

Mustafa Mustafa

mustafa.visionet@gmail.com | +6281268265638 | Batam

ABOUT ME

open to Fullstack Web
Programmer job | PHP,
Codeigniter Framework, GIT
& GITHUB, MYSQL,
Javascrypt, HTML & CSS

EDUCATION

Universitas Batam

S1 Sistem Informasi

May 2011 - Feb 2016

SKILLS

- JavaScript
- CodeIgniter
- jQuery
- HTML
- MySQL
- English
- Teamwork
- CSS
- PHP CodeIgniter
- PHP

EXPERIENCE

PT Wasco Engineering Indonesia | IT Support | Feb 2018 - Present

- 1. Monitoring, Maintenance and Troubleshooting for IT Device (Desktop, Laptop, Switch, Phone, Access Point, Video Conference, etc), Networking and Telephone Connection Problem.
- 2. Helpdesk Assistant in Company Operation related to IT issue for internal and client operational.
- 3. Managing IT Asset and inventory.
- 4. Preparing & Configuring IT Device (Desktop, Laptop, Monitor) for new employee operational.
- 5. Routing and Maintenance LAN & Phone Cable for new building (container).
- 6. Installing Software related to employee operational usage.
- 7. CCTV Installation & Maintenance.

PT Wasco Engineering Indonesia | IT Technician | Dec 2014 - Jul 2016

- Monitoring, Maintenance and Troubleshooting for IT Device (Desktop, Laptop, Switch, Phone, Access Point, etc), Networking and Telephone Connection Problem.
- Helpdesk Assistant in Company Operation related to IT issue for internal and client operational.
- 2. Managing IT Asset and inventory.
- 3. Preparing & Configuring IT Device (Desktop, Laptop, Monitor) for new employee operational.
- 4. Routing and Maintenance LAN & Phone Cable for new building (container).
- 5. Installing Software related to employee operational usage.
- 6. Monitoring Copier Machine operation and call the technician due to machine issue.

PT Visionet Internasional | Service Area Engineer | Sep 2011 - Oct 2014

- 1. Assisting System Administrator and Network Administrator Job while set up client new company branches.
- 2. IT Helpdesk Assistant for troubleshooting Device Problem.
- 3. Installing and Replacing and Setting Up Device (Hardware

& Software)

PT Hutchison 3 Indonesia | Customer Service | Sep 2010 - Sep 2011

- 1. Assist Customer Complaint.
- 2. Informing product update to customers.
- 3. Educating product to customers

PT Dos Ni Roha | Admin | Aug 2009 - Aug 2010

- 1. Manage Over Due of Credit Collection Billing.
- 2. Preparing Bill and pass to Collector in the morning.
- 3. Receiving Bill from Collector in the afternoon.

PT Tropical Electronic | Operator | May 2005 - Jun 2009

- 1. Assembly Digital Scale.
- 2. Checking scale quality before send to Quality Controll