.

SKILLS & STRENGTHS

- Data Engineering: Data Mining, Data Pipeline Management (ETL/ELT), Warehousing, and Visualization.
- Programming: Proficient in Python, C++ and SQL; experienced in OOP and software development.
- Tools: Tableau, Microsoft Excel, Google Cloud Platform, DBT, Snowflake.
- Business Analysis: Strong foundation in business strategy, financial analysis, and performance analysis
- Technical Proficiency: Expertise in IT support, network troubleshooting, and cybersecurity
- Databases: MySQL Server, MS Access.

RELEVANT EXPERIENCE

RESEARCH FOUNDATION OF CUNY

11/22 - 06/24

School Tech Support Intern at PSX071

- Managing a network of 2,674 devices, ensuring optimal performance and availability for 1,319 users
- Developing and maintaining a dynamic inventory database streamlining asset management.
- Resolved 5-10 daily tech issues, enhancing efficiency for hardware and network.
- Cleared two-year recycling backlog in three months, improving tech environment.

AYESHA M SIKDER MD 07/21 – 06/24

Remote IT Support

- Troubleshot and resolved technical issues with EMR software remotely.
- Conducted remote diagnostics and repairs for IT-related problems via Zoom and TeamViewer.
- Implemented software updates and patches to ensure system security and efficiency.
- Provided IT training and support to healthcare professionals to optimize workflow.

CUNY BRONX COMMUNITY COLLEGE

04/19 - 04/20

Computer Lab Assistant

- Assisted students and faculty, promptly resolving technical issues.
- Documenting and reporting issues immediately, improving response time and lab efficiency.

PROJECTS

- Led J&J analysis project, highlighting financial growth and strategic recommendations.
- Developed Tableau visualization for U.S. elections (1976-2020), analyzing voting trends.
- Built predictive models for sneaker resale market using StockX data and data mining techniques.
- Developed a ETL data pipeline using Python and SQL to analyze correlations between street signs and vehicle collisions, providing actionable insights for city planning.

CERTIFICATIONS

- Machine Learning Foundations: Statistics
- Advanced SQL: Logical Query Processing
- Introduction to Data Engineering
- EverUp Micro-Credential in Cyber Security
- Career Essentials in Software Development by Microsoft and LinkedIn