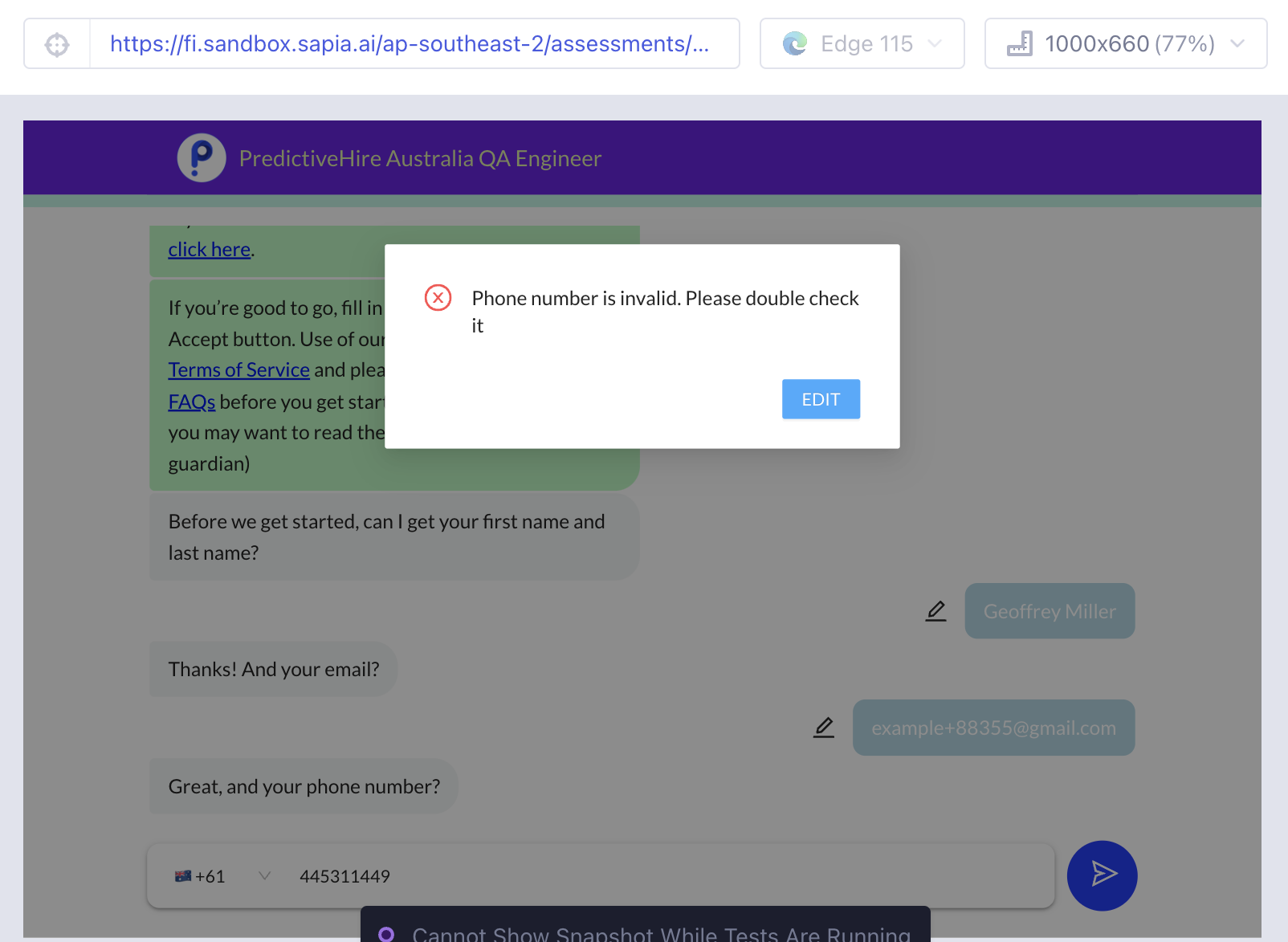
Ranel John Abanto

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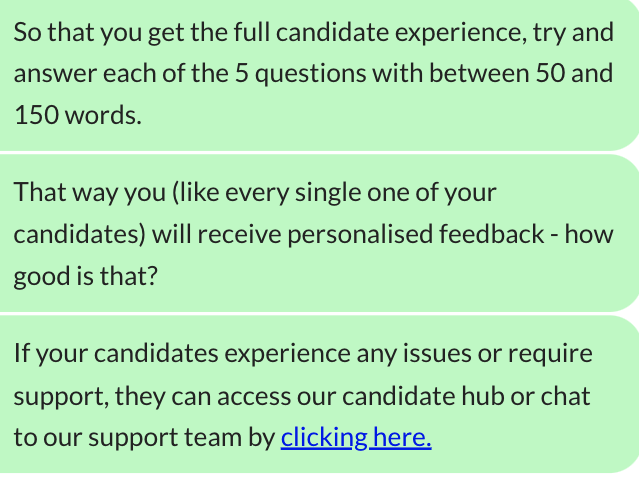
radabanto@hotmail.com

Sapia QA Engineer Code Challenge Exercise Notes

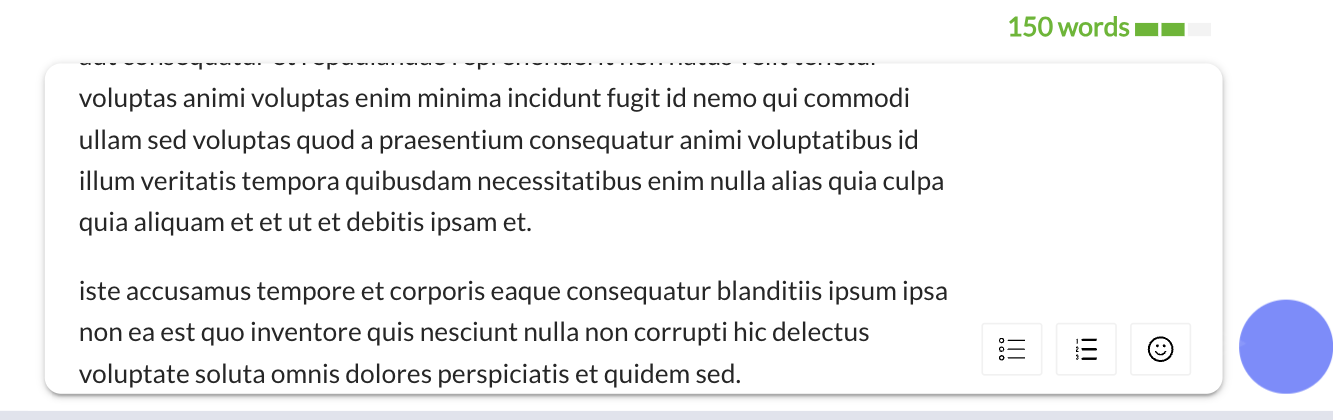
1. Test Scenario Ideas:
   * Name Input Variations
     1. With Salutation
     2. With Suffix (i.e. Sr, Jr)
     3. With multiple first names
     4. Localization Variations (i.e. In Chinese, In Japanese, in Cyrillic)
     5. Conversational Responses
   * Console Prompt Format/UI rendering structure Validations (messages by Sapia)
     1. Free Text Prompts
     2. Media Prompts Check (i.e. Youtube)
     3. Slider Prompts Check
     4. Prompt Links Check
   * Console Response Format Validations (message responses by User/Applicant)
     1. Free Text Response
        1. Response Limits Check
        2. Response Content Check
           1. Localization Support
           2. Forms of Media/Response Support
     2. Multiple Choice Response
   * Edit previous input
     1. Edit Name input
     2. Edit Free Text Response
     3. Edit Choice Response (i.e. ‘Yes’/’No’/’Prefer Not to Say’ response prompts)
   * Free Text Response Customizations
     1. Bullets
     2. Numbers
     3. Emoji
   * Session
     1. Continuation from refresh
     2. Continuation from same name (existing assessment)
   * Non-functional
     1. Usability testing
        1. WCAG validation (if planned to support accessibility)
        2. Visual Testing
        3. Viewport Testing (varying sizes)
     2. Performance testing of prompts
   * Pages and access from Chat Console
     1. Chat Console (Sample Implementation)
     2. Terms Of Service (Sample Implementation)
     3. Privacy FAQs (Sample Implementation)
     4. Chat Console Wiki Linked Page (Sample Implementation)
     5. Support Hub Linked Page (Sample Implementation)
2. Application Behavior and Feedback
   * The word limit prompt seems to have no direct effect to the user other than to show input status. Regardless of input length, user is freely able to submit. This behavior happened during the first few days of exercise implementation but the lower limit behavior suddenly worked.
   * Personalized responses may be missing considerations for user input variation with Prefixes (i.e. Mr., Ms.); Can be put by mistake but just an edge case.
   * Mobile number format throws invalid format prompts (not sure if the system is able to detect invalid/non-existent phone number prefix numbers like +61-4XX where XX are only allowed for existing or known mobile numbers possible). This may just well be for clarification.
     1. Example: +61445311449



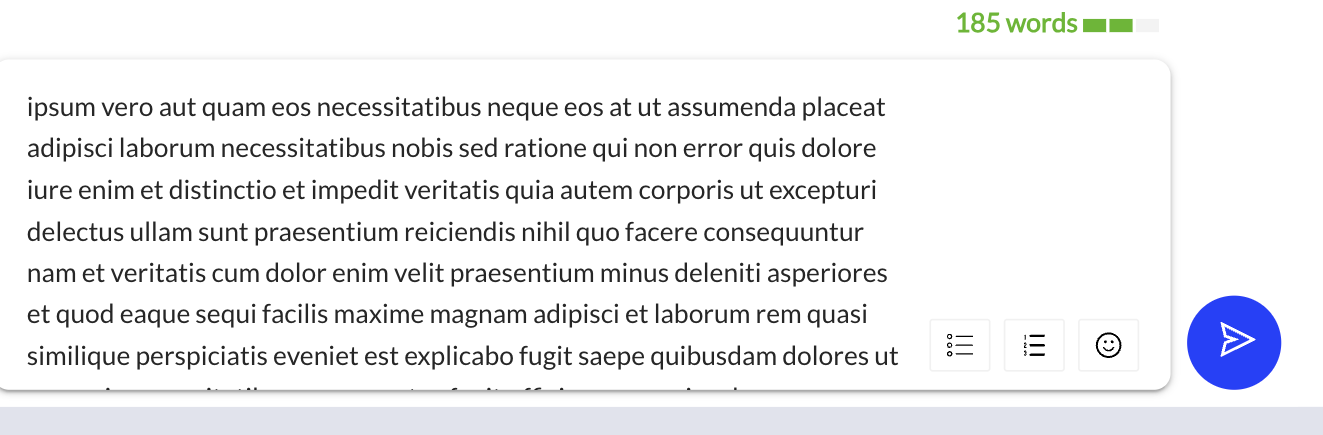
* Word count rating prompt according to user prompt (50-150 words in free text interview questions) does reflect user input word count rating turn green at 50 and rates input at 2/3 bars but does not ever reflect 3/3 bars even if word count is at 150, regardless if user gave 150 input with several paragraphs or just one big 150-word paragraph. This may also well be a clarification item if it really ever goes to 3/3 bars.



150 Word Count on several paragraphs…



>150 Words on 1 paragraph…



* Word count input limits prompt user to enter an answer in free text of at least 50 words. When user decides to have the prompt not show again (by putting a tick on the ‘do not show again’ check box within the 50-150 free text prompt), user is now able to provide answers of less than 50 words. This could have been a known behavior but it is worth noting.
* Edit of essay input appears to work when revised input does not contain newline/space in between paragraphs but gets stuck into pending response when given an edit-answer API payload with newline/space in the revised input.

