Rachel Uyeda

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Github: http://github.com/rachelharu   **Portfolio:** http://rachels-portfolio.vercel.app/

PROJECTS

blogr – **landing page** – React, Tailwind CSS – **2022**
https://github.com/rachelharu/react-blogr-landingpage

- A landing page for a blog app that uses React and Tailwind CSS to deliver a responsive and modern front end layout that works well on both desktop and mobile devices.

snack attack – **e-commerce app** – Express.js, Node.js, MongoDB – **2022**
https://github.com/rachelharu/ecomm-app

- An e-commerce shop app with a shopping cart and product display along with an admin panel featuring product CRUD capabilities, and security/authentication login & sign up.

game lookup – **video game wiki** – HTML, CSS, Javascript – **2022**
https://github.com/rachelharu/game-wiki-project

- A wiki style app to search for info about video games using data acquired from an API with a modern minimalist user interface complete with text animations.

SKILLS

- ◆ **Languages:** HTML, CSS, and Javascript.
- ◆ **Frameworks and libraries:** Express.js, React, and Node.js.
- ◆ **Databases:** MongoDB

WORK EXPERIENCE

Advanced Tech Support/OSTCS   2014-2014
Help Desk Technician.
Covina, CA

- Resolved customer issues with computer hardware, software, and connectivity by identifying the problems and providing solutions.
- Partnered with Level 2 and 3 help desk technicians located around the US to resolve complex issues that required further escalation.
- Increased customer satisfaction by resolving issues in a timely manner and maintaining a high degree of customer service.