Rachel Wood

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EDUCATION

Brigham Young University - Marriott School of Business

Provo, UT

Apr 2027

Pre-Experience Design & Management, Minor in Design Thinking

- GPA 3.86 / 3.88
- BYU Employee Scholarship, Academic Scholarship
- Experience Design Society Member since 2024
- Relevant Coursework: EXDM 300, Accounting 200, IS 201

EXPERIENCE

Caely's Catering & Events

Draper, UT

Event Coordinator Feb 2025 – Present

- Enhanced the experience of guests by facilitating dietary restrictions and fulfilling unsolicited desires
- Managed & trained teams of 4-8+ in ensuring excellence in food service & event
- Served and attended to the individual and group needs of parties of 50-300+ guests

Team Member Nov 2024 – Feb 2025

- Collaborated with team to maintain a culture of quick conflict resolution and themed event ambiance
- Assisted in the coordination and execution of seamless event setup and teardown

Brigham Young University

Provo, UT

EXDM 300 Teaching Assistant

Jan 2025 - Present

- Mentored 30+ students in EXDM 300 curriculum and coursework to improve grades and learning
- Enriched student experience through consistent communication and meaningful feedback

Miles4Mom by Happenstance

Provo, UT

Team Lead (On-Campus Internship)

Jan 2025 – Apr 2025

- Initiated contact with 60+ companies in regards to event sponsorship, which led 3+ successful collaborations
- Advanced growth in company's Instagram following by 10,000% to boost social media presence
- Practiced technical skills in interpersonal communications with team and sponsors
- Created & designed detailed event logistics packet to coordinate sponsored event

Missionary Training Center

Provo, UT

Portuguese Language Instructor

Jun 2024 - Jan 2025

- Instructed with focus on comprehensible input & vision-focused development to improve students' teaching abilities
- Partnered with cross-functional teams to design new language-learning curriculum, achieving EI scores up to 4.4
- Adapted course content to ensure an equitable & personal experience for each missionary and partnership
- Designed intimate daily class experiences for groups of 10-14 young adults for 20+ hours per week

LEADERSHIP & SERVICE

The Church of Jesus Christ of Latter-day Saints

São Paulo, Brazil

Volunteer Representative

Dec 2021 - Jun 2023

- Managed and directed 10+ volunteers in setting and achieving organizational goals
- Planned and executed monthly trainings on teamwork, time management, and leadership
- Maintained a weekly schedule of 90+ hours for 18 months

AWARDS, SKILLS & INTERESTS

- Technical Skills: Canva, MS Excel, Tableau
- Additional Skills: Coordination, Customer Service, Teamwork
- Languages: Portuguese Proficient, Spanish Intermediate
- Awards: Leader-Focused Development, Instructional Excellence, and Professionalism badges (2024)
- Interests: Gardening, Dessert Connoisseur, Dog Enthusiast