

# Instagram user analytics

Presented by:

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## Project Description:

The purpose of this project is to analyse user interactions and engagement with the Instagram app using SQL and MYSQL workbench. The goal is to provide valuable insights that can inform decision-making for the product team at Instagram these insights can be used to improve the user experience, develop new features, and optimize marketing campaigns.

## Approach:

**Understanding data:** the first step is to thoroughly understand the structure of the Instagram user data available in the database. This includes identifying relevant tables, understanding the relationships between them, and familiarizing myself with the meaning of each column.

**Defining objectives and key questions:** By understanding the objectives and defining specific questions that need to be answered, the analysis should be aligned with business goals of Instagram such as improving user engagement enhancing user experience and identifying growth opportunities.

Before diving into analysis, I ensure that the data is clean and ready for analysis, the provided data is in a format suitable for analysis.

**Query writing:** using SQL queries I extract relevant data from the database to address the key questions identified earlier this may involve joining multiple tables, filtering data based on specific criteria and aggregating data over time periods or user segments.

**Data analysis:** I conduct various analyses to uncover insights apart from key questions to be answered. This could include analysing user engagement metrics such as likes, comments and follower growth and many other possible insights.

## Tech Stack used:

**MYSQL Workbench:** It is a open source tool which can support multiple database systems that can perform complex calculations and data manipulation with ease.

# Insights

## A.Marketing Analysis

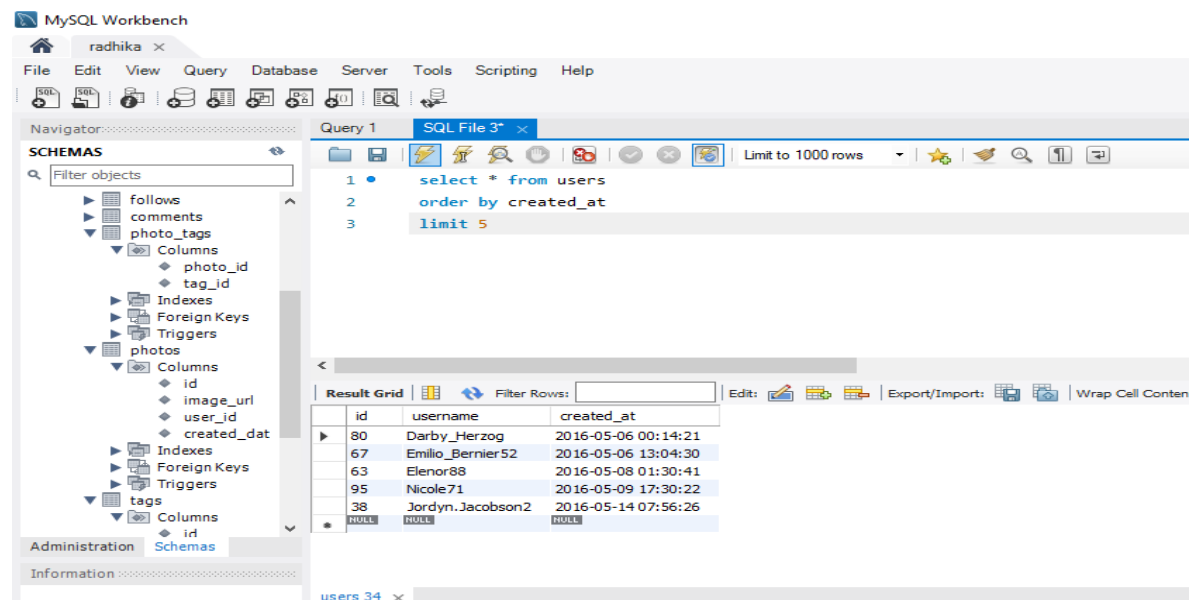
### Task 1(Loyal user reward): Top 5 oldest users on Instagram

SQL Code:

```
select * from users  
order by created_at  
limit 5
```

the query retrieves data from table" users" by ordering the result based on created\_at column and limits the rows by only top 5 users as per the earliest date in the created\_at column giving us the five users who have been using the platform for longest time.

The top 5 oldest users with their ID username and the time they created their account has been displayed in the results.



The screenshot shows the MySQL Workbench interface. On the left, the 'SCHEMAS' pane displays a tree view of the database structure, including tables like 'follows', 'comments', 'photo\_tags', 'photos', and 'tags'. The 'users' table is highlighted. In the center, the 'Query 1' pane shows the SQL query: `select * from users order by created_at limit 5`. On the right, the 'Result Grid' displays the results of the query, showing the top 5 oldest users based on their 'created\_at' date.

id	username	created_at
80	Darby_Herzog	2016-05-06 00:14:21
67	Emilio_Bernier52	2016-05-06 13:04:30
63	Elenor88	2016-05-08 01:30:41
95	Nicole71	2016-05-09 17:30:22
38	Jordyn.Jacobson2	2016-05-14 07:56:26

### Task 2(Inactive user engagement): people who have not posted a single picture

SQL Code:

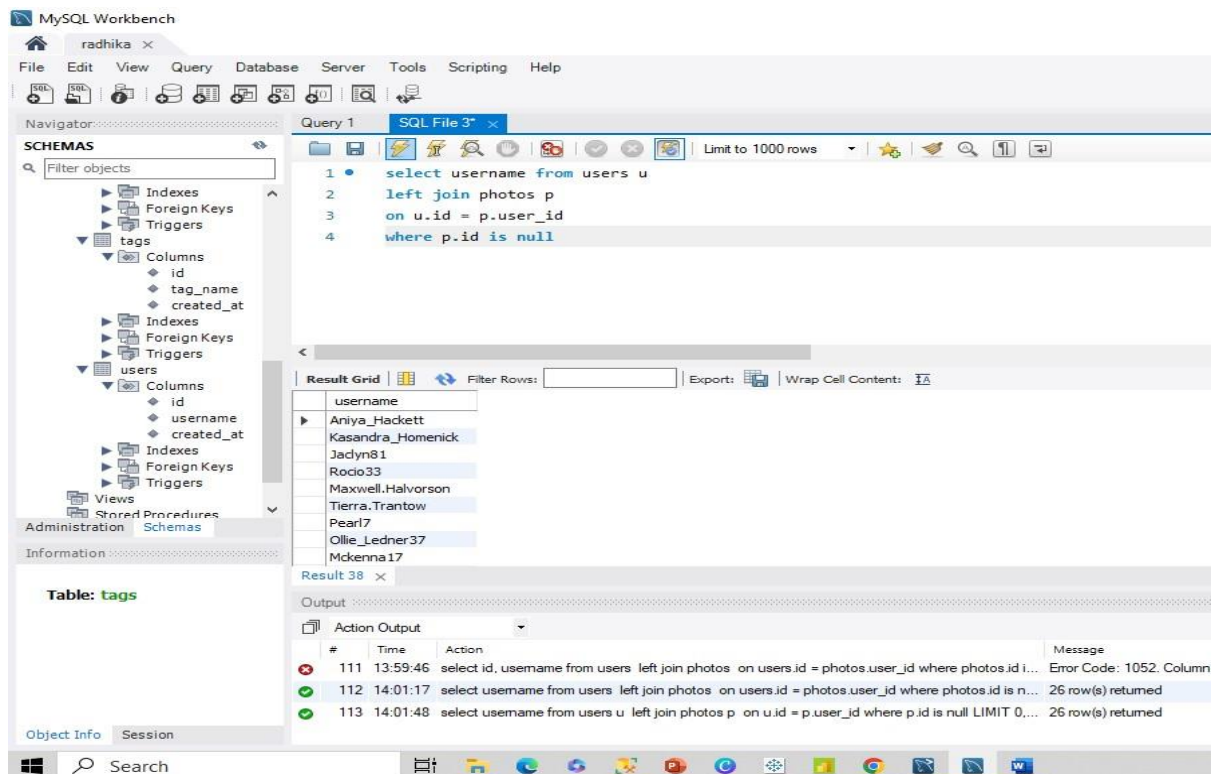
```
select username from users u  
left join photos p  
on u.id = p.user_id  
where p.id is null
```

Query retrieves rows from users table where there is no corresponding entry in photos table. The left join displays only entries from left table "users" where there is no corresponding match in the right table "photos" by "where p.id is null" statement

"Where" is a clause in SQL used to filter records according to a condition.

All the users who have not posted a single post has been displayed

P is the alias given to photos, which we can use to address “photos” table anywhere in the query



### Task 3(Contest winner declaration): user with a single photo having most likes

SQL Code:

```
select * from photos
join (select photo_id, count(likes.created_at) a from likes
group by 1
order by 2 desc) sub
on photos.id = sub.photo_id
order by sub.a desc
```

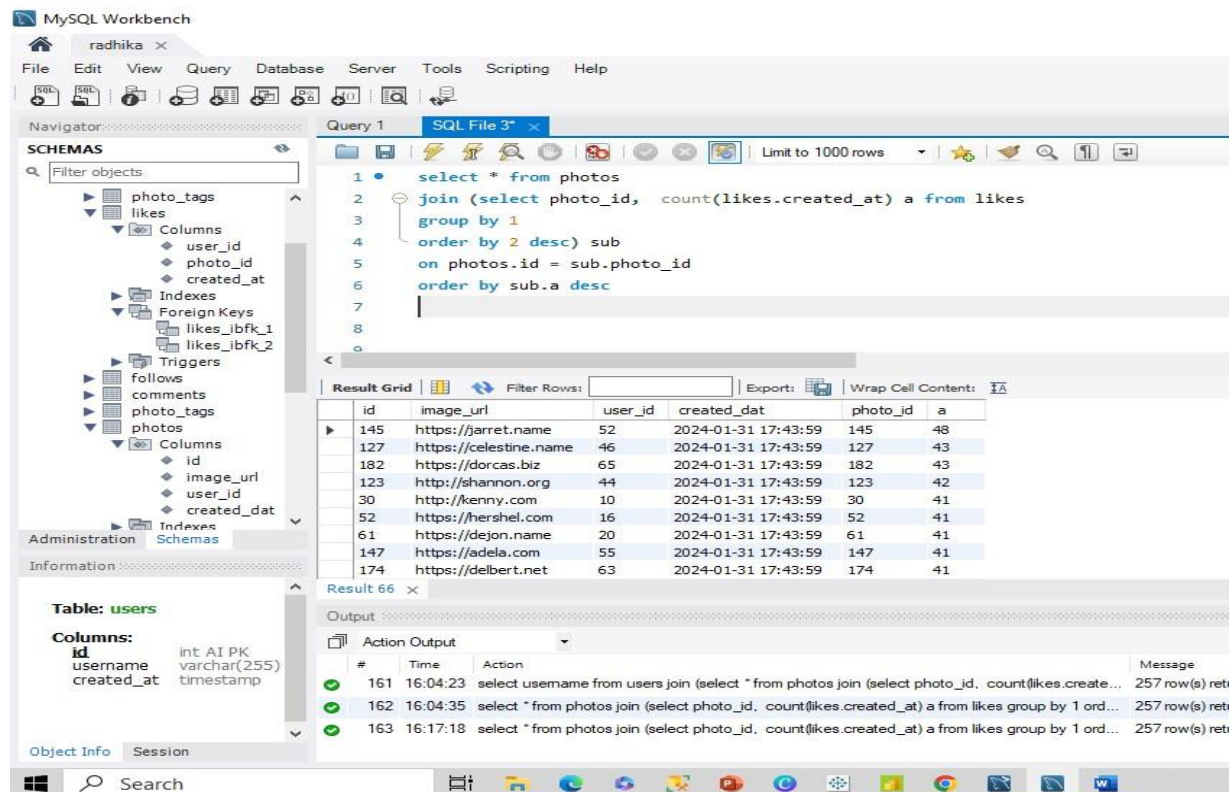
the query retrieves data from the “photos” table and sorts the results based on the number of likes each photo has received with the photo having the highest number of likes appearing first.

The subquery selects the “photo\_id” column from the “likes” table and counts the number of likes for each photo. It groups the results by “photo\_id” and orders them by the count of likes in descending order. The main query then joins the result of this subquery with the “photos” table based on the “photo\_id” column.

User\_id “52” has got 45 number of likes for his photo with the photo\_id “145”

“Group by” is a clause in SQL used group a column into distinct values, it is most often used with aggregations to show one value per grouped field or combination of fields.

“Order by” sorts the result as per specified field, by default it sorts in ascending, “desc” is used for sorting in descending order.



#### Task 4(Hashtag Research): Most frequently used hashtag

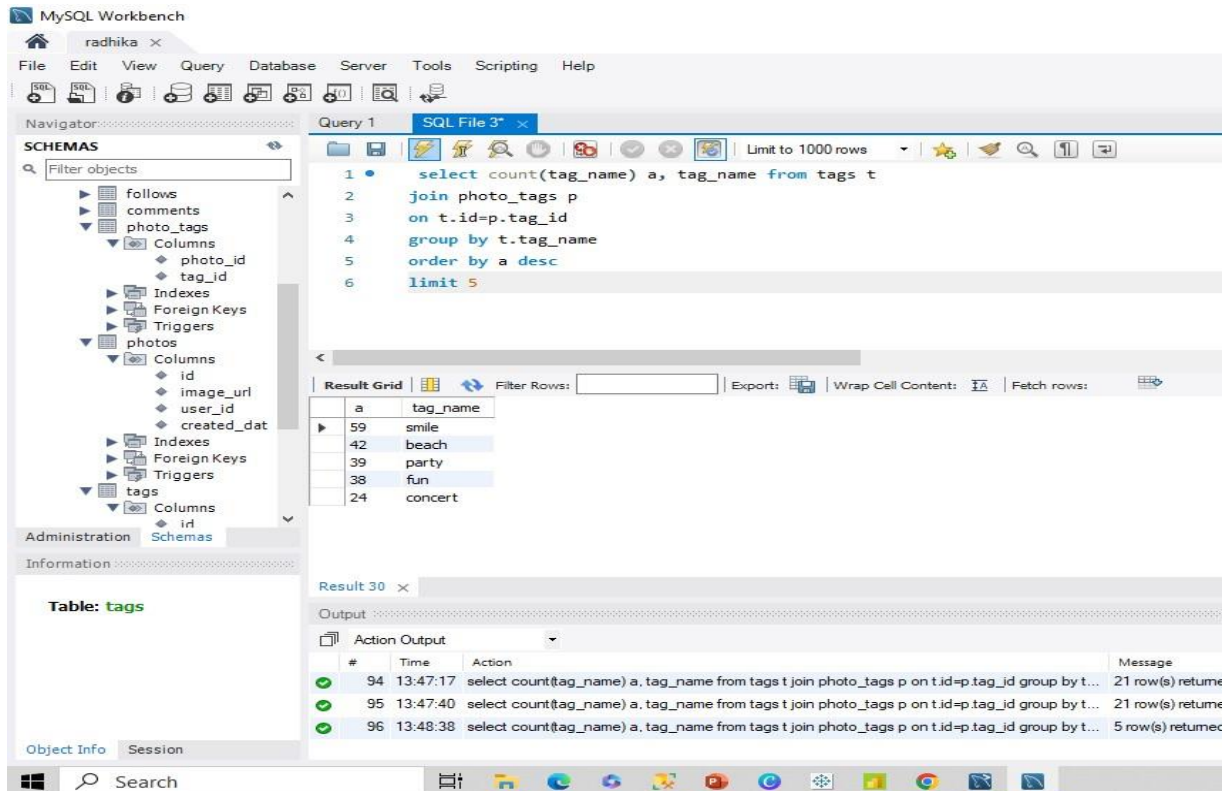
SQL Code:

```
select count(tag_name) a, tag_name from tags t
join photo_tags p on t.id=p.tag_id
group by t.tag_name
order by a desc
limit 5
```

The query retrieves the top 5 most frequently used tags in the dataset along with the count of their occurrences, providing insights into popular topics or themes among users photo uploads

smile is the top used hashtag with count 59 and beach being 2 most frequently used hashtag with count 42.

Count is an aggregate function used in SQL to count no of rows as per group by statement



## Task 5(AD Campaign launch): Best day of the week to launch ads

SQL Code:

```

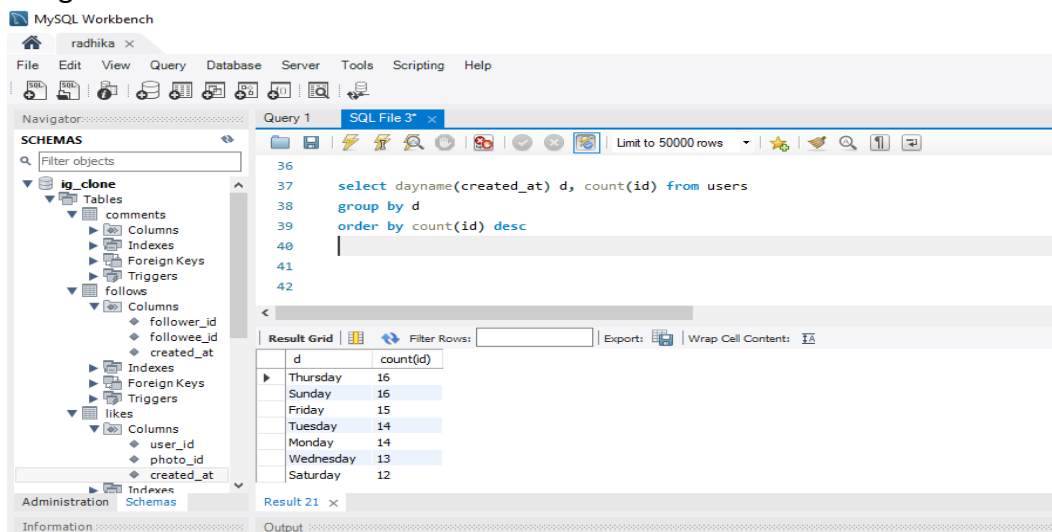
select dayname(created_at) d, count(id) from users
group by d
order by count(id) desc

```

query retrieves the weekday with count of users giving the distribution of user registration over a week of time.

dayname function gives the name of the weekday of the date given (0-Monday,1-Tuesday, ....., 6-Sunday)

Thursday and Sunday are best days to launch ad campaign since registration on the platform is highest



## B. Investor Metrics

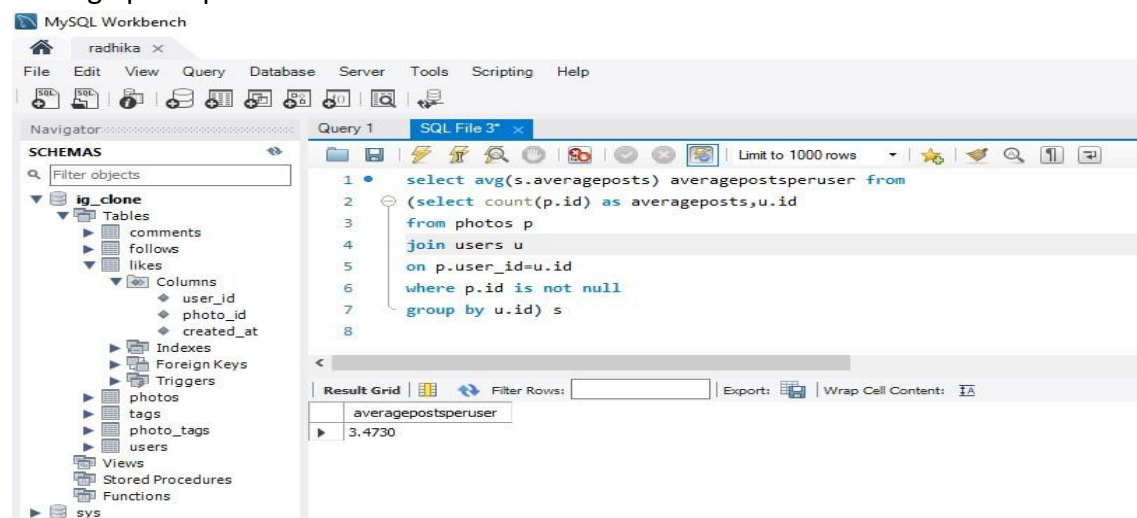
**Task1(User engagement):** average number of posts per user on Instagram

SQL Code:

```
select avg(s.averageposts) averagepostsperuser from
(select count(p.id) as averageposts,u.id from photos p
join users u
on p.user_id = u.id
group by u.id) s
```

the query calculates the average number of posts per user by counting the total number of posts for each user and then finding the average across all users. This provides insight into user engagement and activity levels on the platform.

Average posts per user is 3.4730



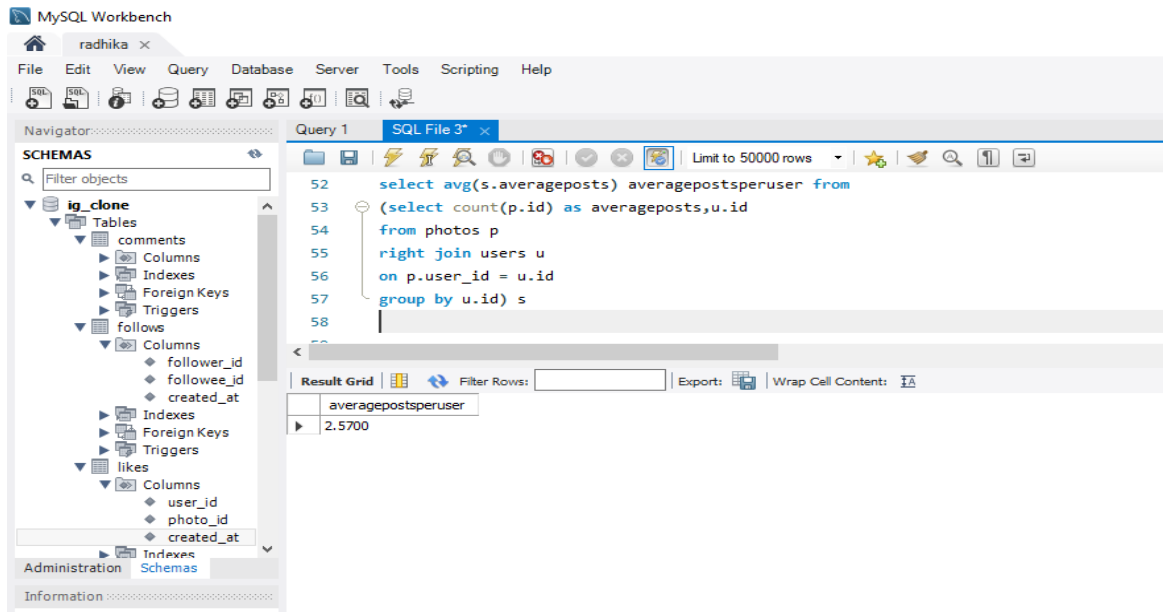
```
select avg(s.averageposts) averagepostsperuser from
(select count(p.id) as averageposts,u.id from photos p
right join users u
on p.user_id = u.id
group by u.id) s
```

the query calculates the average number of posts per user by counting the total number of posts for each user including null values that is users who have not posted any photos.

Both the queries calculate the same thing but the difference is with kind of joins being used. A simple **join** would only consider user id's that are present in both the tables whereas by using **right join** the user id's from the right table "users" is included even though there is no match for it in left table "photos". the match for these users id's will be null values in the result table. As a result

Average posts per user is 2.57

which corresponds to the "total number of photos divided by total number of users on Instagram" which actually gives us the average photos per user. **This shows the importance of understanding the uses of kinds of joins in SQL, how the results would be affected by simply altering the kind of joins we use.**

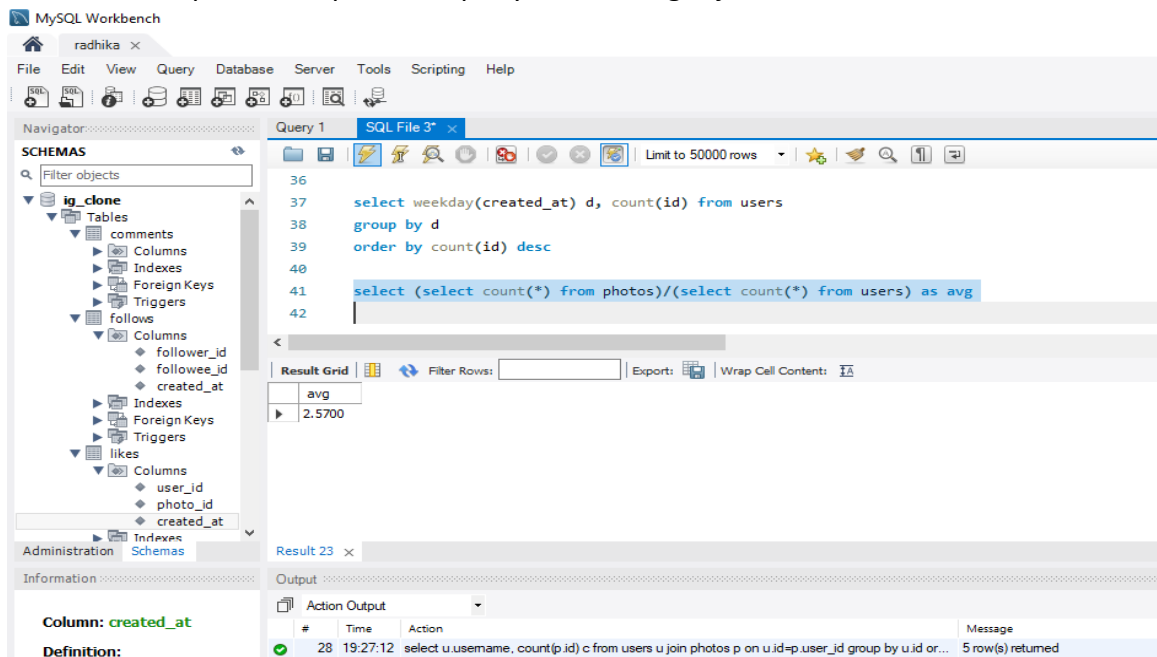


Below Query retrieves the “total number of photos divided by total number of users on Instagram”  
result is 2.57

SQL Code:

**select (select count(\*) from photos)/(select count(\*) from users) as avg**

the result is equal to the previous query with the right join



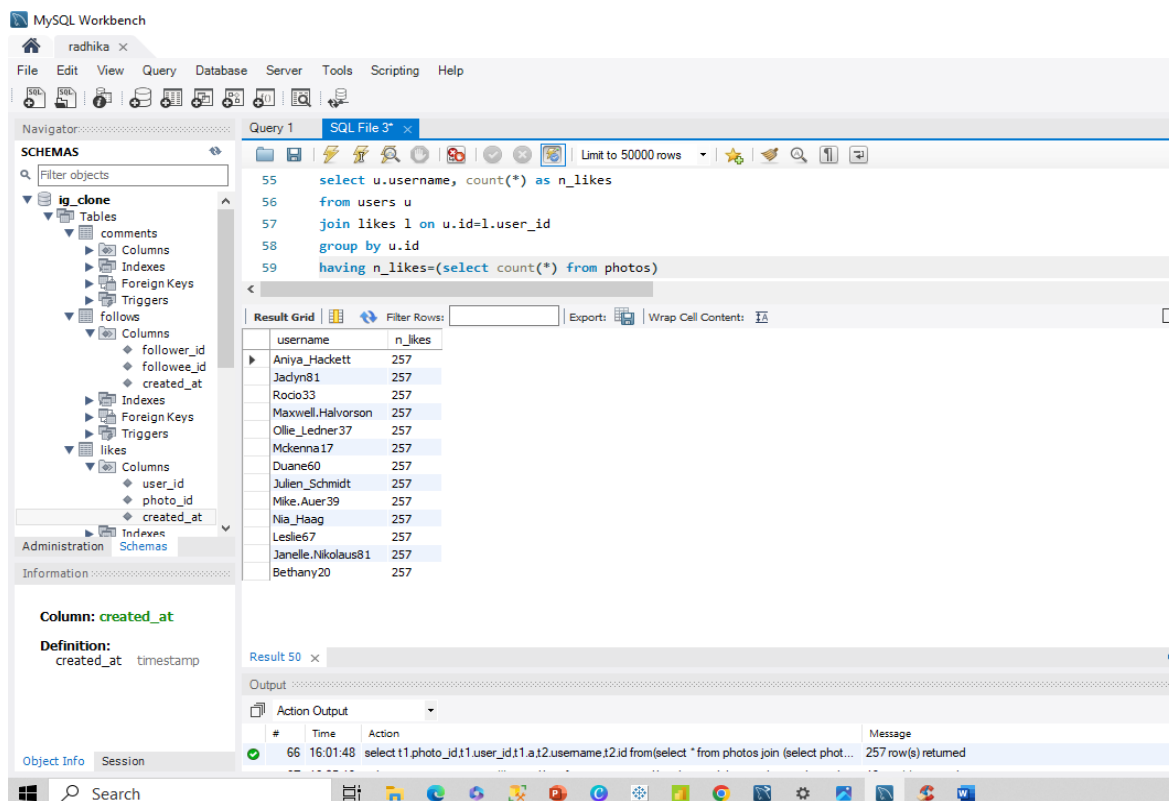


## Task 2(Bots and fake account): user who have liked every photo on Instagram

SQL Code:

```
select u.username, count(*) as n_likes
from users u
join likes l on u.id=l.user_id
group by u.id
having n_likes = (select count(*) from photos)
```

The query identifies users who have liked every photo on the platform and calculates the number of likes for each users and comparing it to a subquery “total number of photo on the platform” which indicates that each photo has been liked by a particular user which could to be fake account



The screenshot shows the MySQL Workbench interface. The left sidebar displays the 'SCHEMAS' tree with a tree view of the database structure, including tables like 'comments', 'follows', and 'likes'. The main window shows a SQL query in the 'Query 1' tab. The query is as follows:

```
55 select u.username, count(*) as n_likes
56 from users u
57 join likes l on u.id=l.user_id
58 group by u.id
59 having n_likes=(select count(*) from photos)
```

The 'Result Grid' shows the output of the query, displaying a list of usernames and their corresponding number of likes (n\_likes). The results are as follows:

username	n_likes
Aniya_Hackett	257
Jadyn81	257
Rocio33	257
Maxwell.Halvorson	257
Ollie_Ledner37	257
Mckenna17	257
Duane60	257
Julien_Schmidt	257
Mike.Auer39	257
Nia_Haag	257
Leslie67	257
Janelle.Nikolaus81	257
Bethany20	257

The bottom of the interface shows the 'Output' tab with a message: '257 row(s) returned'.

Possibility of a fake account could also be users who have not posted a single photo on the platform, by combining the results of the above query and 2<sup>nd</sup> query from marketing analysis, we can get the common people to have not posted a single photo and have liked every photo on the platform making it a possible fake account. This can be achieved by using both queries as subqueries “a”, “b” and combining them through where statement equating it to identical column “username” from both queries.



Below query retrieves pairs of usernames where users have liked every photo on the platform and also have not uploaded any photo themselves showing the bot behaviour or possible fake account. Both subqueries are the individual queries of “user who have not posted a single photo” and “user who have liked every photo on the platform.”

```
select a.username,b.username
from(select u.username, count(*) as n_likes
from users u
join likes l on u.id=l.user_id
group by u.id
having n_likes=(select count(*) from photos)) a,
(select username from users u
left join photos p
on u.id = p.user_id
where p.id is null) b
where a.username = b.username
```

The screenshot shows the MySQL Workbench interface. The left sidebar displays the 'SCHEMAS' tree with a tree view of the database structure, including tables like 'likes' and 'photos'. The main editor window shows a SQL query (Query 1) that identifies users who have liked every photo but have not uploaded any themselves. The query is as follows:

```
54 select a.username,b.username
55 from (select u.username, count(*) as n_likes
56 from users u
57 join likes l on u.id=l.user_id
58 group by u.id
59 having n_likes=(select count(*) from photos)) a,
60 (select username from users u
61 left join photos p
62 on u.id = p.user_id
63 where p.id is null) b
64 where a.username = b.username
```

Below the query editor, the 'Result Grid' shows the output of the query, displaying pairs of usernames that match the criteria. The results are as follows:

username	username
Aniya_Hackett	Aniya_Hackett
Jadyn81	Jadyn81
Rocio33	Rocio33
Maxwell.Halvorson	Maxwell.Halvorson
Ollie_Ledner37	Ollie_Ledner37
Mckenna17	Mckenna17
Duane60	Duane60
Julien_Schmidt	Julien_Schmidt
Mike_Auer39	Mike_Auer39

The bottom of the interface shows the 'Output' tab with 'Action Output' selected.

## Other Key Insights

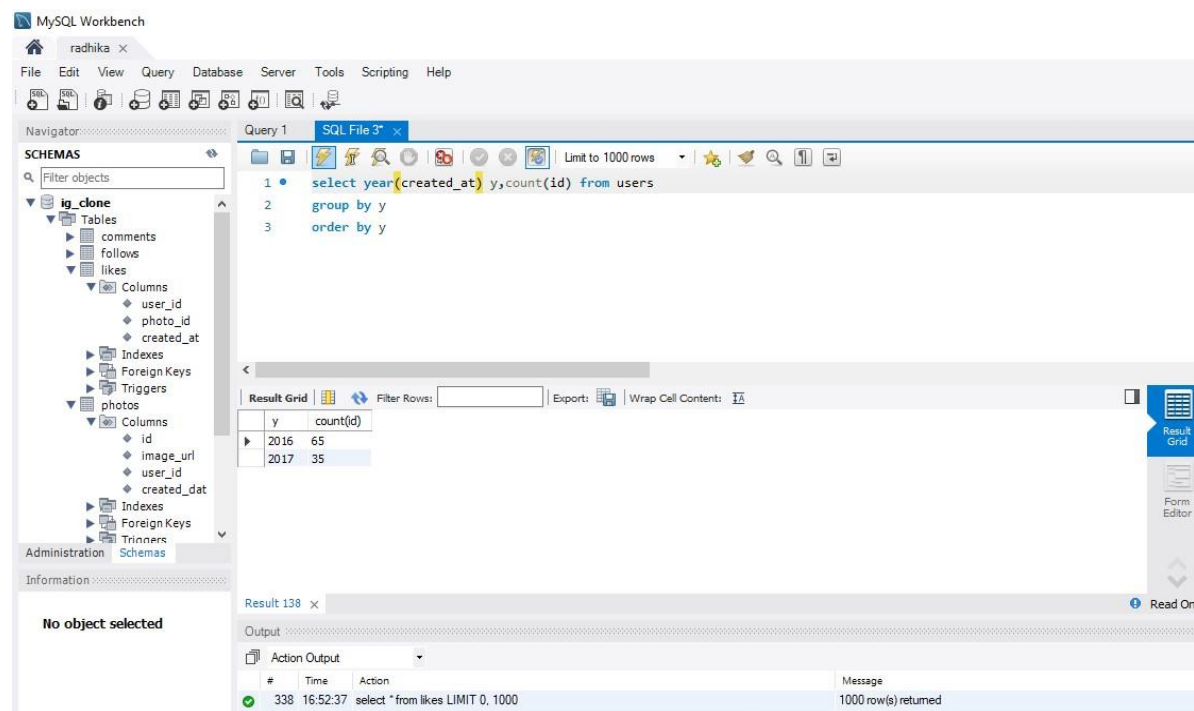
### 1] No of users registered over the years

SQL Code:

```
select year(created_at) y, count(id) c from users  
group by y  
order by y
```

query provides insights into the distribution of user registrations across different years, helping identify trends or patterns in user sign-ups over time.

We can see there has been decrease in the no of sign-ups over the year which is almost half of the previous year.



The screenshot shows the MySQL Workbench interface. On the left, the 'SCHEMAS' pane displays a tree view of the database structure, including tables like 'comments', 'follows', 'likes', and 'photos'. The main query editor shows the following SQL code:

```
1 • select year(created_at) y, count(id) from users  
2 group by y  
3 order by y
```

Below the query editor, the 'Result Grid' displays the results of the query:

y	count(id)
2016	65
2017	35

At the bottom, the 'Output' pane shows the execution details, including the time taken (16:52:37) and the message '1000 row(s) returned'.

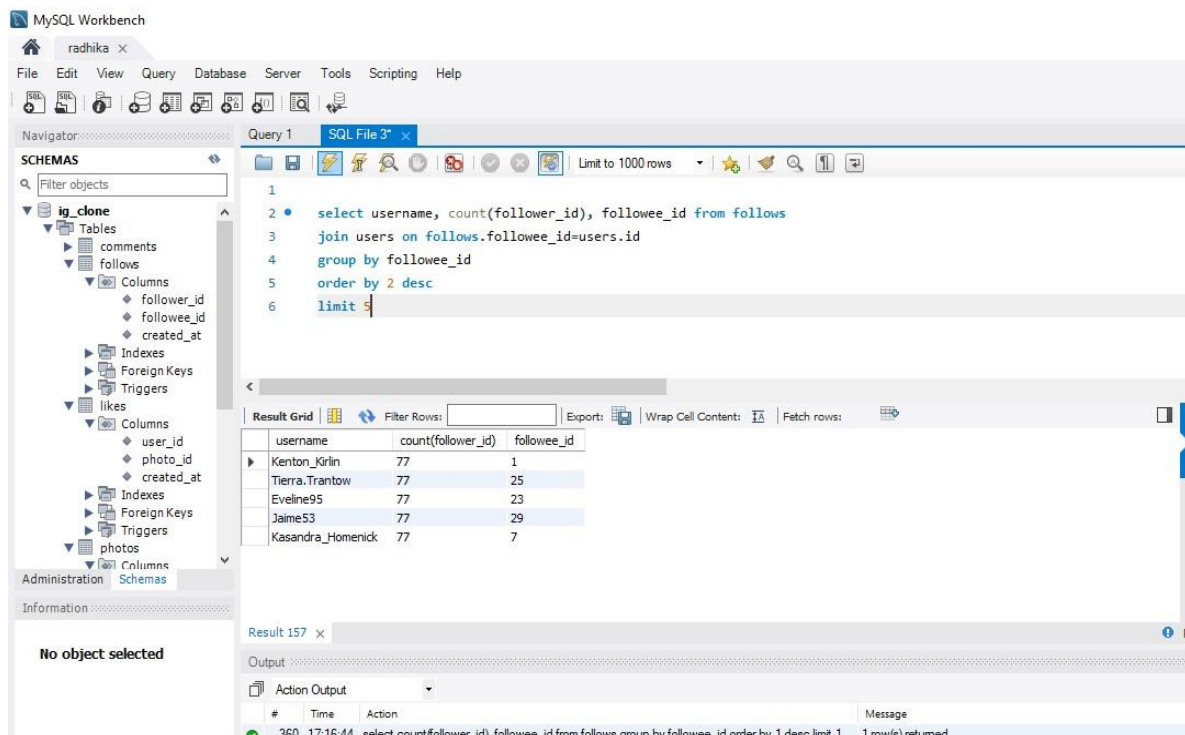
### 2] top 5 users with more follower count

SQL Code:

```
select username, count(follower_id), followee_id from follows  
join users on follows.followee_id=users.id  
group by followee_id  
order by 2 desc  
limit 5
```

query retrieves the usernames of users who have the most followers, along with the count of their followers

this could indicate the user engagement on the platform that they might be posting consistently and grown their follower account.



### 3] user with a single photo with most comments

SQL Code:

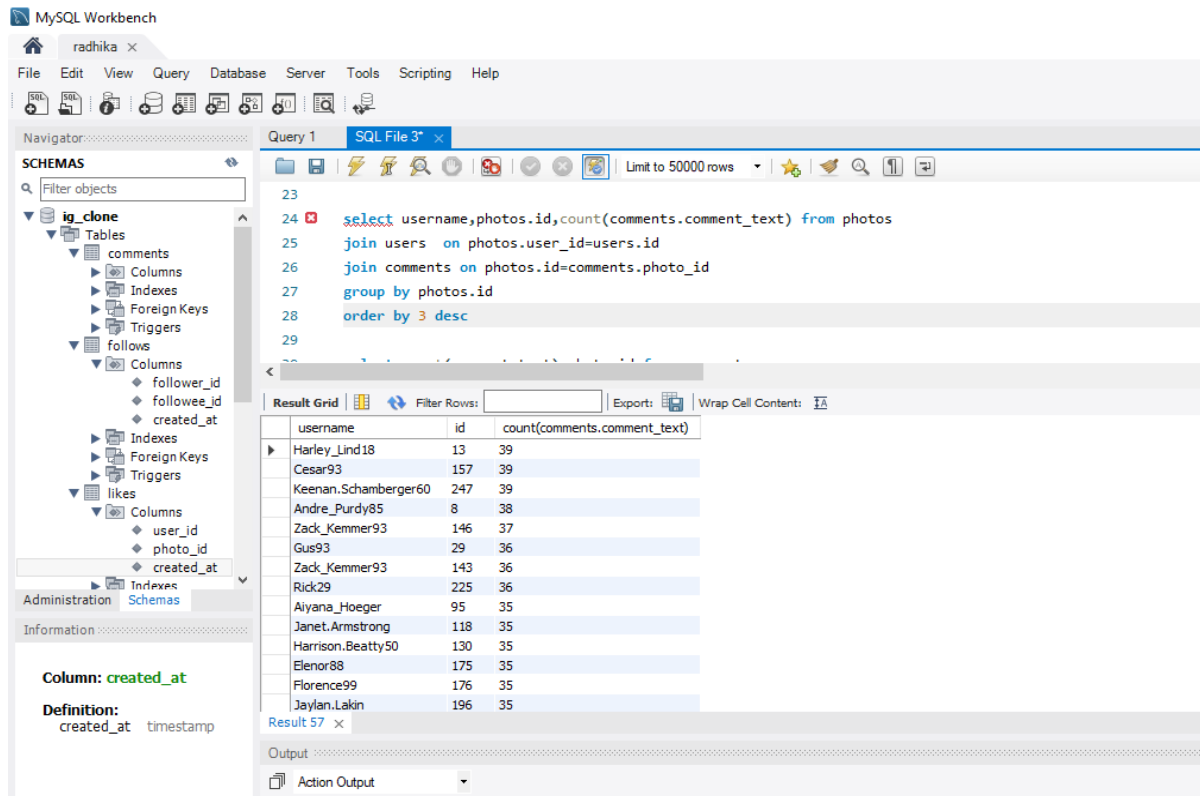
```

select username, photos.id, count(comments.comment_text) from photos
join users on photos.user_id=users.id
join comments on photos.id=comments.photo_id
group by photos.id
order by 3 desc

```

query provides insight into the popularity of photos based on the number of comments they receive, with the results showing the usernames of users who uploaded the photos along with the photo IDs and the count of comments for each photo.

This could indicate the users are more engaging with the viewers.



#### 4] users who has posted more no of photos

SQL Code:

```
select u.username, count(p.id) c
from users u
join photos p
on u.id=p.user_id
group by u.id
order by c desc
limit 5
```

the query identifies the top 5 users with the highest number of uploaded photos, providing insights into user activity and contribution to the platform

I wanted to see if these users had highest follower count as well. To achieve this i joined the results from both queries “top five users who have posted most photos” and “top users with highest followers” and found out the users where among the top users with the highest follower count as well. Having highest no of followers and posting the most photos means the user is active and consistent on the platform.

SQL Code:

```
select b.username, b.fc, b.followee_id, a.username,a.c,a.id
from (select username, count(follower_id) fc, followee_id from follows
join users on follows.followee_id=users.id
group by followee_id
```

```

order by 2) b
inner join (select u.username,u.id,count(p.id) c
from users u
join photos p
on u.id=p.user_id
group by u.id
order by c desc) a
on b.username=a.username
order by a.c desc

```

MySQL Workbench interface showing a query in the SQL File 3\* editor. The query is:

```

29 select u.username, count(p.id) c
30 from users u
31 join photos p
32 on u.id=p.user_id
33 group by u.id
34 order by c desc
35 limit 5

```

The results are displayed in the Result Grid:

username	c
Eveline95	12
Clint27	11
Cesar93	10
Delfina_VonRueden68	9
Aurelie71	8

MySQL Workbench interface showing a complex query in the SQL File 3\* editor. The query is:

```

40
41 select b.username, b.fc, b.followee_id, a.username,a.c,a.id
42 from (select username, count(follower_id) fc, followee_id from follows
43 join users on follows.followee_id=users.id
44 group by followee_id
45 order by 2) b
46 inner join (select u.username,u.id,count(p.id) c
47 from users u
48 join photos p
49 on u.id=p.user_id
50 group by u.id
51 order by c desc) a
52 on b.username=a.username
53 order by a.c desc
54

```

The results are displayed in the Result Grid:

username	fc	followee_id	username	c	id
Eveline95	77	23	Eveline95	12	23
Clint27	77	88	Clint27	11	88
Cesar93	77	59	Cesar93	10	59
Delfina_VonRueden68	77	86	Delfina_VonRueden68	9	86
Jaime53	77	29	Jaime53	8	29

Information panel shows: Column: created\_at, Definition: created\_at timestamp

## **Result:**

Working on this project involving Instagram data analysis has enhanced my SQL query writing skills particularly in aggregating data from multiple tables, usage of different kinds of joins, how to write subqueries, joining tables, understanding how tables are referenced to one another and so on.

It has helped me develop my analytical skills on how to look for patterns and trends in the data, how to look for possible outcomes and more by conducting different kind of analysis.

By analysing the number of photos uploaded by each user, we can identify top contributors and understand the level of user engagement with content creation on the platform.

Examining the count of likes, comments and followers for photos and users can provide insights into the popularity and engagement levels of content. Users with higher engagement metrics may have more influence and reach on the platform.

Analysing the frequency of hashtags, user interactions, and posting behaviours can help identify trends and patterns in user-generated content. Understanding popular themes and topics can inform content strategy and marketing efforts.

Tracking user registrations and sign-up trends over time can provide insights into user growth patterns and platform adoption. Monitoring user retention rates and engagement levels can help identify opportunities for improving user experience and retention

Overall, these insights can inform strategic decision-making for product development, content strategy, marketing campaigns and user engagement initiatives on the Instagram platform. Understanding user behaviour and engagement trends is essential for optimizing the platform's features and driving sustainable growth and user satisfaction.