

RYAN ADIBI

USER EXPERIENCE RESEARCHER

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Summary

Innovative and proactive UX researcher interested in developing elegant, groundbreaking website and application features for tech companies.

EDUCATION

Carnegie Mellon University
Master of Human-Computer Interaction
08/2022

University of Southern California
B.A. Neuroscience & Psychology
Psi Chi (Psychology Honor Society)
Dean's List Mentions: 2016-2019
Graduated 05/2019

SKILLS

Programming Languages:

- Python
- R
- JavaScript
- SQL

User Research Methods:

- User Testing and User Interviews
- Surveys and Questionnaires
- Field Studies
- Diary Studies
- Tree Testing
- Card Sorts
- Contextual Inquiries

Certifications:

University of California, San Diego
Certificate: Human-Centered Interaction
Received 07/2020

PROFESSIONAL EXPERIENCE

Project Aeon - UX Researcher and Project Coordinator

Palo Alto, California (Remote) • 07/2020 – 7/2021

- Utilized UX research processes to establish 7 use cases for different scenarios (e.g., signing up, making payments, etc.) that were then used to map out our applifuture mobile and television platform functionality.
- Collaborated cross functionally with various stakeholders from design, engineering, and management groups to create our minimum viable product.
- Recruited, interviewed, and selected a full-time UI/UX designer among 5 candidates to help establish Aeon brand and UI design.

CulturexCo - UX Research Volunteer

Palo Alto, California (Remote) • 08/2020 – 11/2020

- Evaluated ways to improve the website architecture to increase greater user activity by conducting 30+ user interviews and surveys.
- Presented quantitative and qualitative deliverables to project stakeholders at weekly meetings where the team defined and created website architecture objectives.
- Extracted user feedback on website design improvements by carrying out usability tests, tree tests, and card sorts.

Tutorfly Inc - UX Researcher

San Mateo, California • 09/2019 - 03/2020

- Conducted 50+ user interviews, surveys, and contextual inquiries to suggest user interface improvements
- Released a user engagement feature, alongside software engineers and product managers which increased web traffic by 30%
- Utilized Design Thinking process and UX methodology to develop a product roadmap which led to the design of the Tutorfly Platform's 'Decline a Tutor' feature