Objective:
I am looking to expand my career as a computer installation and repair technician preferably in a networked environment.

Experience:
2001-Present Essintial Enterprise Solutions Field Service Technician Daily duties include tracking calls, ordering and returning parts, diagnostics and repair of Dell, Compaq, IBM, and Gateway computer and laptops, diagnostics of small HP office printers to the large IBM 6262 line printers, repairing terminals, and diagnostics and repair of controllers. * Log and track helpdesk calls. * Responsible for printer repairs on over 120 printers from HP 4000, 5si, 4500, 4550, 4600, 8100, and 8150's to Xerox and Minolta. * Handle diagnostic/repair/upgrade of software problems on Windows NT and Windows 2K platforms as well as Linux products. * Proficient in the use of MS Office products for PC, Photoshop, Network Assistant, and many others. Skills: I have experience in the following O/S: Win XP, ME, 2000, 98, 95, and TCP/IP. I posses widespread knowledge in building, upgrading, and repairing PC's using all forms of SCSI and IDE devices.
Wincor/Nixdorf and IBM/Toshiba POS systems installs and break fix.

Certifications:
A+ Certification Network +
Server + MCP 2000 server
MCP 2000 professional
Lexmark Printers dot matrix & laser
Dell Premier Access certification
IBM X-Servers IBM Desktop Systems IBM Mobile System
SPN 064- HP '99 Brio Kayak & Vectra Models SPN 322- HP Desk jet 500c, 520, 550c, 560c Diagnostics
SPN 327- HP Laser jet 4l/4p/4ml/4mp/5p/5mp/6p/6mp SPN 341- HP LSRJT 5SI/5SI
MOPIER/8000/8100/8150 SPN 355- HP Color LaserJet 4500 & 4550 Printers SPN 359- LaserJet 1100
SPN 361- LaserJet 2100 and 2200 SPN 363- LaserJet 3150 SPN 374- HP Color LaserJet 4600 printers
SPN 901- HP LaserJet Basics Hardware Training

Education:
A+ Certification Program Brookdale College High School Degree Madison Twp High School, Old Bridge NJ

Languages:
Italian