RACHEL CHEN
0→1 PRODUCT DESIGNER & ENGINEER

rachelchen.tech
linkedin.com/in/rachel-jiayi-chen

rachelc0715@gmail.com
+1 (647) 409-8546

EXPERIENCE

Bloomberg
Software Engineering Intern
June 2025 - Present

Reimagining terminal customer support in collaboration with internal stakeholders and UX researchers.

1Password
Product Design Intern
Jan 2025 - April 2025

Shipped core product functionality for native macOS support, new onboarding features to enhance B2B user experience, and internal dogfooding workflows for **1500+** employees.

The Brain & Mind Institute
Product Designer
Sept 2024 - Dec 2024

Led design for an educational screener used by school boards and research groups across the Americas, working with engineers on end-user experience, admin management, and data visualization.

Royal Bank of Canada
Software Engineering Intern
May 2024 - Aug 2024

Built & deployed **patent-pending** AI tool projected to save **$2.15M** annually for the global HR centre, reducing call times by **19.5%** and eliminating **21%** of calls. Drove product strategy and secured executive buy-in from the Head of Global Functions Technology.

Onova
Product Design Intern
Jan 2023 - May 2024

Shipped a B2B innovation management platform for Fortune 500s, generating **$40K** in additional annual revenue, serving **7,000+** professional users. Led design for a novel AI-powered poker coach, from concept to launch within **4 months**.

rchen.studio
Founder
June 2021 - July 2022

Delivered product and brand design for **60+** clients, managing end-to-end operations as a freelancer.

LEADERSHIP

Hack Western
Design Lead
May 2024 - Present

Designing delightful and engaging hacker experiences for **1400+** students across the world.

Product Design Sprint
Co-Chair
June 2023 - May 2024

Grew Western's largest design competition by **157%**, engaging **250+** participants and securing partnerships with Balsamiq, Accenture, and BMO.

EDUCATION

Ivey Business School, Western University
Expected May 2027

Honours in Computer Science & Business Administration
Western National Scholarship ($30,000)
Top 250 Scholarship of Excellence ($10,000)

Grow with Google
July 2022

UX Design Certificate

SKILLS

Design & Prototyping

Figma, Protopie, Adobe XD, Balsamiq, FigJam, Miro, Mural

Technical & Languages

Python, C++, Java, JavaScript, HTML, CSS, SQL, Git, Jira

AWARDS

1st Place — UX Laurier Design-a-thon 2024
1st Place — SheHacks+ 8
1st Place — DataQuest 2024
2nd Place & Google Cloud Prize — Hack Western X
Best Eye-Tracking Device — Hack the North 2023
Best Health Hack — MetHacks 2023
Best Cohere Hack — UofTHacks X