December 08, 2018

**Letter of recommendation**

I am pleased to recommend Mr. Manjit Ullal for his graduate program at your esteemed University. As Technology Operations Service manager at UBS, I have the pleasure of working with him since 2017, while he is Technology Analyst at Infosys Limited, Singapore.

Manjit is the key member of the wealth management technology team in Singapore, which is responsible for maintenance and enhancements of resilient systems that enables hands-free processing of functional requirements of the bank. We work in an agile system with daily deliverables. Even with the time constraints, he has managed to complement the work from the external study of technologies leading to high quality of his work.

I recollect few of the occasions where the solution to the requirements seemed elusive due to the nature of access controls in wealth management systems; however, he managed to research and implement a compliant method exceeding the expectations. One of his recent reporting solutions turned out to be a huge time saver for finance business users during the month-end period when they have to submit the balance sheet and profit and loss reports for the bank. His technical understanding of infrastructure and technology driving the business is discreet and the key to maintaining our high standard of services.

Manjit’s planning and execution ensured a smooth transition of critical components to business. He has handled many of the Software releases, database upgrade, infrastructure changes since he joined and done a very good job on the implementation, thereby ensuring the production systems are business ready. For his exemplary performance in the 3rd quarter of this year, he was given the “Above and beyond” award by Infosys.

Manjit has good communication skills. His deep understanding of processes gives him greater confidence and clarity in cogently expressing ideas regardless of the audience. Manjit’s seeks excellence through experimentation and the consistency in is performance over the years leads me to believe he will be successful in his future pursuits. I wish him all the luck for his next endeavor, and I highly recommend him to your program.

Yours sincerely,

Rammohan Rayavarapu

Service delivery manager

Associate Director

UBS, Switzerland

Email: Rammohan.r@gmail.com

Mobile No: +41 788678936