

# Rachel Uyeda

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(626) 417-8544

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## Links:

<http://github.com/rachelharu>

<http://rachels-portfolio.vercel.app/>

## PROJECTS

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blogr – **landing page** – React, Tailwind CSS – 2022

<https://github.com/rachelharu/react-blogr-landingpage>

- A landing page for a blog app that uses React and Tailwind CSS to deliver a responsive and modern front end layout that works well on both desktop and mobile devices. Vite build tool was also used to speed up the development process.

snack attack – **e-commerce app** – Express.js, Node.js, MongoDB – 2022

<https://github.com/rachelharu/ecommerce-app>

- An e-commerce shop app with a shopping cart and product display along with an admin panel featuring product CRUD capabilities, and security/authentication login & sign up.

game lookup – **video game wiki** – HTML, CSS, Javascript – 2022

<https://github.com/rachelharu/game-wiki-project>

- A wiki style app to search for info about video games using data acquired from an API with a modern minimalist user interface complete with text animations.

## SKILLS

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- ◆ **Languages:** HTML, CSS, and Javascript.
- ◆ **Frameworks and libraries:** Express.js, React, and Node.js.
- ◆ **Databases:** MongoDB

## WORK EXPERIENCE

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**Advanced Tech Support/OSTCS**

**2014-2014**

*Help Desk Technician.*

*Covina, CA*

- Resolved customer issues with computer hardware, software, and connectivity by identifying the problems and providing solutions.
  - Partnered with Level 2 and 3 help desk technicians located around the US to resolve complex issues that required further escalation.
  - Increased customer satisfaction by resolving issues in a timely manner and maintaining a high degree of customer service.
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