



ROBERT CAPOZZI

Computer Technician

CONTACT

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HOBBIES

Building PC's
Technology
Hunting/Outdoors

OTHER EXPERIENCE

Veteran of the U.S. Navy as an Aviation electronics Technician specialized in optics support systems on military aircraft. Use of CASS EO, oscilloscope, voltmeter, basic AC/DC theories, and Ohm's law. I also have some experience in Soldering and harness fabrication. Internship at the Colbert County School Board as a computer technician from January of 2015 until May of 2015.

EDUCATION

University of North Alabama.

02/2013 – 12/2015

Bachelor's in Business Administration. Majored in computer information systems. Dean's list Spring 2014 semester.

Northwest Shoals Community College.

09/2006 – 01/2013

Associate in Science: Computer information systems.

WORK EXPERIENCE

Colbert County Schools. Computer Tech II.

8/2019–Current

Troubleshoot, diagnose, and repair faulty components in all institutional computers. Experience with ChromeOS, Chromebox, Chromebook etc. Repair and service lab and faculty/staff printers. Responsible for updating and installing software environments in classroom labs and for faculty/staff as needed.

Northwest Shoals Community College. Computer Tech 1.

01/2019–8/2019

Troubleshoot, diagnose, and repair faulty components in all institutional computers. Responsible for maintaining VDI environments including adding in software and creating/composing new images. Experience with Active Directory.

Lowe's Home Improvement Store. Merchandise Service Associate.

02/2016–01/2019

Completed merchandising resets as tasked. Responsible for mapping the entire store, and for servicing the entire store which resulted in an increase in sales by almost 2 million company wide. Assisted customers, helping them love where they live.

SKILLS

Java	50%
PHP	75%
IT	100%
Team communication	100%
Microsoft Office Suite	85%