# WEIGHTED RESONANCE INDEX (WRI) ANALYSIS - PRE-LAUNCH BASELINE

# ADVENTURE ATTRIBUTE RANKINGS - PRE-LAUNCH BASELINE (Jan-Mar 2025)

#### Introduction to WRI Methodology and Baseline Purpose

This report establishes a critical pre-launch baseline of consumer priorities within the Finnish adventure motorcycle market, specifically for the period of January to March 2025, prior to the introduction of the BMW R 12 G/S. The objective is to quantify the importance of various motorcycle attributes to consumers when making purchase decisions, rather than assessing their sentiment towards existing products. This assessment employs the Weighted Resonance Index (WRI) methodology, a structured analytical framework designed to provide a comprehensive view of market dynamics.

The WRI for each attribute is calculated using a weighted formula: WRI =  $(0.4 \times Social Listening) + (0.3 \times Sales/Market Data) + (0.2 \times Consumer Surveys/Reviews) + (0.1 \times Expert Analysis/Comparisons)$ . It is imperative to note that all input factor scores are normalized to a 0-100 range before applying these weights. This normalization ensures that each component contributes proportionally to the final score, reflecting its relative influence on consumer priority importance.

The strategic significance of this baseline is substantial. By integrating diverse data streams—consumer discussions, actual market trends, direct feedback, and industry expert perspectives—the WRI methodology offers a robust and holistic representation of consumer preferences. This multi-faceted approach mitigates the inherent limitations and biases that might arise from relying on any single data source. For instance, while social listening captures immediate public discourse, it can sometimes

amplify niche interests. Sales data, conversely, reflects actual purchasing behavior but may not fully explain the underlying motivations. Consumer surveys provide direct statements of priority but can be influenced by how questions are posed. Expert assessments offer a high-level view but might miss granular shifts in consumer sentiment. By combining and weighting these perspectives, the WRI creates a more reliable and well-rounded picture of market demand. This comprehensive baseline provides a crucial benchmark against which the market impact of the BMW R 12 G/S's introduction can be accurately measured in future post-launch analyses, thereby validating the effectiveness of social intelligence methodologies and informing ongoing strategic adjustments.

## Table: Weighted Resonance Index (WRI) Calculation and Rankings

The following table presents the detailed calculation of the Weighted Resonance Index for each of the 20 adventure motorcycle attributes, ranked from highest to lowest WRI score. This transparent breakdown allows for a granular understanding of how each attribute's overall importance is derived, highlighting the contributions of social listening, market data, consumer feedback, and expert assessments. Observing the individual component scores provides clarity on the specific drivers behind an attribute's perceived importance. For example, an attribute with a high WRI score primarily driven by social listening suggests a topic that generates significant online discussion, whereas one heavily influenced by sales/market data indicates a proven factor in purchasing behavior. This level of detail is essential for strategic decision-making, enabling a nuanced understanding of market priorities and informing targeted marketing and product development efforts.

Attrib ute Nam e	Soci al Liste ning (SL) Scor e (O-1 00)	Sales /Mar ket Data (SM D) Scor e (0-1 00)	Cons umer Surv eys/ Revie ws (CSR ) Scor e (O-1	Expe rt Anal ysis (EA) Scor e (O-1 00)	Weig hted SL (SL × 0.4)	Weig hted SMD (SM D × 0.3)	Weig hted CSR (CSR × 0.2)	Weig hted EA (EA × 0.1)	WRI Scor e	Rank
---------------------------	---	--	---	--	-------------------------------------	---	--	-------------------------------------	------------------	------

			00)							
Off- Road Perfo rman ce	95	95	95	95	38.0	28.5	19.0	9.5	95.0	1
Vers atility (Dual -Pur pose Capa bility )	95	95	95	95	38.0	28.5	19.0	9.5	95.0	2
Susp ensio n Quali ty	90	90	90	90	36.0	27.0	18.0	9.0	90.0	α
Herit age/ Retro Stylin g	90	85	90	95	36.0	25.5	18.0	9.5	89.0	4
Engi ne Size & Perfo rman ce	85	90	90	90	34.0	27.0	18.0	9.0	88.0	5
Tech nolo gy & Feat ures	90	90	80	85	36.0	27.0	16.0	8.5	87.5	6
Man agea bility/ Weig	85	85	90	90	34.0	25.5	18.0	9.0	86.5	7

ht										
Bran d Relia bility	75	90	95	95	30.0	27.0	19.0	9.5	85.5	8
Aest hetic Appe al/Ch aract er	85	80	85	95	34.0	24.0	17.0	9.5	84.5	9
Conn ecte d Feat ures (TFT, Smar tpho ne Integ ratio n)	85	85	85	80	34.0	25.5	17.0	8.0	84.5	10
Rider Aids & Safet y Syste ms	85	85	85	80	34.0	25.5	17.0	8.0	84.5	11
Comf ort & Ergo nomi cs	85	80	85	80	34.0	24.0	17.0	8.0	83.0	12
Price Rang e	75	80	85	80	30.0	24.0	17.0	8.0	79.0	13
Value for	75	80	85	80	30.0	24.0	17.0	8.0	79.0	14

Mon ey										
Long -Dist ance Touri ng Capa bility	80	75	80	70	32.0	22.5	16.0	7.0	77.5	15
Seat Heig ht & Acce ssibil ity	70	75	75	70	28.0	22.5	15.0	7.0	72.5	16
Build Quali ty & Finis h	65	70	70	75	26.0	21.0	14.0	7.5	68.5	17
Fuel Rang e & Effici ency	60	75	75	70	24.0	22.5	15.0	7.0	68.5	18
Deal er Netw ork & Servi ce Avail abilit	55	65	65	60	22.0	19.5	13.0	6.0	60.5	19
After mark et Supp ort & Cust omiz	50	50	65	55	20.0	15.0	13.0	5.5	53.5	20

abilit					
У					

## **Attribute Rankings (Detailed Breakdown)**

The following section provides a detailed analysis for each attribute, presented in descending order of their WRI scores, elucidating the factors contributing to their ranking and the underlying consumer priorities they represent.

#### 1. Off-Road Performance - WRI Score: 95.0

- Rationale for Ranking: This attribute achieves the highest WRI score, demonstrating exceptional resonance across all components: Social Listening (95), Sales/Market Data (95), Consumer Surveys/Reviews (95), and Expert Analysis (95). Social discussions heavily emphasized the capability of adventure bikes on diverse terrains, accounting for 25.0% of conversations, with models like the KTM 890 Adventure R frequently highlighted for their off-road prowess.¹ Market analysis consistently identifies off-road capability as "paramount for adventure riders" and a "significant factor driving the expansion of off-road recreational pursuits".¹ Consumer priorities explicitly state it as a "paramount attribute" and a "core demand" related to suspension travel, ground clearance, and handling on varied terrains.¹ Expert assessments also prioritize it as a "primary attribute to highlight" for adventure models.¹
- Consumer Priority: Consumers in the adventure segment fundamentally
  prioritize the tangible ability of a motorcycle to perform competently in
  challenging off-road conditions. This reflects a sophisticated understanding of
  the technical requirements for true adventure riding, emphasizing functional
  capabilities over mere aesthetic appeal. The capacity to navigate gravel, dirt,
  trails, and wilderness areas is viewed as central to the adventure riding
  experience.

# 2. Versatility (Dual-Purpose Capability) - WRI Score: 95.0

Rationale for Ranking: Sharing the top WRI score, Versatility also exhibits
exceptional strength across all components: Social Listening (95), Sales/Market
Data (95), Consumer Surveys/Reviews (95), and Expert Analysis (95). Social
listening and market data explicitly state that "versatility and off-road capability
remain paramount for adventure riders" and are "a significant factor driving the
expansion of off-road recreational pursuits". The market review further highlights

- it as the "primary driver of market expansion". Consumer priorities reinforce this, identifying the ability to "seamlessly transition between different riding environments" as a "core appeal" of the adventure segment. Expert analysis similarly confirms this as a core appeal.
- Consumer Priority: Consumers prioritize the fundamental utility and adaptability
  of an adventure motorcycle above almost all other attributes. This is not merely a
  feature but the defining characteristic that enables their desired recreational
  pursuits across varied terrains, from paved roads to challenging wilderness areas.
  The "do-it-all" capability is considered the very essence of the adventure
  segment's value proposition.

## 3. Suspension Quality - WRI Score: 90.0

- Rationale for Ranking: Suspension Quality demonstrates high resonance across all components: Social Listening (90), Sales/Market Data (90), Consumer Surveys/Reviews (90), and Expert Analysis (90). Social discussions frequently mention "suspension travel" and laud models for "reworked, easily adjustable suspension". Market data emphasizes "robust and smooth suspension systems" as necessary for adventure bikes to ensure effective operation in challenging environments. Consumer priorities highlight its importance for "off-road handling" and the value of "adjustability". Expert analysis for the R 12 G/S specifically emphasizes its "long-travel suspension" as a key adventure capability.
- Consumer Priority: Consumers understand that high-quality and adjustable suspension systems are fundamental enablers for effective performance across diverse terrains and for maintaining rider comfort during extended rides. It is a key technical attribute that directly translates to a superior and more controlled adventure riding experience.

## 4. Heritage/Retro Styling - WRI Score: 89.0

• Rationale for Ranking: This attribute shows strong performance, particularly in Social Listening (90), Consumer Surveys/Reviews (90), and Expert Analysis (95), with solid support from Sales/Market Data (85). Pre-launch discussions surrounding the BMW R 12 G/S heavily centered on its heritage styling, suggesting a market appetite for models that blend classic aesthetics with modern functionality. Market analysis identifies a "growing market appetite for 'modern heritage' adventure motorcycles" as a "clear opportunity to differentiate". Consumer conversations indicate that heritage is a "genuine differentiator that resonates with consumers seeking character and a connection to motorcycling history". Expert analysis explicitly recommends Design & Aesthetic Appeal

- (Heritage Focus) as a "primary attribute to highlight" for the R 12 G/S.1
- Consumer Priority: There is a significant and validated desire among consumers
  for motorcycles that evoke a sense of history and character through heritage
  styling. This goes beyond mere nostalgia, representing a genuine preference for
  bikes that blend iconic aesthetics with contemporary performance and
  technology, fostering an emotional connection and a distinct identity.

## 5. Engine Size & Performance - WRI Score: 88.0

- Rationale for Ranking: Engine Size & Performance consistently ranks high across all components: Social Listening (85), Sales/Market Data (90), Consumer Surveys/Reviews (90), and Expert Analysis (90). Social listening indicates an active online community discussing performance ¹, with perceived lack of top-end power being a point of criticism for some models like the Yamaha Ténéré 700, underscoring its importance.¹ Market data highlights "responsive powerplants" and "strong performance" as competitive strengths for models like the KTM 890 Adventure R and Harley-Davidson Pan America.¹ Consumers prioritize "responsive powerplants, strong torque delivery, and the unique character of the engine" for both on-road and off-road riding.¹ Expert analysis confirms the "full torque curve" and "unique sound character" as integral to the BMW Motorrad identity and the R 12 G/S's appeal.¹
- Consumer Priority: Riders value robust and responsive engine performance for both on-road acceleration and off-road tractability. Beyond raw power, the distinctive "character" and sound of the engine are highly important, contributing significantly to the emotional connection and overall riding enjoyment, making the riding experience more authentic and engaging.

# 6. Technology & Features - WRI Score: 87.5

- Rationale for Ranking: This attribute scores highly across all components: Social Listening (90), Sales/Market Data (90), Consumer Surveys/Reviews (80), and Expert Analysis (85). It accounted for 20.0% of social discussions, encompassing rider aids, electronic suspension, TFT displays, and connectivity.¹ Market data shows advanced technology integration as a "common thread" and a key competitive differentiator among major players.¹ Consumers value these features for "enhancing safety, control, and convenience".¹ However, the slightly lower Consumer Surveys/Reviews score reflects a nuance: while desired, some consumers express concerns about an "excess of techy things" or complex customization menus, indicating a preference for technology that is "seamlessly integrated and intuitive, rather than overwhelming".¹
- Consumer Priority: Consumers actively seek advanced technology to improve

safety, control, and convenience in their adventure riding experience. There is a clear preference for intuitive, well-integrated systems that enhance the ride without creating unnecessary complexity or detracting from the fundamental riding feel. The perceived value lies in how technology supports, rather than dictates, the adventure.

### 7. Manageability/Weight - WRI Score: 86.5

- Rationale for Ranking: This attribute demonstrates strong resonance across all components: Social Listening (85), Sales/Market Data (85), Consumer Surveys/Reviews (90), and Expert Analysis (90). Social listening reveals a notable emerging interest in "mid-capacity models" and a desire for "more manageable, potentially lighter, and more accessible options" compared to larger adventure bikes. Market data emphasizes "lightweight construction that enhances maneuverability, particularly on difficult terrains" 1, and identifies a market gap for "more nimble and less intimidating adventure bike[s]". Consumers highly value the "ease with which a bike can be controlled" and desire "lighter weight for better off-road handling". Expert analysis positions the R 12 G/S to appeal to riders seeking a "more nimble and less intimidating option".
- Consumer Priority: In response to the increasing size and complexity of some
  adventure bikes, a significant segment of consumers prioritizes manageability and
  lighter weight. This reflects a desire for a more accessible, confident, and
  enjoyable riding experience, particularly for off-road excursions or daily use,
  where a cumbersome bike can detract from the overall experience.

## 8. Brand Reliability - WRI Score: 85.5

- Rationale for Ranking: While its Social Listening score (75) is moderate (as reliability is often an assumed baseline rather than a constant discussion topic), Brand Reliability scores exceptionally high in Sales/Market Data (90), Consumer Surveys/Reviews (95), and Expert Analysis (95). The BMW GS series has an "established reputation for high performance and reliability" 1, and it is recognized as a "fundamental requirement" and "non-negotiable" for adventure riders, especially for remote travel. Honda's "long-standing reputation for reliability" is cited as a significant competitive advantage. 1
- Consumer Priority: Reliability serves as a critical, foundational expectation for adventure riders. While not always the most discussed feature, it underpins consumer trust and willingness to purchase, particularly for journeys into remote areas where breakdowns are highly undesirable. Concerns about "excess of techy things" potentially compromising reliability underscore that consumers desire

technology that enhances dependability, not detracts from it.1

## 9. Aesthetic Appeal/Character - WRI Score: 84.5

- Rationale for Ranking: This attribute shows strong resonance, particularly in Social Listening (85) and Consumer Surveys/Reviews (85), with a very high Expert Analysis score (95) and solid Sales/Market Data (80). Social discussions around "Design & Character Appeal" accounted for 15.0% of themes, including the "rally-inspired design" of KTM and the "retro inspiration" of the Ducati DesertX.¹ Market observations note that the Triumph Tiger 900 Rally Pro is "favored for its aesthetics"¹, and negative feedback on the R 1300 GS Adventure's "ugly" aesthetics confirms that design matters to consumers.¹ Consumers state that design and character "play a crucial role in fostering an emotional connection" and are "important considerations for purchase decisions".¹ Expert analysis explicitly recommends Design & Aesthetic Appeal (Heritage Focus) as a "primary attribute to highlight" for the R 12 G/S.¹
- Consumer Priority: Beyond pure functionality, the visual appeal, styling, and
  unique character of a motorcycle are highly valued by consumers. These
  elements foster an emotional connection with the machine, contributing
  significantly to the overall satisfaction and pride of ownership. This demonstrates
  that design is a key driver in the purchase decision process.

# 10. Connected Features (TFT, Smartphone Integration) - WRI Score: 84.5

- Rationale for Ranking: This attribute scores moderately high across all components: Social Listening (85), Sales/Market Data (85), Consumer Surveys/Reviews (85), and Expert Analysis (80). As a subset of "Technology & Features," social listening indicates significant discussion around "TFT displays, connectivity features (Apple CarPlay/Android Auto)".¹ Market data shows these as standard and differentiating features, with examples like Honda's Apple CarPlay/Android Auto integration and Harley-Davidson's large TFT display.¹ Consumers view connectivity as an enhancer of the riding experience, providing convenience ¹, and explicitly state that TFT displays and connectivity options are "highly valued".¹ Expert analysis recommends showcasing these "niceties like electronic aids" as "seamlessly integrated and intuitive enhancements".¹
- Consumer Priority: Consumers value modern connected features for the
  convenience and enhanced experience they provide. While not as fundamental as
  core performance, these attributes contribute to a more contemporary and
  user-friendly riding environment, allowing for seamless integration with digital
  lifestyles during adventure travel.

## 11. Rider Aids & Safety Systems - WRI Score: 84.5

- Rationale for Ranking: This attribute scores highly across all components: Social Listening (85), Sales/Market Data (85), Consumer Surveys/Reviews (85), and Expert Analysis (80). As a key aspect of "Technology & Features," social listening indicates significant discussion around "rider aids (ABS, Traction Control, ride modes)".¹ Market data shows these as standard and differentiating features across competitors, including Cornering ABS/TC.¹ Consumers state they "highly value" these systems for "enhancing safety, control, and convenience" and consider them "critical for rider confidence across various surfaces".¹ Expert analysis recommends showcasing them as "seamlessly integrated and intuitive enhancements".¹
- Consumer Priority: Safety and control are paramount for adventure riders, especially given the varied and often challenging conditions they encounter. Advanced rider aids provide crucial confidence, expand the rider's capabilities, and contribute to a safer and more enjoyable riding experience across diverse terrains.

## 12. Comfort & Ergonomics - WRI Score: 83.0

- Rationale for Ranking: Comfort & Ergonomics scores highly across all components: Social Listening (85), Sales/Market Data (80), Consumer Surveys/Reviews (85), and Expert Analysis (80). It was a "prominent topic" in social discussions, encompassing seat design, wind protection, and overall riding posture. Market data identifies it as a "common thread across major players" and notes models like the Honda Africa Twin offering "superior comfort". Consumers state it is "highly valued, particularly for extended rides" and "essential for long-distance touring". Expert analysis recommends highlighting "practical comfort features".
- Consumer Priority: Rider comfort is a significant consideration for adventure
  riders, particularly for long-distance touring and extended periods in the saddle.
  Attributes such as adjustable seating, effective wind protection, and a
  comfortable riding posture directly impact the enjoyment and feasibility of longer
  journeys, making them highly valued.

# 13. Price Range - WRI Score: 79.0

• Rationale for Ranking: Price Range scores consistently across components: Social Listening (75), Sales/Market Data (80), Consumer Surveys/Reviews (85), and Expert Analysis (80). Social discussions around "Value & Pricing" accounted for 12.0% of themes, focusing on the "cost of new and used adventure

- motorcycles". Market data clearly shows "BMW and Ducati consistently positioned at the premium end," and the "premium price point of the GS is often cited as a disadvantage". Consumers actively "compare new and used prices". Expert analysis notes the "challenge will be to justify its premium price" for the R 12 G/S.
- Consumer Priority: While not the highest priority, price range is a significant
  practical consideration that directly influences purchase decisions. Consumers
  are discerning, comparing costs across new and used markets and evaluating
  whether a bike's features and brand prestige justify its price point. This indicates
  a strong awareness of market stratification and value propositions.

## 14. Value for Money - WRI Score: 79.0

- Rationale for Ranking: Value for Money aligns closely with Price Range, scoring consistently across components: Social Listening (75), Sales/Market Data (80), Consumer Surveys/Reviews (85), and Expert Analysis (80). Social discussions identify "value for money" as a "key consideration for consumers". Market data indicates that "Japanese brands and Triumph offer strong value" and notes a "rise in new middleweight adventure bikes that offer comparable features at lower price points". Consumers actively assess whether features and brand prestige justify the cost. Expert analysis advises BMW to "justify its premium price" for the R 12 G/S.
- Consumer Priority: Consumers evaluate the overall value proposition of a
  motorcycle, which extends beyond the initial purchase price to include the
  perceived benefit derived from its features, brand prestige, and competitive
  positioning. This indicates a desire for a balanced offering where the investment
  aligns with the perceived utility and quality.

## 15. Long-Distance Touring Capability - WRI Score: 77.5

- Rationale for Ranking: This attribute shows moderate resonance across components: Social Listening (80), Sales/Market Data (75), Consumer Surveys/Reviews (80), and Expert Analysis (70). Social discussions mention "rider comfort for long-distance touring" and the Honda Africa Twin being "well-suited for world travel". Market data notes the "increasing utilization of models... for both long-distance touring and off-road adventures". Consumers consider it "essential for long-distance touring and extended rides" and value the "ability to carry gear and accommodate a pillion". Expert analysis, while not prioritizing it for the R 12 G/S specifically, acknowledges its general importance for adventure bikes.
- Consumer Priority: A significant segment of adventure riders prioritizes the

ability of a motorcycle to comfortably and effectively undertake extended journeys and world travel. This encompasses factors like fuel capacity, comfort, and the ability to carry luggage and passengers, highlighting a practical need for long-haul adventures.

## 16. Seat Height & Accessibility - WRI Score: 72.5

- Rationale for Ranking: This attribute shows moderate resonance across components: Social Listening (70), Sales/Market Data (75), Consumer Surveys/Reviews (75), and Expert Analysis (70). Social discussions and market data note the BMW R 1300 GS Adventure's "adjustable dual-height seat and an optional Adaptive Vehicle Height Control (AVHC) enhance accessibility for riders of varying heights". The Royal Enfield Himalayan 450 is highlighted for its "accessible seat height". Consumers value "adjustable seating" and other ergonomic elements to suit individual rider preferences. Expert analysis also acknowledges its role in enhancing accessibility.
- Consumer Priority: Riders, particularly those of varying heights or experience levels, place importance on seat height and overall accessibility. The ability to comfortably reach the ground and manage the bike, especially at low speeds or in challenging terrain, is a practical consideration that enhances confidence and broadens the appeal of an adventure motorcycle.

## 17. Build Quality & Finish - WRI Score: 68.5

- Rationale for Ranking: Build Quality & Finish shows moderate importance, with scores across components: Social Listening (65), Sales/Market Data (70), Consumer Surveys/Reviews (70), and Expert Analysis (75). While not a primary topic in social discussions, it is implicitly valued in discussions around reliability and overall satisfaction. The market review notes that the "perception of a well-built and durable machine contributes to overall satisfaction". Consumer priorities align with this, indicating that a well-built and durable machine is a contributing factor to satisfaction. Expert analysis emphasizes "engineering quality" as a justification for premium positioning.
- Consumer Priority: While not always explicitly articulated, consumers implicitly
  expect a high level of build quality and finish. This attribute contributes to the
  perception of durability, longevity, and overall value, fostering confidence in the
  motorcycle's ability to withstand the rigors of adventure riding and ensuring
  long-term satisfaction.

# 18. Fuel Range & Efficiency - WRI Score: 68.5

Rationale for Ranking: Fuel Range & Efficiency shows moderate importance,

with scores across components: Social Listening (60), Sales/Market Data (75), Consumer Surveys/Reviews (75), and Expert Analysis (70). While not a major theme in social listening, its importance is implied by discussions of long-distance touring. Market data highlights models like the Honda Africa Twin and BMW R 1300 GS Adventure for their "extensive fuel capacity" and "range exceeding 300 miles," making them "well-suited for world travel". Consumers explicitly state its importance "for long-distance touring and extended adventures, ensuring riders do not have to cut journeys short". Expert analysis considers it generally important for adventure models.

 Consumer Priority: For adventure riders, particularly those undertaking long-distance or remote journeys, sufficient fuel range and efficiency are practical necessities. The ability to cover significant distances without frequent refueling stops is crucial for convenience, safety, and the uninterrupted pursuit of adventure.

## 19. Dealer Network & Service Availability - WRI Score: 60.5

- Rationale for Ranking: This attribute shows lower resonance compared to core performance and feature attributes: Social Listening (55), Sales/Market Data (65), Consumer Surveys/Reviews (65), and Expert Analysis (60). It is not a major theme in social discussions. Market data and consumer priorities describe it as an "implicit expectation" for owners of complex machines, with the "availability of reliable service and parts" being crucial.¹ Expert analysis implicitly acknowledges its importance for long-term ownership.
- Consumer Priority: While not a primary driver of initial excitement or discussion, a robust dealer network and reliable service availability are foundational, implicit expectations for consumers. These factors contribute to peace of mind, ease of ownership, and the assurance that support is available, especially for complex modern motorcycles or when venturing into remote areas.

# 20. Aftermarket Support & Customizability - WRI Score: 53.5

- Rationale for Ranking: This attribute ranks lowest, indicating comparatively lower priority: Social Listening (50), Sales/Market Data (50), Consumer Surveys/Reviews (65), and Expert Analysis (55). It is not a major theme in social listening, with only minor mentions of aftermarket windshields or custom graphics. It is not explicitly mentioned as a market differentiator or sales driver. Consumer priorities acknowledge it as a "practical consideration for long-term ownership and touring, particularly for those who prefer to work on their own bikes". Expert analysis does not prioritize it in recommendations.
- Consumer Priority: While some riders value the ability to customize their bikes or

access aftermarket parts, this attribute is a lower-tier priority for the broader adventure segment in the pre-launch phase. It is considered a practical convenience for some, particularly DIY enthusiasts, but not a primary factor influencing initial purchase decisions compared to core performance, reliability, or comfort.

#### PRE-LAUNCH CONSUMER PRIORITIES ANALYSIS

#### **Highest Priority Attributes (Top 5)**

Before the BMW R 12 G/S was available, adventure consumers in Finland overwhelmingly prioritized attributes that define the core utility and functional capabilities of an adventure motorcycle. The top five attributes—Off-Road Performance, Versatility (Dual-Purpose Capability), Suspension Quality, Heritage/Retro Styling, and Engine Size & Performance—collectively underscore a demand for highly capable, adaptable, and engaging machines.

The leading positions of **Off-Road Performance** and **Versatility (Dual-Purpose Capability)** highlight that the fundamental ability to traverse diverse terrains and seamlessly transition between riding environments is paramount. This indicates that consumers are not merely seeking a "look" but a genuine "do-it-all" capability that enables exploration and recreational pursuits across varied landscapes. This emphasis on functional adaptability suggests a market that values practical utility and the freedom to ride anywhere.

**Suspension Quality** directly supports these top priorities, as robust and adjustable suspension systems are critical enablers for effective off-road operation and rider comfort across challenging surfaces.<sup>1</sup> Its high ranking demonstrates that consumers understand the technical requirements for a superior adventure riding experience, recognizing that quality suspension directly translates to control, safety, and comfort.

The strong emergence of **Heritage/Retro Styling** within the top tier is particularly noteworthy. This indicates a significant market appetite for motorcycles that blend

classic aesthetics with modern functionality, fostering an emotional connection and a distinct identity. It suggests that while performance and versatility are essential, consumers also seek a motorcycle with character and a narrative, moving beyond purely utilitarian considerations. This attribute's high standing signals a strategic opportunity for models that can authentically leverage a brand's history.

Finally, **Engine Size & Performance** remains a critical priority, reflecting the demand for responsive powerplants, strong torque delivery, and a distinctive engine character that enhances both on-road and off-road riding experiences.<sup>1</sup> Consumers desire not just adequate power but an engaging and reliable power delivery that contributes to the overall enjoyment and capability of the motorcycle.

Collectively, these top priorities paint a picture of a consumer base that values a blend of rugged capability, functional excellence, and a strong sense of character and heritage in their adventure motorcycles.

## **Lowest Priority Attributes (Bottom 5)**

The attributes with the lowest WRI scores—Aftermarket Support & Customizability, Dealer Network & Service Availability, Fuel Range & Efficiency, Build Quality & Finish, and Seat Height & Accessibility—reveal what mattered least to adventure consumers as primary purchase drivers in the pre-launch period. It is important to note that "lowest priority" does not equate to "unimportant"; rather, it signifies attributes that are either taken for granted, less frequently discussed, or considered secondary to core performance and aesthetic factors.

Aftermarket Support & Customizability and Dealer Network & Service
Availability rank at the very bottom. This suggests that while these are practical considerations for long-term ownership, they are not primary motivators for the initial purchase decision. Consumers may assume a certain level of support from established brands, or these factors simply do not generate the same level of excitement or discussion as performance or styling. Their lower WRI indicates that they are more of a foundational expectation than a differentiating factor in the pre-purchase phase.

Fuel Range & Efficiency and Build Quality & Finish also fall into this lower tier.
While important for extended adventures and overall satisfaction, these attributes are

less frequently discussed or explicitly prioritized compared to the immediate thrill of off-road capability or the appeal of a bike's design. This suggests that consumers may consider these as baseline requirements that are expected to be met by adventure bikes, rather than standout features that drive initial interest.

**Seat Height & Accessibility** also appears in the lower half of the rankings. While important for rider confidence and comfort, particularly for riders of varying stature <sup>1</sup>, it does not command the same broad market resonance as attributes related to core riding performance or aesthetic appeal. This indicates that while it is a practical consideration for individual riders, it is not a universal top-tier priority across the entire adventure segment.

The common thread among these lower-priority attributes is that they tend to be either assumed necessities, practical considerations for ownership rather than purchase, or highly individual preferences that do not drive broad market excitement.

## **Heritage Appeal Context**

The analysis of **Design & Aesthetics** and **Heritage/Retro Styling** reveals a compelling dynamic within the pre-launch adventure segment. Heritage/Retro Styling achieved a high WRI score of 89.0, placing it fourth overall, while Aesthetic Appeal/Character, a broader category including design, also scored highly at 84.5. This strong performance indicates a significant and validated appetite for heritage-inspired designs among adventure motorcycle consumers.

The pre-launch discussions surrounding the BMW R 12 G/S heavily centered on its heritage styling, drawing explicit inspiration from the iconic '80s R 80 G/S.¹ This buzz highlights a market segment that values the aesthetic and character of classic designs, seamlessly integrated with contemporary performance and technology.¹ The "classic adventure bike with a modern twist" positioning resonated strongly, suggesting that heritage is not merely a nostalgic marketing tactic but a genuine differentiator that connects with consumers seeking character and a link to motorcycling history.¹

This trend is not exclusive to BMW; the Ducati DesertX also draws "retro inspiration" <sup>1</sup>, and Harley-Davidson's Heritage Classic offers "vintage vibes with modern reliability". 
This broader market trend validates that aesthetics and a bike's "personality" are

increasingly important considerations for purchase decisions, moving beyond purely functional attributes.<sup>1</sup> The strong WRI scores for these attributes confirm that heritage appeal is a powerful factor in shaping consumer preferences in the adventure segment.

## **Adventure Segment Priorities**

The pre-launch analysis of consumer priorities in the Finnish adventure segment reveals a clear hierarchy of valued attributes. At the forefront are the core functional capabilities: **Off-Road Performance** and **Versatility (Dual-Purpose Capability)**. These attributes are considered paramount, defining the very essence of an adventure motorcycle and enabling riders to engage in diverse recreational pursuits across varied terrains. This indicates that consumers prioritize the fundamental ability of the bike to handle challenging environments and adapt to different riding conditions.

Closely following these functional cornerstones are attributes that enhance the riding experience and provide foundational assurance. **Suspension Quality** is highly valued as it directly impacts both off-road performance and rider comfort.<sup>1</sup>

**Engine Size & Performance** is critical for both responsive power delivery and the distinctive character it imparts to the ride.<sup>1</sup>

**Technology & Features**, including advanced rider aids and connectivity, are highly sought after for enhancing safety, control, and convenience, though with a preference for intuitive integration over overwhelming complexity.<sup>1</sup>

**Manageability/Weight** has emerged as a significant priority, reflecting a desire for more nimble and less intimidating options in a market often dominated by large-capacity bikes. Underlying all these is

**Brand Reliability**, a non-negotiable expectation that underpins consumer trust, especially for journeys into remote areas.<sup>1</sup>

A significant trend observed is the strong resonance of **Heritage/Retro Styling** and **Aesthetic Appeal/Character**. This indicates that beyond pure functionality, consumers are increasingly seeking motorcycles that offer a strong emotional connection through distinctive design and a sense of history.<sup>1</sup> This suggests a market

evolution where character and narrative play a crucial role alongside performance.

Conversely, attributes like **Aftermarket Support & Customizability** and **Dealer Network & Service Availability**, while practical, are lower priorities, likely viewed as assumed necessities rather than primary purchase drivers.<sup>1</sup> Similarly,

Fuel Range & Efficiency and Build Quality & Finish are important but less frequently discussed as differentiating factors, indicating they are baseline expectations.

Overall, what drove adventure bike purchase decisions in the pre-launch period was a combination of core off-road and versatile capability, supported by advanced yet intuitive technology, reliable performance, and an increasing appreciation for distinctive design and heritage.

## STRATEGIC IMPLICATIONS FOR R 12 G/S LAUNCH

#### **Market Opportunity**

The pre-launch WRI analysis reveals significant market opportunities for the BMW R 12 G/S, particularly by addressing several high-priority consumer attributes. The strong emphasis on **Off-Road Performance** (WRI: 95.0), **Versatility (Dual-Purpose Capability)** (WRI: 95.0), and **Suspension Quality** (WRI: 90.0) indicates a clear demand for motorcycles genuinely capable across diverse terrains. The R 12 G/S, positioned as "more off-road-focused" than the R 12 nineT, with its long-travel suspension and 21-inch front wheel, is well-suited to meet these core adventure requirements. Highlighting its ability to be "lithe, manageable and fun on and off-road" directly addresses these top-tier priorities.

Furthermore, the high WRI for **Manageability/Weight** (WRI: 86.5) presents a distinct opportunity. Consumers are increasingly seeking "more nimble and less intimidating" options compared to larger adventure bikes.<sup>1</sup> The R 12 G/S, described as a "stripped down feel-good bike" aiming for a "more lithe, manageable and fun" riding experience, can directly cater to this segment.<sup>1</sup> This allows BMW to attract riders who

appreciate the GS legacy but desire a less cumbersome option for off-road excursions or daily use, effectively filling a market gap for a more accessible yet capable adventure model.

The consistent high ranking of **Brand Reliability** (WRI: 85.5) also provides a strong foundation. BMW's established reputation for engineering quality is a significant asset. By emphasizing proven components and addressing any potential consumer reservations about "excess of techy things" by showcasing integrated, intuitive technology, the R 12 G/S can leverage this foundational consumer expectation to build trust and confidence. 1

## **Heritage Positioning**

The WRI analysis strongly validates the strategic decision to position the R 12 G/S with a distinct heritage appeal. **Heritage/Retro Styling** achieved a WRI of 89.0, placing it as the fourth highest priority attribute, while **Aesthetic Appeal/Character** also ranked highly at 84.5. This demonstrates that heritage-related attributes resonate significantly with consumers, indicating a clear market appetite for models that blend classic aesthetics with modern functionality.<sup>1</sup>

This strong performance for heritage-related attributes contrasts with traditional adventure priorities in a complementary rather than conflicting manner. While core functional attributes like Off-Road Performance and Versatility remain paramount, the high ranking of heritage appeal suggests that consumers are not solely driven by raw capability. Instead, they seek a motorcycle that also offers character, a unique identity, and an emotional connection to motorcycling history. The R 12 G/S's explicit design inspiration from the '80s R 80 G/S, with its "iconic BMW motorsport colours, spoked wheels, knobby tyres and near-identical silhouette," directly taps into this desire.

This positioning allows BMW to leverage its rich history to create a powerful differentiator. While competitors may focus solely on cutting-edge technology or raw performance, the R 12 G/S can offer a unique blend of proven adventure capability with a compelling narrative and distinctive visual appeal. This enables BMW to attract riders who value authenticity and a "feel-good" riding experience, distinguishing the R 12 G/S from more overtly modern or purely performance-driven rivals.<sup>1</sup>

## **Competitive Advantage**

The WRI analysis highlights several attribute gaps and opportunities that heritage positioning could effectively fill, providing the BMW R 12 G/S with a distinct competitive advantage. The market is characterized by a spectrum of adventure bikes, ranging from highly off-road capable machines to more road-biased tourers, with differentiation often stemming from the refinement and integration of advanced technology. However, consumer feedback on the R 1300 GS Adventure indicates concerns about an "excess of techy things" and a desire for a "less techy R/RT/GS platform". 1

This sentiment points to a market segment that feels overwhelmed by the increasing complexity and size of flagship models. The R 12 G/S, described as a "simple, a stripped down feel-good bike" <sup>1</sup>, can directly address this gap. By positioning heritage not merely as a styling cue but as a return to a more fundamental, purist adventure riding experience, BMW can appeal to consumers who prioritize straightforward functionality and a more tactile connection with their machine. This approach offers a compelling alternative to competitors that may focus solely on technological arms races.

Furthermore, while BMW and Ducati occupy the premium end of the market, there is a rise in new middleweight adventure bikes offering comparable features at lower price points. The R 12 G/S's heritage positioning allows BMW to justify its premium price not just on features, but on its unique blend of iconic design, authentic boxer character, and a curated set of modern features that enhance the adventure experience without unnecessary complexity. This distinct value proposition, rooted in a rich legacy, provides a powerful competitive edge against both more affordable middleweights and other premium, but less character-driven, models.

#### **BASELINE ESTABLISHMENT**

This comprehensive WRI analysis successfully establishes the pre-launch baseline for consumer priorities in the Finnish adventure motorcycle segment during January-March 2025. By meticulously scoring and ranking 20 attributes based on consumer priority importance, not sentiment performance, this report provides a

robust snapshot of the market landscape before the introduction of the BMW R 12 G/S. The consistent focus on the adventure segment and the preservation of the pre-launch timeframe context ensure the validity and relevance of these findings. This baseline will serve as a critical reference point for future post-launch analyses, enabling precise measurement of how the R 12 G/S introduction affects these established priorities and validating the effectiveness of the social intelligence methodology for ongoing market assessment.

#### **Works cited**

1. finland.pdf