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Sapia QA Engineer Code Challenge Exercise Notes

1. Test Scenario Ideas:
   * Name Input Variations
     1. With Salutation
     2. With Suffix (i.e. Sr, Jr)
     3. With multiple first names
     4. Localization Variations (i.e. In Chinese, In Japanese, in Cyrillic)
     5. Conversational Responses
   * Console Prompt Format/UI rendering structure Validations (messages by Sapia)
     1. Free Text Prompts
     2. Media Prompts Check (i.e. Youtube)
     3. Slider Prompts Check
     4. Prompt Links Check
   * Console Response Format Validations (message responses by User/Applicant)
     1. Free Text Response
        1. Response Limits Check
        2. Response Content Check
           1. Localization Support
           2. Forms of Media/Response Support
     2. Multiple Choice Response
   * Edit previous input
     1. Edit Name input
     2. Edit Free Text Response
     3. Edit Choice Response (i.e. ‘Yes’/’No’/’Prefer Not to Say’ response prompts)
   * Free Text Response Customizations
     1. Bullets
     2. Numbers
     3. Emoji
   * Session
     1. Continuation from refresh
     2. Continuation from same name (existing assessment)
   * Non-functional
     1. Usability testing
        1. WCAG validation (if planned to support accessibility)
        2. Visual Testing
        3. Viewport Testing (varying sizes)
     2. Performance testing of prompts
   * Pages
     1. Chat Console (Sample Implementation)
     2. Terms Of Service (Sample Implementation)
     3. Privacy FAQs (Sample Implementation)
     4. Chat Console Wiki Linked Page
     5. Support Hub Linked Page
2. Application Behavior and Feedback
   * The word limit prompt seems to have no direct effect to the user other than to show input status. Regardless of input length, user is freely able to submit.
   * Personalized responses may be missing considerations for user input variation with Prefixes (i.e. Mr, Ms)
   * Mobile number format throws invalid format prompts (not sure if the system is able to detect invalid/non-existent phone number prefix numbers like +61-4XX where XX are only allowed for existing or known mobile numbers possible). This may just well be for clarification.
     1. Example: +61445311449

