Razelle Ann Dela Cruz

QA Analyst Team Lead

Contact

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https://radelacruz.github.io/portfolio/

TECHNICAL SKILLS

- HTML, CSS
- Software Testing Life Cycle
- Software Development Life Cycle
  - Waterfall Model
  - V-shaped Model
  - Agile Model
- **Automotive System Testing**
  - Model Based Design Testing
  - Unit Testing of Embedded Software (C/C++)
  - Gray Box Testing
  - Coverage Testing
- **Health Care System Testing**
  - Functional Testing
  - Smoke Testing
  - Regression Testing
  - Manual Testing and Automated (Tosca) Testing
  - Defect Retest
- **Banking System Testing**
  - Defect Retest
  - System Integration Testing
  - User Acceptance Testing

SOFT SKILLS

- Attention to details
- Quality Control Circle
- Project Management, Project Leader

Summary

Software Quality Assurance Engineer with more than 10 years of experience in Software Testing and have experience in project management tasks. I experienced working in a very challenging environment with high expectations of project quality and productivity while consistently recognized as an outstanding employee through various awards.

Experience

SEVEN SEVEN GLOBAL SERVICES INC.
October 2021 – Present

Job Title: QA Analyst Team Lead (February 2022 – Present)
Perform testing activities for Banking System sto confirm the correctness and functionality of the system.

Roles and Responsibilities:

Team Leader (February 2022 – Present)
- Create and send daily and weekly project status reports.
- Ensure good quality and timely delivery of project deliverables.
- Directly communicate and collaborate with developers and business leaders regarding project updates.
- Review and submit team member's payroll
- Participate in daily and weekly meetings
- Create and send tester SDLC documents and other test completion reports.

Senior Test Analyst (October 2021 – February 2022)
- Test data preparation, setting up of user roles and responsibilities
- Analyze, create detailed test plans and test cases and perform peer review.
- Log and report all issues/defects encountered
- Assist team leader in assigning daily tasks and in creating and sending project status reports.
- Ensure good quality and timely delivery of project deliverables.

TOOLS

- Version Control System: SVN, Git
- Coverage Master WinAMS
- Eclipse IDE
- Microsoft Test Manager (MTM)
- Tricentis TOSCA
- Reports: MS Office, SharePoint, MyWizzard
- HP Application Lifecycle Management (ALM)
- Avaloq Platform
- JIRA

TRAININGS

- Basic Tricentis TOSCA Automation Training
- Basic C/C++ Training
- Basic Matlab Design Training
- Quality Control Circle
- Project Leader Training
- Coverage Master WinAMS
- Basic Japanese Language Training

CERTIFICATION

- Tricentis Tosca Automation Specialist Level 1
- Tricentis Tosca Automation Specialist Level 2
- Agila Gantimpala Award
- Tuitt Coding Bootcamp Certification
- Best in Quality (Person in Charge)
- Most Improved DR2 (Technical Reviewer)
- Best Reviewer (Technical Reviewer)

EDUCATION

Bachelor of Science in Electronics Engineering (BSECE)
Bulacan State University (BulSU)
Malolos, Bulacan
S.Y. 2006-2011

THREE MONTHS INTENSIVE TRAINING
Tuitt Coding Bootcamp
Metro Manila, PH
November 2018 – February 2019

ACCENTURE INC.
June 2019 – October 2021

Job Title: Test Engineering Team Lead (June 2021 – October 2021)

Perform testing activities for Medicare Enrollment Application and Medical Claims to confirm the correctness and functionality of the system.

Roles and Responsibilities:

Team Leader (June 2021 – October 2021)

- Provide project estimates, team capacity, and status reports.
- Ensure good quality and timely delivery of project deliverables.
- Directly communicate and collaborate with offshore leaders, onshore leaders, and business leaders.
- Create and send members daily tasks and facilitate daily huddles.
- Review and submit team member's payroll
- Participate in weekly leaders' meetings, deliberations for performance appraisal, monthly and quarterly Gantimpala Award.
- Review and send the whole Test Support team's weekly status report, team capacity, and planned time offset. (7 sub-team).

Senior Test Analyst/Sub-group Leader (June 2019 – May 2021)

- Analyze, create detailed test plans and test cases and perform peer review. Perform regression testing when functionality testing is complete.
- Assist team leader in providing project estimates, team capacity, and status reports.

DENSO TEN SOLUTIONS PHILIPPINES CORPORATION
January 2012 – August 2018

Job Title: Software QA Engineer (January 2012 – August 2018)

Perform software testing activities for automotive electronics - Electronic Control Unit (ECU) source code.

Roles and Responsibilities:

Project Leader (March 2017 – March 2018)

- In charge of the overall progress monitoring including the productivity and quality of the projects.
- Responsible for checking the testing procedures and working closely with the Audit team to ensure that testing standards are met.

Sub-group Leader (March 2016 – August 2018)

- Maximize the capabilities, skills, and capacity of the team members while guiding and teaching them.

Senior Technical Reviewer (August 2014 – August 2018)

- Ensure project quality by reviewing the tester's output and ensuring that all items are correctly inspected.

Software Tester (January 2012 – May 2017)

- Analyze, create test plan, test cases and executes the Unit Testing.