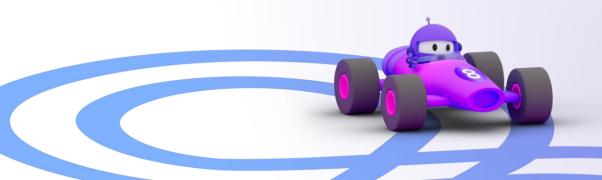
## The Journey to Accessible Apps

Rachel Kang (she/her)
Product Manager, .NET MAUI
MAUI Hack Day

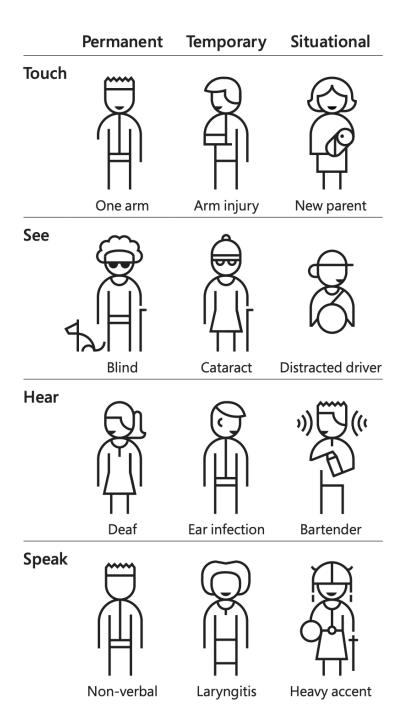


## The Journey to Accessible Apps

What does it mean to be accessible? Why should you care?



# Over 1 billion people currently experience some form of disability



#### The Persona Spectrum

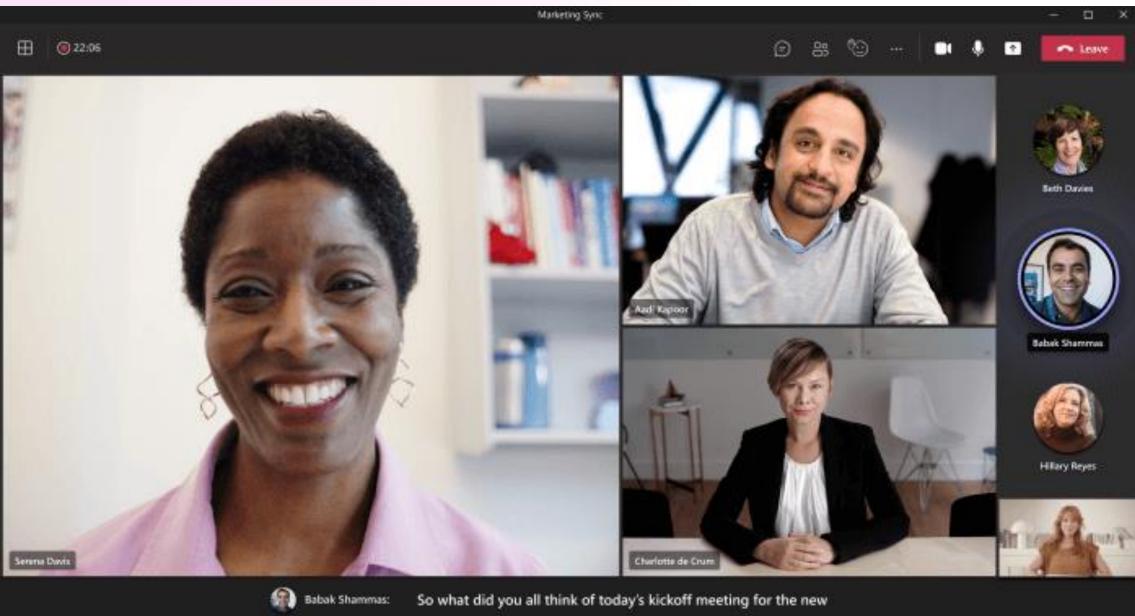
We use the Persona Spectrum to understand related mismatches and motivations across a spectrum of permanent, temporary, and situational scenarios. It's a quick tool to help foster empathy and to show how a solution scales to a broader audience.

https://inclusive.microsoft.design/toolsand-activities/Inclusive101Guidebook.pdf

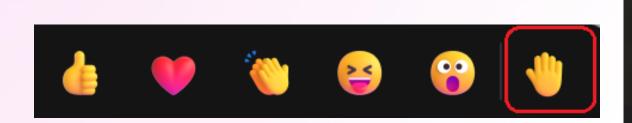
## Designing for accessibility is not limited to people experiencing disabilities

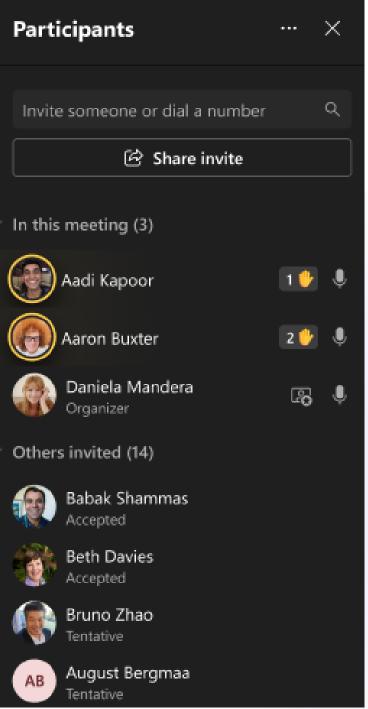
The best solutions

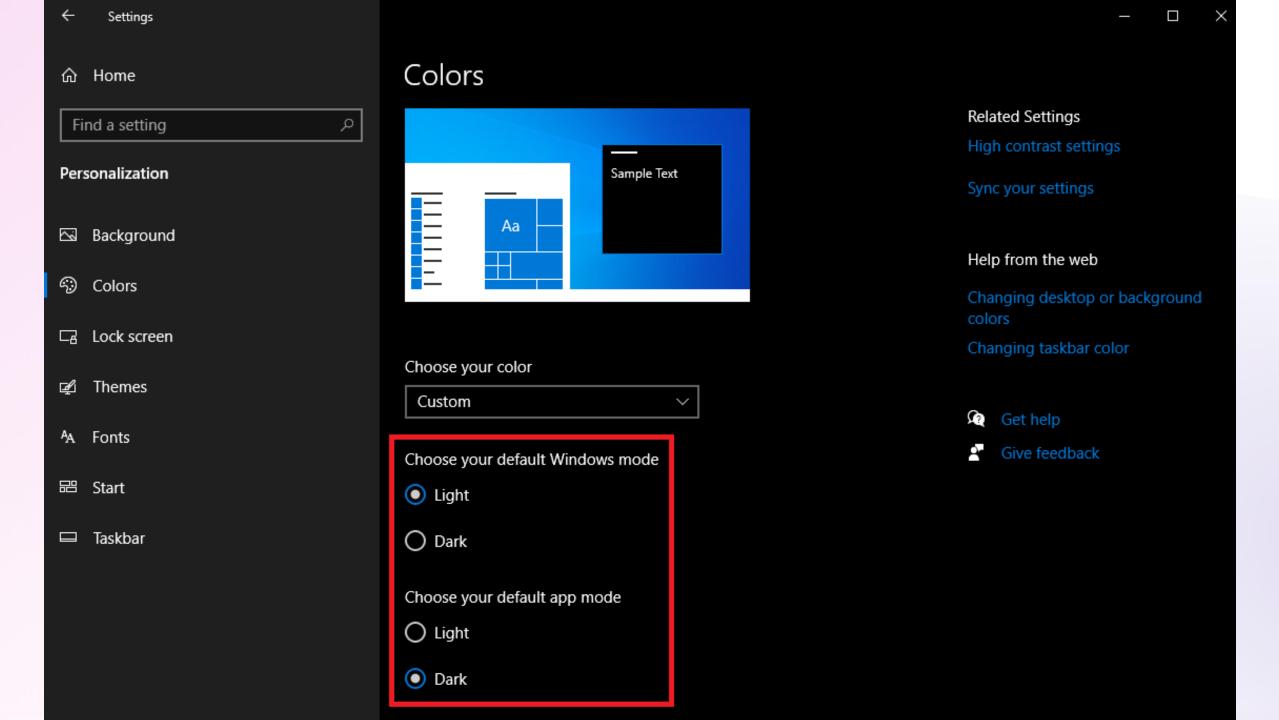
benefit everyone



building project?









## Huge business opportunity

"disability touches 73% of consumers and controls over \$13 trillion in annual disposable income."

## Growing number of legal consequences

POLITICS

Supreme Court hands victory to blind man who sued Domino's over site accessibility

FOOD // WINE, BEER & SPIRITS

50 Bay Area wineries got hit with disability lawsuits. The winemakers say they're 'predatory'



Esther Moble

PUBLISHED MON, OCT 7 2019-9:40 AM EDT | UPDA1



**ON SMALL BUSINESS** 

### U.S. Businesses Get Hit With Record Numbers of Disability Lawsuits

By Amy Yee | Bloomberg

April 14, 2022 at 5:03 p.m. EDT

#### Mesnage v. Coles

In 2014, Gisele Mesnage, who is blind, <u>filed a lawsuit</u> against supermarket chain Coles for alleged accessibility barriers that prevented her from shopping on the company's website while using a screen reader. The case, which was ultimately settled out of court, was the first web accessibility lawsuit to reach the Federal Circuit Court.

In her complaint, Mesnage noted that changes to the website prevented her from selecting delivery times.

"I'm asking them to fix the website, I'm asking them to not repeat this cycle of upgrades and accessibility barriers that has been going on for the last six years," Mesnage told ABC. "I don't want special consideration, just the same consideration of other customers."

#### Maguire v. Sydney Organising Committee for the Olympic Games

In 2020, Bruce Maguire, who is visually impaired, <u>filed a case</u> against the Sydney 2000 Olympics Organizing Committee (SOCOG) citing accessibility issues on the official Olympics Games website. Maguire noted that SOCOG's website did not include alternative text (or alt text) for many images, and the site failed to provide accessible tables with information about Olympic athletes.

SOCOG unsuccessfully argued that making the improvements would constitute an "unjustifiable hardship," estimating the costs of improvements at \$2.2 million AUD. However, the Australian Human Rights Commission ordered the committee to resolve the accessibility issues and ruled that Maguire could pursue compensation if the barriers were not addressed.

Maguire was ultimately rewarded \$20,000 AUD by the Human Rights and Equal Opportunities Commission.

## The Journey to Accessible Apps

What makes our apps accessible?



## Inclusive Design Principles

- Provide comparable experience
- Consider situation
- Be consistent
- Give control
- Offer choice
- Prioritize content
- Add value

## Inclusive Design Principles

- Provide comparable experience → i.e. content for alternatives
- Consider situation  $\rightarrow$  i.e. color contrast
- Be consistent → i.e. consistent design patterns
- Give control → i.e. allow zoom
- Offer choice → i.e. accessible alternatives
- Prioritize content → i.e. prioritizing tasks
- Add value → i.e. make task completion easier

## Web Content Accessibility Guidelines

#### **Web Content Accessibility Guidelines**

#### 1 – Perceivable

Information and user interface components must be presentable to users in ways they can perceive.

- 1.1 Text alternatives
- 1.2 Time-based media
- 1.3 Adaptable
- 1.4 Distinguishable

#### 2 – Operable

User interface components and navigation must be operable.

- 2.1 Keyboard accessible
- 2.2 Enough time
- 2.3 Seizures and physical reactions
- 2.4 Navigable
- 2.5 Input modalities

#### 3 – Understandable

Information and the operation of user interface must be understandable.

- 3.1 Readable
- 3.2 Predictable
- 3.3 Input assistance

#### 4 – Robust

Content must be robust enough that it can be interpreted by a wide variety of user agents, including assistive technologies.

4.1 - Compatible

## The Journey to Accessible Apps

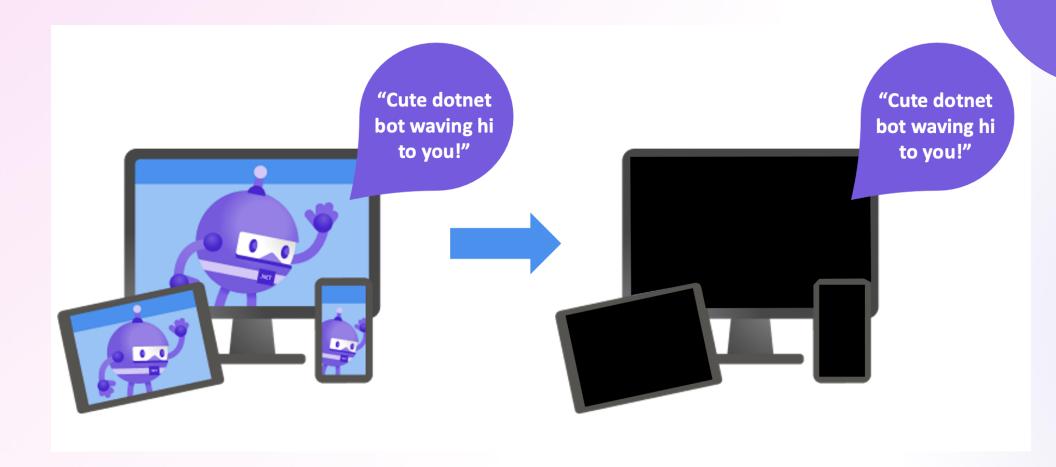
How do we put these insights into practice? How do you design and develop accessible apps? How do you test apps for accessibility?



With .NET MAUI, you'll be able to create accessible apps more seamlessly than ever before

#9557 by Pureween was merged 18 days ago • Approved	
*Fix SearchBar semantics   area/a11y area/controls   control-entry  #7802 by rachelkang was merged on 8 Jun • Approved   6.0-sr2	
* [Windows] Set WinUI picker description to title   area/a11y area/controls   control-picker #6970 by rachelkang was merged on 9 May • Approved	platfo
**Only set AccessibilityTraits for heading when it matters \( \squarea \) area/a11y #6749 by PureWeen was merged on 2 May • Approved	
**Tweak templates to fix accessibility bugs × area/a11y area/templates ** #6322 by rachelkang was merged on 20 Apr • Approved \$\diftarrow\$ 6.0.300	
#6312 by rachelkang was merged on 21 Apr • Approved 💠 6.0.300-rc.3	
*Remove interfering keyboard focus logic   area/a11y area/controls   area/shell   control-ere  #6246 by rachelkang was merged on 25 Apr • Approved   6.0.300-rc.3	try
** Create custom Automation Peer for MauiButton   area/a11y area/controls   control-button  #6139 by PureWeen was merged on 18 Apr • Approved	
Respect UserAppTheme in RequestedTheme   area/a11y t/bug  #5071 by mattleibow was merged on 6 Mar • Approved   \$\dip\$ 6.0.300-previe	
Windows FlowDirection ✓ area/a11y #4936 by PureWeen was merged on 1 Mar • Approved → 18 tasks ← 6.0.300-previe	
platform #4588 by jsuarezruiz was merged on 17 Feb • Approved 🔾 1 of 2 tasks	n/iOS
[Android] Implement IsFocused property and Focus(), Unfocus() methods $\checkmark$ area/a11y p #4587 by jsuarezruiz was merged on 17 Feb $\cdot$ Approved $\bigcirc$ 1 of 2 tasks	latfori
[Windows] Implement IsFocused property and Focus(), Unfocus() methods $\checkmark$ area/a11y #4562 by jsuarezruiz was merged on 19 Feb • Approved () 1 of 2 tasks	platfo
#3993 by rachelkang was merged on 20 Jan • Approved  12 tasks	
Fix keyboard navigation with modal pages  area/a11y  #3631 by PureWeen was merged on 16 Dec 2021 • Approved	

## **Semantic Properties**



### **Semantic Properties**

SemanticProperties.Description
SemanticProperties.Hint
SemanticProperties.HeadingLevel

```
<Image Source="logo.png"
SemanticProperties.Description=".NET logo" />
```

```
Image image = new Image { Source = "logo.png" }
SemanticProperties.SetDescription(image, ".NET logo");
```

### **Semantic Extensions**

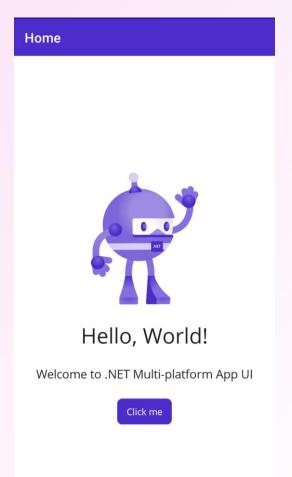
```
2
```

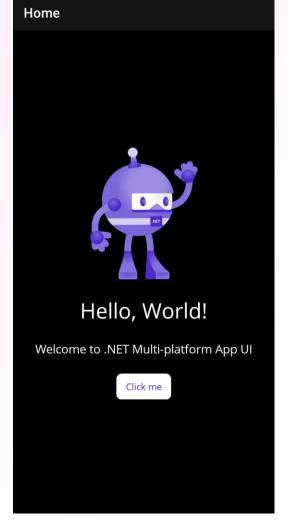
```
SetSemanticFocus()
Announce()
```

```
Image image = new Image { Source = "logo.png" }
image.SetSemanticFocus();
```

SemanticScreenReader.Announce("I am being announced!");

## **App Theming**





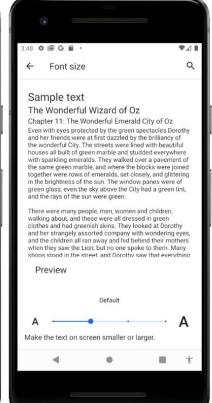


```
<Setter
    Property="BackgroundColor"
    Value="{AppThemeBinding
        Light={StaticResource White},
        Dark={StaticResource Black}}"
/>
```

### Font Autoscaling

#### FontAutoScalingEnabled





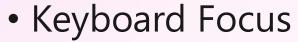






### **Keyboard Accessibility**

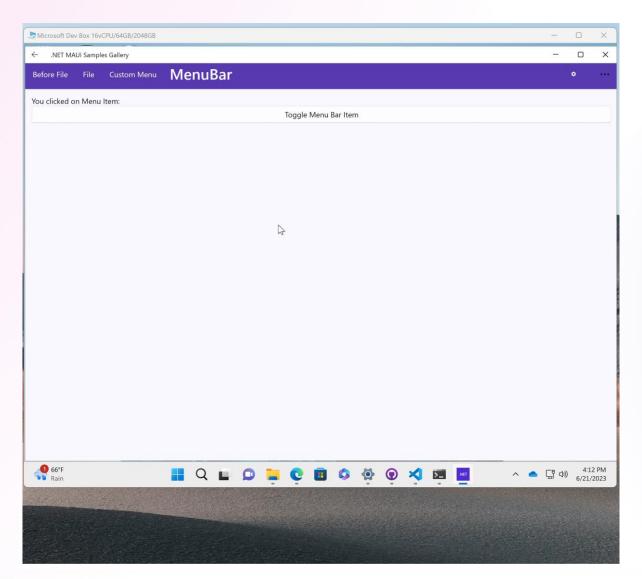
WCAG 2.1 – Keyboard Accessible: Make all functionality available from a keyboard.



- Some control must and will always have focus
- Keyboard Navigation
  - Controls must be keyboard navigable (tab, arrow keys)
- Keyboard Shortcuts
  - Keyboard accelerators enhance the keyboard experience



## **Keyboard Accessibility**





## The Journey to Accessible Apps

- Empathy is the name of the game
- Explore accessibility settings and features
  - Screen readers
    - VoiceOver (iOS, Mac); TalkBack (Android); Narrator (Windows)
    - NVDA, JAWS (third party Windows)
  - Input modalities
    - Keyboard, Pointer, Touch, Voice, Eye gaze, etc.
- Research accessibility models and APIs
  - .NET MAUI semantic properties and extensions
- Stay up to date on the latest!

## The Journey Continues!

### The Journey to Accessible Apps: Screen Readers 'isual Text

#### The Journey to Accessible Apps



April 14th, 2021

No matter what stage of the app development process you're at, and no matter your level of familiarity with developing inclusive apps, it is always the right time to make your apps more inclusive. Get started on your journey to developing inclusive apps today.

Ensuring your apps are inclusive has wide implications. It involves making sure that your app appeals to audiences of all different identities – of age, gender, ethnicity, ability, education, and so much more. It involves making sure all your app's users are granted an equitable user experience. It involves executing proper customer validation and working with a representative team.

With all these moving parts, it can be tough to know where to start – but fear not!

You can start here, with accessibility, today.

the following ways:

that provides an ay entirely replace the lementary in many of sighted users, even

t individuals may ties to accomplish tasks, fferent situations. Assistive both in design and ogical ordering,

Content

7/1

https://devblogs.microsoft.com/xamarin/the-journey-to-accessible-apps

## Thank you!

- @therachelkang
- @rachelkang
- in <a href="https://linkedin.com/in/rachel-j-kang">https://linkedin.com/in/rachel-j-kang</a>
- https://aka.ms/discord-maui > #maui-accessibility

