



N I S S A N

Collision Position Statement- Glass Replacement

Reference: NPSB-16-606
Date: June 20, 2016

TO: COLLISION REPAIR INDUSTRY

POSITION STATEMENT: Windshield and Glass Replacement

FRANKLIN, TN—Genuine Nissan auto glass plays an important role in the safety of the vehicle by providing structural rigidity, ocular clarity, and integration with advanced vehicle technology. In addition, glass can play a critical role in noise dampening, UV protection, and general occupant comfort and safety. For these reasons, Nissan North America **DOES NOT** support the use of aftermarket or recycled glass in a repair situation. If an aftermarket windshield is unavoidable in a repair situation, please be sure it meets the same specifications and similar quality to the OEM windshield being replaced.

We ask the general repair industry to adhere to these guidelines when handling glass replacement on Nissan vehicles. For additional information on Nissan vehicle glass, please refer to service manual section "GW".

Additional Note: As of the 2016 Nissan model line-up, the LEAF, JUKE, Sentra, and Quest all have non-reusable rear view mirrors. Any windshield replacement on these vehicles also requires the rear view mirror to be replaced. For questions specifically related to inside mirrors, please refer to service manual section "MIR".

Parts Warranty

Nissan North America's New Vehicle Limited Warranty, and Limited Warranty on replacement parts do not apply to any parts other than Genuine Nissan original equipment parts.

Nissan North America will not be responsible for any subsequent repair costs associated with a vehicle and/or part failure caused by the use of parts other than Genuine Nissan replacement parts.

For additional collision information: <http://collision.nissanusa.com>.