

Reference: ISPB/25-707 (Revision to IPSB/18-286)

November 1, 2025

TO: COLLISION REPAIR INDUSTRY

POSITION STATEMENT: Revised Pre- and Post-Repair Scanning, Calibration

FRANKLIN, TN—INFINITI is revolutionizing the driving experience with state-of-the-art technology including driver assistance systems that support the driver and other occupants on their journey. Continued advancements in sensing and processing capabilities have helped promote both driver awareness and occupant safety, and restoring the full capabilities of the INFINITI vehicle after a collision is critical to overall vehicle performance.

To help ensure that all advanced technology systems, whether for safety or infotainment, are functioning as designed, all 2008 and newer INFINITI vehicles require a pre- and post-repair diagnostic scan. Whether it's the impact from an accident or simply disconnecting vehicle systems during repairs, these scans help ensure that all issues are detected, and all systems are fully calibrated at the end of the repair. A pre-repair scan is recommended to identify any related or unrelated issues prior to repairs being performed. A post repair scan is also recommended for any 2007 and older vehicles where an OBD2 port is present.

INFINITI requires the use of the CONSULT diagnostic scan tool with the most up-to-date software installed. INFINITI does not test or validate other diagnostic scan tools in the market, including altered or modified CONSULT software, or expressed capabilities thereof. Using the CONSULT diagnostic scan tool, stored DTCs are identified, validated, and can then be addressed within the repair process. Remote diagnostic pre- repair scans, post-repair scans, and calibrations can also be performed by using the CONSULT tool with limitations specific to these approved remote devices. Calibrations should be performed using only the CONSULT software with only the approved INFINITI targets and target systems and following the service manual procedures.

asTech®, utilizing the OEM CONSULT software only for scanning and calibration practices
AirPro®, utilizing the CONSULT software, for scanning and calibrations for 2017 and newer vehicles
OPUS®, utilizing the CONSULT software, for diagnostic trouble code identification and resolution
Hunter ADASTM with WinAlign® software for scanning and calibrations

For additional information, please see the Electronic Service Manual (ESM).

Parts Warranty



INFINITI New Vehicle Limited Warranty and Limited Warranty on replacement parts do not apply to any parts other than new Genuine INFINITI Original Equipment Parts.

INFINITI will not be responsible for any subsequent repair costs associated with a vehicle and/or part failure caused by the use of parts other than new Genuine INFINITI Original Equipment Parts.

For additional collision information: Collision.INFINITIUSA.com

Refer to the Electronic Service Manual (ESM) prior to any repair or replacement being performed.
Information specific to each model may be found at
<https://www.INFINITI-techinfo.com>.

