

Brazen

Accessibility Conformance Report

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1. Revision History

Version	Date	Description	Name
Revision 1.0	01/24/2023	Initial Draft	Jennifer Groff

2. Summary of the Evaluation Findings

This Accessibility Conformance Report uses the VPAT® Version 2.4 (Revised) template to describe the conformance of the Brazen Site with WCAG 2.1 AA guidelines.

Product Description

The Brazen Site under review is a website with an advanced virtual event platform to host virtual hiring events. Employers and job seekers from private and public sectors are provided an interface to include virtual career fairs, video interviewing, live webinars, live chat and recruiting chatbots. Features are integrated into the event flow to provide customizable and creative events.

Additional Notes

This audit was conducted in accordance with the accessibility audit process developed by QualityLogic. This process was based on WCAG-EM (WCAG Evaluation Method). Details on evaluation methods and scope can be found in the Scope of Evaluation section below.

Evaluation Findings

Based on this evaluation, the Brazen Site does not meet WCAG 2.1, Conformance Level AA. Detailed review results are available in the Results and Recommended Actions section below. Resources for follow-up study are listed in the References section below. Feedback on this evaluation is welcome. Any questions can be directed to accessibility@qualitylogic.com.

Scope of Evaluation

The Brazen Site was audited to verify compliance with the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA by the QualityLogic team from January 3, 2023 through January 9, 2023.

Accessibility compliance was audited with automated accessibility tests and manually with the following assistive technologies:

- Job Access With Speech (JAWS) 2023
- Non Visual Desktop Access (NVDA)
- Mac, iOS, and iPadOS VoiceOver
- Android TalkBack

The following web browsers were tested on:

- Windows 10/11
 - Google Chrome
 - Mozilla Firefox
 - Microsoft Edge Chromium
- MacOS current version
 - Safari
- iOS and iPadOS
 - Safari
- Android
 - Google Chrome

Brazen Site webpages included in the evaluation were:

- How it Works: <https://app.brazenconnect.com/app/events/e6k9W/identify-peer-group#!instructions;eventCode=e6k9W>
- Event Lobby: <https://app.brazenconnect.com/app/events/e6k9W/identify-peer-group#!lobby;eventCode=e6k9W>
- History: https://app.brazenconnect.com/app/events/e6k9W/identify-peer-group#!viewConnections;eventCode=e6k9W;eventStatus=IN_PROGRESS;userId=kflippence
- Rep Profile: <https://app.brazenconnect.com/app/events/e6k9W/identify-peer-group#!repProfile;eventCode=e6k9W;profileEditMode=true>
- Edit Password: <https://app.brazenconnect.com/app/events/e6k9W/identify-peer-group#!userSettingsPassword;eventCode=e6k9W>
- Search Booth: <https://app.brazenconnect.com/app/events/e6k9W/identify-peer-group#!lobby;eventCode=e6k9W>
- Manage Schedule: <https://app.brazenconnect.com/app/events/e6k9W/identify-peer-group#!lobby;eventCode=e6k9W>
- Text Chat Booth Help: <https://app.brazenconnect.com/app/events/e6k9W/identify-peer-group#!booth;eventCode=e6k9W;boothCode=booth-1>
- Video Chat Booth: <https://app.brazenconnect.com/app/events/e6k9W/identify-peer-group#!booth;eventCode=e6k9W;boothCode=booth-2>
- Live Video Broadcast Booth: <https://app.brazenconnect.com/app/events/e6k9W/identify-peer-group#!booth;eventCode=e6k9W;boothCode=booth-3>
- Verification Success: <https://app.brazenconnect.com/cc/#!/home;verificationSuccess=true>
- Accessibility Testing Demo: <https://app.brazenconnect.com/events/e6k9W?showLogoutMessage=true>

3. Results and Recommended Actions

Below are the audit results for conformance against WCAG 2.1 AA standards.

Each WCAG guideline is rated using one of the following conformance levels:

- Supports – The functionality of the product has at least one method that meets the criterion without known defects or meets with the equivalent facilitation.
- Partially Supports – Some functionality of the product does not meet the criterion.
- Does Not Support – The majority of the product functionality does not meet the criterion.
- Not Applicable – The criterion is not relevant to the product.
- Not Evaluated – The product has not been evaluated against the criterion. This can only be used in WCAG 2.1 Level AAA.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Does Not Support	<p>Throughout pages on the website, there were several issues with non-text content identified and announced when screen readers should ignore it. On some pages, it announces non-text content for elements that should convey vital information or lacked a proper text alternative with an accessible name. Due to the number of issues discovered, this guideline has been evaluated to be not supported by the website.</p> <ul style="list-style-type: none"> • [WCAG] How it Works - Logo graphic incorrect announcement • [WCAG] Rep Profile - Form labels not announced with input fields • [WCAG] Global - Unlabeled graphic announced as clickable • [WCAG] Search Booths - Checkbox graphic used to convey context is ignored • [WCAG] Search Booths - Decorative assignment graphic is announced • [WCAG] Manage Schedule - Graphic announced by screen reader • [WCAG] Video Chat Booth - Multiple decorative graphics announced
1.2.1 Audio-only and Video-only (Prerecorded)	Supports	No issues were identified in the audit that fail to this guideline.
1.2.2 Captions (Prerecorded)	Supports	No issues were identified in the audit that fail to this guideline.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Supports	No issues were identified in the audit that fail to this guideline.
1.3.1 Info and Relationships	Does Not Support	<p>Throughout pages within the website, there were multiple instances where the information and relationships implied by visual or auditory formatting were not persevered when navigating with a screen reader enabled. Due to the number of issues discovered, this guideline is evaluated to be not supported by the website.</p> <ul style="list-style-type: none"> • [WCAG] How it Works - Logo graphic incorrect announcement • [WCAG] How it Works - Logo graphic incorrectly announced as clickable • [WCAG] Rep Profile - Form labels not announced with input fields • [WCAG] Edit Password – Form fields announced with inaccurate text labels

		<ul style="list-style-type: none"> • [WCAG] Search Booths - Checkbox graphic used to convey context is ignored • [WCAG] Search Booths - Checkbox receives focus in two separate places • [WCAG] Manage Schedules - 'Check Schedules' button announced twice, and 'Close' button announces incorrectly • [WCAG] Video Chat Booth - More button lacks descriptive announcement • [WCAG] Accessibility Testing Demo - Required input fields not visually designated as being 'required' • [WCAG] Video Chat Booth - Activity and Representatives Tab announced with Close Panel in name erroneously
1.3.2 Meaningful Sequence	Partially Supports	<p>On the Manage Schedules and BrazenLive Broadcast Booth pages, content is not able to be read or given focus in the order in which it is presented visually. Due to these issues, this guideline is evaluated to be partially supported by the website.</p> <ul style="list-style-type: none"> • [WCAG] BrazenLive Broadcast Booth - Unable to move to text elements with keyboard under 'Content' tab
1.3.3 Sensory Characteristics	Supports	No issues were identified in the audit that fail to this guideline.
1.4.1 Use of Color	Supports	No issues were identified in the audit that fail to this guideline.
1.4.2 Audio Control	Supports	No issues were identified in the audit that fail to this guideline.
2.1.1 Keyboard	Does Not Support	<p>Throughout the website there are issues where not all content is operable through a keyboard or keyboard interface. Due to the number of issues discovered, this guideline has been evaluated to not be supported by the website.</p> <ul style="list-style-type: none"> • [WCAG] Global - Navigation menu links skipped over with keyboard navigation • [WCAG] User Profile - Headings not focused with expected keys • [WCAG] Edit Password - Headings are unable to be read with expected keys • [WCAG] Text Chat Booth - Unable to read text elements with keyboard under 'Content' tab • [WCAG] Global - Search Booths and Your Schedule buttons are skipped with expected keys • [WCAG] Manage Schedule - Elements within modal are not able to gain focus with expected keys

		<ul style="list-style-type: none"> • [WCAG] BrazenLive Broadcast Booth - Unable to move to text elements with keyboard under 'Content' tab • [WCAG] Video Chat Booth - Hoverable content not seen on popup with expected keys • [WCAG] Video Chat Booth - Unable to navigate page with arrow keys
2.1.2 No Keyboard Trap	Supports	No issues were identified in the audit that fail to this guideline.
2.1.4 Character Key Shortcuts (WCAG 2.1 only)	Supports	No issues were identified in the audit that fail to this guideline.
2.2.1 Timing Adjustable	Supports	No issues were identified in the audit that fail to this guideline.
2.2.2 Pause, Stop, Hide	Supports	No issues were identified in the audit that fail to this guideline.
2.3.1 Three Flashes or Below Threshold	Supports	No issues were identified in the audit that fail to this guideline.
2.4.1 Bypass Blocks	Supports	No issues were identified in the audit that fail to this guideline.
2.4.2 Page Titled	Supports	No issues were identified in the audit that fail to this guideline.
2.4.3 Focus Order	Does Not Support	<p>Throughout multiple pages on the website there are several issues where content cannot be navigated through in a sequential order. Due to the number of issues discovered, this guideline has been evaluated to be not supported by the website.</p> <ul style="list-style-type: none"> • [WCAG] Global - Navigation menu links skipped over with keyboard navigation • [WCAG] User Profile - Headings not focused with expected keys • [WCAG] Edit Password - Headings are unable to be read with expected keys • [WCAG] Global - Search Booths and Your Schedule buttons are skipped with expected keys • [WCAG] Search Booths - Checkbox receives focus in two separate places • [WCAG] Manage Schedule - Elements within modal are not able to gain focus with expected keys • [WCAG] Video Chat Booth - Focus moves to hidden side menu content • [WCAG] Video Chat Booth - Focus not placed into expanded side menu • [WCAG] Manage Schedules - Focus moves unexpectedly with Arrow keys • [WCAG] Text Chat Booth - Unable to read text elements with keyboard under 'Content' tab

2.4.4 Link Purpose (In Context)	Supports	No issues were identified in the audit that fail to this guideline.
2.5.1 Pointer Gestures (WCAG 2.1 only)	Supports	No issues were identified in the audit that fail to this guideline.
2.5.2 Pointer Cancellation (WCAG 2.1 only)	Partially Supports	<p>On Search Booths, there is an instance where an input field can be cleared of its information. The checkboxes are activated on the down event of a mouse click and cannot be cancelled. Due to this issue, this guideline has been evaluated to be partially supported by the website.</p> <ul style="list-style-type: none"> • [WCAG] Search Booths - Checkboxes activated on down event
2.5.3 Label in Name (WCAG 2.1 only)	Supports	No issues were identified in the audit that fail to this guideline.
2.5.4 Motion Actuation (WCAG 2.1 only)	Supports	No issues were identified in the audit that fail to this guideline.
3.1.1 Language of the Page	Supports	No issues were identified in the audit that fail to this guideline.
3.2.1 On Focus	Partially Supports	<p>On the Manage Schedule page, not all functionality for components is predictable during navigation. Due to this issue, this guideline has been evaluated to be partially supported by the website.</p> <ul style="list-style-type: none"> • [WCAG] Manage Schedule - Elements within modal are not able to gain focus with expected keys
3.2.2 On Input	Supports	No issues were identified in the audit that fail to this guideline.
3.3.1 Error Identification	Supports	No issues were identified in the audit that fail to this guideline.
3.3.2 Labels or Instructions	Partially Supports	<p>On the Search Booths page, there were issues where components lacked appropriate instructions or labels to help users understand what input data is expected. Due to these issues, this guideline has been evaluated to be partially supported by the website.</p> <ul style="list-style-type: none"> • [WCAG] Search Booths - Checkboxes missing accessible name
4.1.1 Parsing	Does Not Support	<p>Throughout the website on many pages, there were multiple WCAG related parsing errors discovered. Due to these errors being present, this guideline has been evaluated to be not supported by the website.</p> <ul style="list-style-type: none"> • [WCAG] - Event Lobby - 15 Parsing Errors • [WCAG] - User Profile - 2 Parsing Errors • [WCAG] Edit Password - 3 Parsing Errors • [WCAG] Text Chat Booth - 16 Parsing Errors

		<ul style="list-style-type: none"> • [WCAG] Video Chat Booth - 12 WCAG-relevant parsing errors • [WCAG] Manage Schedules - 17 Parsing Errors • [WCAG] BrazenLive Broadcast Booth - 5 Parsing Errors • [WCAG] Verification Success - 7 Parsing Errors • [WCAG] [Windows] Accessibility Testing Demo - 4 WCAG-relevant parsing errors • [WCAG] [Mac] Accessibility Testing Demo - 1 WCAG-relevant parsing error
4.1.2 Name, Role, Value	Does Not Support	<p>Throughout the website on multiple pages, there were several issues discovered where the name and role of components could not be programmatically determined or lacked an accessible name. Due to the number of issues discovered, this guideline has been evaluated to be not supported by the website.</p> <ul style="list-style-type: none"> • [WCAG] How it Works - Logo graphic incorrectly announced as clickable • [WCAG] Global - Navigation menu lacks value of expanded and collapsed • [WCAG] Global - Unlabeled graphic incorrectly announced as clickable • [WCAG] Global - Powered by Brazen link of navigation lack's role announcement • [WCAG] Manage Schedules - 'Check Schedules' button announced twice, and 'Close' button announces incorrectly • [WCAG] Video Chat Booth - Hoverable content not seen on popup with expected keys • [WCAG] Video Chat Booth - More button lacks descriptive announcement • [WCAG] Video Chat Booth - Right column side menu buttons lack value of expanded and collapsed • [WCAG] Video Chat Booth - Activity and Representatives Tab announced with Close Panel in name erroneously • [WCAG] Verification Success - 'Previous' and 'Next' Month buttons announced as 'link' • [WCAG] Rep Profile - Form labels not announced with input fields • [WCAG] Edit Password – Form fields announced with inaccurate text labels • [WCAG] Search Booths - Checkboxes missing accessible name

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Supports	No issues were identified in the audit that fail to this guideline.
1.2.5 Audio Description (Prerecorded)	Supports	No issues were identified in the audit that fail to this guideline.
1.3.4 Orientation (WCAG 2.1 only)	Supports	No issues were identified in the audit that fail to this guideline.
1.3.5 Identify Input Purpose) (WCAG 2.1 only)	Supports	No issues were identified in the audit that fail to this guideline.
1.4.3 Contrast (Minimum)	Does Not Support	<p>Throughout the website on pages, on text elements there were several issues where the expected minimum contrast was not met. Due to the number of issues, this guideline has been evaluated to be not supported by the website.</p> <ul style="list-style-type: none"> • [WCAG] How it Works - Enter button does not meet the WCAG contrast ratio minimum • [WCAG] Event Lobby - Enter button and resource links with Contrast Errors • [WCAG] Rep Profile - Several text elements with Contrast Errors • [WCAG] Edit Password - Save Button and descriptive text have Contrast Errors • [WCAG] Search Booths – Modal text does not meet min contrast ratio • [WCAG] Text Chat Booth - Several text elements do not meet Contrast ratio • [WCAG] Manage Schedule - Components and text elements do not meet WCAG Contrast Ratios • [WCAG] Video Chat Booth - Multiple buttons and links do not meet WCAG Contrast ratio min • [WCAG] BrazenLive Broadcast Booth - Resource Guide and text elements do not meet WCAG contrast min ratio • [WCAG] Verification Success - Buttons and text elements on page do not meet WCAG contrast minimum requirements • [WCAG] Accessibility Testing Demo - Multiple buttons and links do not meet WCAG minimum contrast ratio

1.4.4 Resize Text	Supports	No issues were identified in the audit that fail to this guideline.
1.4.5 Images of Text	Supports	No issues were identified in the audit that fail to this guideline.
1.4.10 Reflow (WCAG 2.1 only)	Partially Supports	On the Event Lobby page, there were issues when attempting to increase the page zoom up to 400%. Due to this issue, this guideline has been evaluated to be partially supported by the website. <ul style="list-style-type: none"> • [WCAG] Event Lobby - 400% Reflow fail
1.4.11 Non-text Contrast (WCAG 2.1 only)	Supports	No issues were identified in the audit that fail to this guideline.
1.4.12 Text Spacing (WCAG 2.1 only)	Supports	No issues were identified in the audit that fail to this guideline.
1.4.13 Content on Hover or Focus (WCAG 2.1 only)	Partially Supports	On the Video Chat Booth page, content with hover text was unable to be navigated to or read using expected keyboard navigation methods. Due to these issues, this guideline has been evaluated to be partially supported by the website. <ul style="list-style-type: none"> • [WCAG] Video Chat Booth - Content shown on hover cannot be hovered • [WCAG] Video Chat Booth - Hoverable content not seen on popup with expected keys
2.4.5 Multiple Ways	Supports	No issues were identified in the audit that fail to this guideline.
2.4.6 Headings and Labels	Supports	No issues were identified in the audit that fail to this guideline.
2.4.7 Focus Visible	Supports	No issues were identified in the audit that fail to this guideline.
3.1.2 Language of the Parts	Supports	No issues were identified in the audit that fail to this guideline.
3.2.3 Consistent Navigation	Supports	No issues were identified in the audit that fail to this guideline.
3.2.4 Consistent Identification	Supports	No issues were identified in the audit that fail to this guideline.
3.3.3 Error Suggestion	Supports	No issues were identified in the audit that fail to this guideline.
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	No issues were identified in the audit that fail to this guideline.
4.1.3 Status Messages (WCAG 2.1 only)	Supports	No issues were identified in the audit that fail to this guideline.

Defects

The following defects and compliance issues were identified during the audit.

Issue severity is categorized into the following levels:

- **Blocker:** This issue blocks access to critical areas on the product under test or has a large impact on core functionality
- **Critical:** This issue fails one of the WCAG 2.1 success criteria

An issue's status can be one of the following:

- **Open:** A fix has not been implemented for this issue and it still infringes upon the compliance of the product under test.
- **3rd Party – Open:** This issue is due to the utilization of 3rd party content that cannot be addressed by the author. Issues with this status still infringe upon the compliance of the product under test.
- **Closed:** This issue is fixed and no longer poses an issue for accessibility. Issues with this status do not infringe upon the compliance of the product under test.

Summary	Requirements	Severity	Status
[WCAG] How it Works - Enter button does not meet the WCAG contrast ratio minimum	1.4.3 Contrast (Minimum)	Critical	Open
[WCAG] How it Works - Logo graphic incorrect announcement	1.1.1 Non-text Content, 1.3.1 Info and Relationships	Critical	Open
[WCAG] How it Works - Logo graphic incorrectly announced as clickable	1.3.1 Info and Relationships, 4.1.2 Name, Role, Value	Critical	Open
[WCAG] Event Lobby - Enter button and resource links with Contrast Errors	1.4.3 Contrast (Minimum)	Critical	Open
[WCAG] - Event Lobby - 15 Parsing Errors	4.1.1 Parsing	Critical	Open
[WCAG] Event Lobby - 400% Reflow fail	1.4.10 Reflow	Critical	Open
[WCAG] Global - Navigation menu lacks value of expanded and collapsed	4.1.2 Name, Role, Value	Critical	Open
[WCAG] Global - Navigation menu links skipped over with keyboard navigation	2.1.1 Keyboard, 2.4.3 Focus Order	Critical	Open
[WCAG] Rep Profile - Form labels not announced with input fields	1.1.1 Non-text Content 1.3.1 Info and Relationships 4.1.2 Name, Role, Value	Critical	Open
[WCAG] Global - Unlabeled graphic announced as clickable	1.1.1 Non-text Content	Critical	Open
[WCAG] Global - Unlabeled graphic incorrectly announced as clickable	4.1.2 Name, Role, Value	Critical	Open
[WCAG] Rep Profile - Several text elements with Contrast Errors	1.4.3 Contrast (Minimum)	Critical	Open

[WCAG] Global - Powered by Brazen link of navigation lack's role announcement	4.1.2 Name, Role, Value	Critical	Open
[WCAG] - User Profile - 2 Parsing Errors	4.1.1 Parsing	Critical	Open
[WCAG] User Profile - Headings not focused with expected keys	2.1.1 Keyboard, 2.4.3 Focus Order	Critical	Open
[WCAG] Edit Password - Save Button and descriptive text have Contrast Errors	1.4.3 Contrast (Minimum)	Critical	Open
[WCAG] Edit Password – Form fields announced with inaccurate text labels	1.3.1 Info and Relationships, 4.1.2 Name, Role, Value	Critical	Open
[WCAG] Search Booths – Modal text does not meet min contrast ratio	1.4.3 Contrast (Minimum)	Critical	Open
[WCAG] Edit Password - Headings are unable to be read with expected keys	2.1.1 Keyboard, 2.4.3 Focus Order	Critical	Open
[WCAG] Edit Password - 3 Parsing Errors	4.1.1 Parsing	Critical	Open
[WCAG] Search Booths - Checkboxes activated on down event	2.5.2 Pointer Cancellation	Critical	Open
[WCAG] Text Chat Booth - Several text elements do not meet Contrast ratio	1.4.3 Contrast (Minimum)	Critical	Open
[WCAG] Text Chat Booth - Unable to read text elements with keyboard under 'Content' tab	2.1.1 Keyboard, 2.4.3 Focus Order	Critical	Open
[WCAG] Search Booths - Checkbox graphic used to convey context is ignored	1.1.1 Non-text Content, 1.3.1 Info and Relationships	Critical	Open
[WCAG] Global - Search Booths and Your Schedule buttons are skipped with expected keys	2.1.1 Keyboard, 2.4.3 Focus Order	Critical	Open
[WCAG] Search Booths - Decorative assignment graphic is announced	1.1.1 Non-text Content	Critical	Open
[WCAG] Search Booths - Checkbox receives focus in two separate places	1.3.1 Info and Relationships, 2.4.3 Focus Order	Critical	Open
[WCAG] Text Chat Booth - 16 Parsing Errors	4.1.1 Parsing	Critical	Open
[WCAG] Search Booths - Checkboxes missing accessible name	3.3.2 Labels or Instructions, 4.1.2 Name, Role, Value	Critical	Open
[WCAG] Manage Schedule - Components and text elements do not meet WCAG Contrast ratios	1.4.3 Contrast (Minimum)	Critical	Open
[WCAG] Manage Schedule - Graphic announced by screen reader	1.1.1 Non-text Content	Critical	Open
[WCAG] Manage Schedules - Focus moves unexpectedly with Arrow keys	2.4.3 Focus Order	Critical	Open
[WCAG] Manage Schedules - 'Check Schedules' button announced twice, and 'Close' button announces incorrectly	1.3.1 Info and Relationships, 4.1.2 Name, Role, Value	Critical	Open
[WCAG] Video Chat Booth - Multiple decorative graphics announced	1.1.1 Non-text Content	Critical	Open

[WCAG] Video Chat Booth - Multiple buttons and links do not meet WCAG Contrast ratio min	1.4.3 Contrast (Minimum)	Critical	Open
[WCAG] Video Chat Booth - Content shown on hover cannot be hovered	1.4.13 Content on Hover or Focus	Critical	Open
[WCAG] Video Chat Booth - 12 WCAG-relevant parsing errors	4.1.1 Parsing	Critical	Open
[WCAG] Manage Schedule - Elements within modal are not able to gain focus with expected keys	2.1.1 Keyboard, 2.4.3 Focus Order, 3.2.1 On Focus	Critical	Open
[WCAG] Manage Schedules - 17 Parsing Errors	4.1.1 Parsing	Critical	Open
[WCAG] BrazenLive Broadcast Booth - Resource Guide and text elements do not meet WCAG contrast min ratio	1.4.3 Contrast (Minimum)	Critical	Open
[WCAG] BrazenLive Broadcast Booth - Unable to move to text elements with keyboard under 'Content' tab	1.3.2 Meaningful Sequence, 2.1.1 Keyboard	Critical	Open
[WCAG] Video Chat Booth - Hoverable content not seen on popup with expected keys	1.4.13 Content on Hover or Focus, 2.1.1 Keyboard, 4.1.2 Name, Role, Value	Critical	Open
[WCAG] Video Chat Booth - Unable to navigate page with arrow keys	2.1.1 Keyboard	Critical	Open
[WCAG] Video Chat Booth - More button lacks descriptive announcement	1.3.1 Info & Relationships, 4.1.2 Name Role, Value	Critical	Open
[WCAG] BrazenLive Broadcast Booth - 5 Parsing Errors	4.1.1 Parsing	Critical	Open
[WCAG] Video Chat Booth - Focus moves to hidden side menu content	2.4.3 Focus Order	Critical	Open
[WCAG] Video Chat Booth - Focus not placed into expanded side menu	2.4.3 Focus Order	Critical	Open
[WCAG] Video Chat Booth - Right column side menu buttons lack value of expanded and collapsed	4.1.2 Name, Role, Value	Critical	Open
[WCAG] Video Chat Booth - Activity and Representatives Tab announced with Close Panel in name erroneously	1.3.1 Info and Relationships, 4.1.2 Name, Role, Value	Critical	Open
[WCAG] Verification Success - Buttons and text elements on page do not meet WCAG contrast minimum requirements	1.4.3 Contrast (Minimum)	Critical	Open
[WCAG] Verification Success - 'Previous' and 'Next' Month buttons announced as 'link'	4.1.2 Name, Role, Value	Critical	Open
[WCAG] Verification Success - 7 Parsing Errors	4.1.1 Parsing	Critical	Open

[WCAG] [Windows] Accessibility Testing Demo - 4 WCAG-relevant parsing errors	4.1.1 Parsing	Critical	Open
[WCAG] [Mac] Accessibility Testing Demo - 1 WCAG-relevant parsing error	4.1.1 Parsing	Critical	Open
[WCAG] Accessibility Testing Demo - Multiple buttons and links do not meet WCAG minimum contrast ratio	1.4.3 Contrast (Minimum)	Critical	Open
[WCAG] Accessibility Testing Demo - Required input fields not visually designated as being 'required'	1.3.1 Info and Relationships	Critical	Open

4. References

- Web Content Accessibility Guidelines (WCAG) Overview (<https://www.w3.org/WAI/intro/wcag>)
- Web Content Accessibility Guidelines 2.1 (<https://www.w3.org/TR/WCAG21/>)
- Techniques for WCAG 2.1 (<https://www.w3.org/WAI/WCAG21/Techniques/>)
- Accessibility Evaluation Resources (<http://www.w3.org/WAI/eval/>)
- Website Accessibility Conformance Evaluation Methodology, WCAG-EM (<https://www.w3.org/TR/WCAG-EM/>)
- Web Accessibility Evaluation Tools List (<https://www.w3.org/WAI/ER/tools/>)
- Using Combined Expertise to Evaluate Web Accessibility (<https://www.w3.org/WAI/eval/reviewteams>)