E-ticket
Departure Flight

Tuesday, 2 November 2021

Garuda Indonesia
The Airline of Indonesia

**Garuda Indonesia
GA-320**
Subclass Y (OTHERS)

15:00 ● Jakarta (CGK)
Soekarno Hatta International Airport - Terminal 3
Domestic

16:40 ○ Surabaya (SUB)
Juanda - Terminal 1

Traveloka Booking ID
736011890

Airline Booking Code (PNR)
6IRWUJ

REFUNDABLE

Present e-ticket and valid identification at check-in

Check-in **at least 90 minutes** before departure

All times shown are in local airport time

No.	Passenger(s)	Route	Flight Facilities	
1	Mr. **AMIN TANJAYA** (Adult)	CGK - SUB		20 kg

Traveloka COVID-19 Protection included!

CHUBB®

This free insurance from Traveloka Protect will help cover you in case you get infected with COVID-19 during your travels. It is exclusively applicable to **Indonesian citizens age 18 – 70 years old** on the date of departure. To learn more about its coverage and claim procedure, go to **trv.lk/free-insurance**.

Passenger Details

No.	Passenger(s)	Route	Ticket Number
1	Mr. **AMIN TANJAYA**	Jakarta - Surabaya	126-2123643627

Included Benefits Garuda Indonesia

⚙ **Garuda PCR Test**

You can get special price on PCR Test at selected clinics. Learn more about the program through this link **https://www.traveloka.com/en-id/promotion/garuda-covidtest**

ⓘ Special COVID-19 Regulations for Passengers

INFO: Regulations might change from time to time, as determined by local and national authorities. To make sure that you find the most updated regulations, please visit **https://trv.lk/safe-travel**.

Please make sure you can fulfill all the requirements. The airline and government officials will review your documents at the airport. Should you fail to present the complete and correct documents, you may be deemed as non-compliant with the relevant air travel laws/regulations, and may not be allowed to board the flight. If you are denied boarding for this act of non-compliance, you might not be able to request a refund for your ticket. All refunds are subject to the airline's approval.
The decision to onboard a passenger, either at the departing airport or during transit, lies solely with the airline and officials at the airport. Traveloka will not be responsible for any consequences that may arise from the passenger's failure to comply with the laws/regulations.
Please read the complete terms and conditions in **https://trv.lk/safe-travel**

Airline Conditions of Carriage

Please read and understand the following airline's conditions of carriage

Garuda Indonesia
The Airline of Indonesia   Garuda Indonesia : http://traveloka.com/x/coc/ga

How to Reschedule

1. Log in to your Traveloka account via https://www.traveloka.com/login, or your Traveloka App.
2. Go to **My Booking** and open the booking you want to reschedule. If rescheduling is available for your booking, click **Request Reschedule**.
3. Don't worry, your initial booking will still be valid until your new e-ticket is issued.
4. Select the flight and passenger you want to reschedule.
5. Enter your new preferred flight details. Then, select your new flight.
6. Check your booking details and click **Continue** to submit your reschedule request.
7. If the price was not available when you were selecting your new flight, wait for your new ticket price to be confirmed.
8. If you need to pay for the fare difference or rescheduling fee, please complete your payment within the given time limit.
9. After your payment is successful, you will receive your new e-ticket in **My Booking** and email.

How to Refund

1. Log in to your Traveloka account via https://www.traveloka.com/login, or your Traveloka App.
2. Go to **My Booking** and open the booking you want to refund. Then, click **Request Refund**.
3. Don't worry, your booking will still be valid until you have submitted your refund request.
4. Read the general refund info about your booking. If your flight is refundable, click **Start My Refund** to begin your refund process.
5. Select your refund reason and the passenger you want to refund.
6. Complete your refund requirements, such as uploading your refund documents or filling in your bank account details.
7. Review your refund details and click **Submit Refund**.
8. We will review your refund request and forward it to the airline.
9. You will be notified of every progress of your refund. But, you can also keep track of your refund status via **My Booking**.

All refund should be processed through Traveloka. Otherwise, refund will not be approved by airline.