



OBJECTIVES & KEY QUESTIONS





GENRE ANALYSIS

Which movies contributed most/least to revenue gain?



RENTAL ANALYSIS

What was the average rental duration for all videos?



LOCATION ANALYSIS

Which countries are Rockbuster customers based in?



CUSTOMER ANALYSIS







SPATIAL ANALYSIS

Do sales figures vary between geographic regions?







Company Overview



Total Customers: 599



Films for Rent: 1000



Average Rental Duration: 5 days



Average Rental Cost: \$2.98



Average Replacement Cost: \$19.98



Number of Films per Rating



Genre Analysis



Top 5 Films



Worst 5 Films

Title	Rating	Genre	Total Revenue
Telegraph Voyage	PG	Music	\$215.75
Zorro Ark	NC-17	Comedy	\$199.72
Wife Turn	NC-17	Documentary	\$198.73
Innocent Usual	PG-13	Foreign	\$191.74
Hustler Party	NC-17	Comedy	\$190.78

Title	Rating	Genre	Total Revenue
Texas Watch	NC-17	Horror	\$5.94
Oklahoma Jumanji	PG	New	\$5.94
Duffel Apocalypse	G	Documentary	\$5.94
Freedom Cleopatra	PG-13	Comedy	\$5.95
Rebel Airport	G	Music	\$6.93

Only 2 of top 5 films are part of one of the top 5 genres (Comedy)



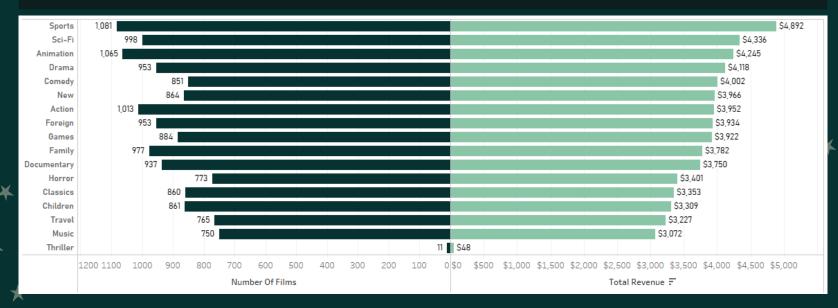








Total Revenue & No. of Films by Genre





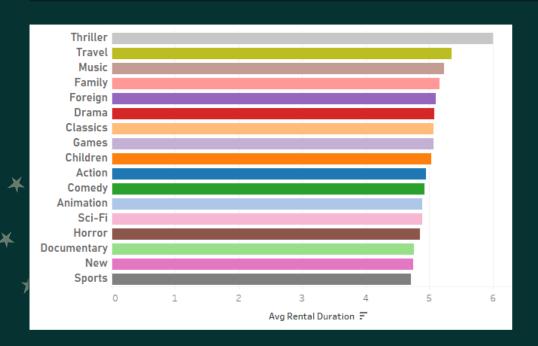
Top genres are Sports, Sci-Fi, Animation, Drama, and Comedy. The top 5 genres generate 35% of overall revenue.

The Thriller genre does significantly worse over all other genres.





Rental Analysis



Customers rent titles for an average of 5 days before returning them.

Rental Duration is fairly consistent across all genres. No genre has a significantly smaller rental duration than any other.



Location Analysis



Rockbuster customers are worldwide!

India has the most customers at 60, followed by China with 53 and the United States with 36.

Despite having a store location in Australia, there are no customers there.





Customer Analysis

Only 1 of the top 5 customers lives in one of the top 5 countries.

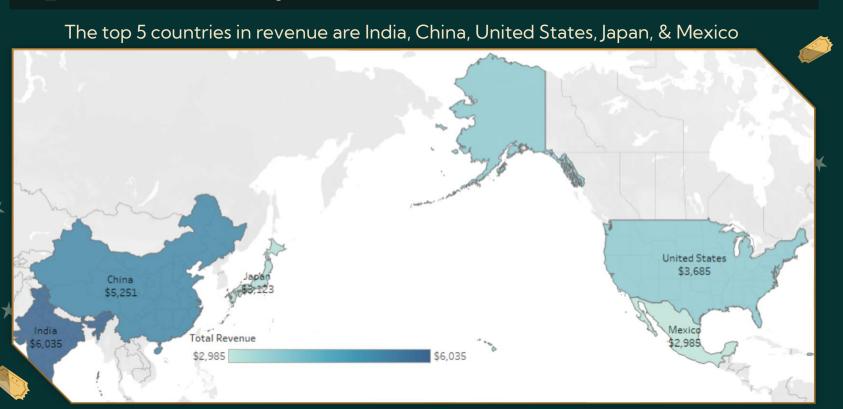
The top 3 customers: Eleanor Hunt, Karl Seal, and Marion Snyder also are top 3 in number of rentals overall.







Spatial Analysis



RECOMMENDATIONS











POPULARITY

Rockbuster should work on

getting licenses for more

films in the most popular

genres: Sports, Sci-Fi,

Animation, Drama, & Comedy







Target markets with high customer count and revenue: India, China, US, Japan, & Mexico





RETENTION

Since Rockbuster is changing their business model, consider a loyalty program that would help to retain the customers we already have



SUGGESTION

Further research should be conducted to find out why certain markets have such low rentals—particularly Australia where there is a store but no customers.

Questions?

Thank You!

<u>Tableau</u>











