NAME – Karun Kumar Jain **Email Id – karunjain02@gmail.com** **karunjain02@live.com**	**Contact – +91 8605380387** **Experience – 8+ years** **Company – NICE Ltd. Pune.**

RESUME HEADLINE

Technical Lead with an overall 8+ years of experience. Core experience in implementation and maintenance of Application.

SKILLS

- Great work ethics and commitment to achieve self and business goals. Extremely productive in a high volume, high stress, environment.
- Self-starter with a can-do attitude. Ability to master new concepts and applications very quickly.
- Strong, committed, and reliable team player and strong communicator, able to take direction but also willing to contribute to discussions on design and strategy.
- Ability to build a team and ensure delivery of good quality, easily testable code.
- Strong inter-personal skills: Ability to present to management, internal client audiences or professional peers, and ability to work.

TECHNICAL SKILLS

Languages	Core Java (8-15), J2EE
Unit Tests	JUnit3, JUnit4, Junit5, Power Mock, Mockito
Database	RDBMS, Oracle 11g, Cassandra, Solr
Application Servers	WAS6.1, WAS7.0, JBoss 5.1, JBoss 7
Development Environment	RAD, Eclipse, IntelliJ
CI/CD Tools	Jenkins, Rundeck
DevOps Tools	Prometheus, Docker, Kubernetes, GIT, Gradle
Other Known Concepts	Agile and Scrum Methodologies, Micro Services, Spring Boot, Multithreading, Design Patterns, REST API, AWS concepts, GCP Concepts, CI/CD.

EDUCATION

Examination	Board/University	Year	Marks Obtained
10th	RBSE	2005	69.50%
12th	RBSE	2007	69.05%
B.Tech	JECRC	2012	67.00%

ACHIEVEMENTS

- Rated as '**EXCEPTIONAL**' (Top Performer) in the Yash technologies Annual Performance Review, 2015.
- **Awarded** with **Eminence and Excellence Award** for Extraordinary contribution in project release.

- ➢ Rated as '**EXCEPTIONAL Team Leader**' (Top Performer) in the Cybage Software Pvt Ltd Annual Performance Review,2019.

CAREER SUMMARY

August 2021 – Present   NICE Ltd

Tech Lead (Specialist Software Engineer) – NPM (Nice Performance Management)

<u>About Project</u>
Nice deals in the Various domains and works to refine the future of data analysis. Nice Products are used by British telecom, American Airlines, American Express, United Health Group etc. to do data analytics.
NPM is a desktop-based application used by Customer service so they can monitor activities of the agents and suggest better organization of work and trainings for those who are lacking somewhere.it uses **Java 11** and **SpringBoot** with having **Oracle** in backend support. Here We are following **Agile** and**Scrum** methodology to perform task management.

<u>Skills</u>: Core Java (8-11), JUnit4,5 with Mockito, SpringBoot, JSP, Gradle, Jenkins.

<u>Role</u>
- Requirement Analysis.
- Development of the Micro Services and Rest Api for different functionalities.

December 2020 – July 2021   Western Union

Tech Lead (Senior Associate) – CTM (Customer Transaction Management)

<u>About Project</u>
Western Union deals in the banking domain and works to refine the future of money transfer. Western Union Platform is used by Amazon, Airtel, etc. to do a money transfer.
CTM is a web-based application used by CSR (Customer Service Representative) whenever Western Union Agent faces any issues related to money transfer, they call CSR (Customer Service Representative) and they use CTM application to act on ongoing transactions on behalf of Agent this ensures seamless execution for customers.it uses **Struts 2.0** and **Spring** with having **DB2** in backend support. Here We are following **Agile** and **Scrum** methodology to perform task management.

<u>Skills</u>: Core Java (8-11), JUnit4,5 with Mockito, Struts 2.0, JSP, Gradle, Jenkins.

<u>Role</u>
- Requirement Analysis.
- Development of the Micro Services for different functionalities.

August 2016 – December 2020   Cybage Software Pvt Ltd

Team Lead/Senior Developer – Payment Connectors (Client – Worldline Online Payments)

<u>About Project</u>

Worldline deals in payments banking and invites FinTech's to invent together the future of payments by participating in its first e-Payments Challenge.
Payment connectors formulate systems and solutions that ensure seamless execution for both our clients and their customers.it uses **Microservices** and **REST-API** with having **Cassandra** in backend support. Here We are following on **Agile** and **Scrum** methodology to perform task management and Trust services.

<u>Skills</u>: Core Java (8-11), JUnit4,5 with Mockito, Cassandra, GIT, Gradle, Jenkins.

<u>Role</u>
- Requirement Analysis.
- Development of the Micro Services for different functionalities.
- Writing Integration and End to End Test Cases in JAVA.
- Team Lead role managing Cross-Functional team of 8 also works as an individual contributor.

March 2013 – August 2016   Yash Technologies Pvt Ltd

Software Engineer – John Deere DTF

<u>About Project</u>

DTF solution serves the entire JOHN DEERE for the data flow.it was the most complex project because of its criticality as if the system goes down for 1sec can cost us a loss of millions. DTF is designed for JD applications to interact with each other and process data end to end. I was responsible for the core development of the Project. Each day new changes had been implemented and delivered on time. My Task in the project was code enhancement as per client requirement anddelivered before the target date. In this project, we used to follow **the agile and scrum** methodology to perform that task. I was fresher in this project and done all the given tasks successfully.

<u>Skills</u>: Core Java (5-8), J2EE, Maven, JBoss Application server, IBM-RAD, Spring, Hibernate, Multithreading.

<u>Role</u>
- Designing of the different components.
- Development of the business components and unit testing of the component.
- Interaction with databases (SQL Server, Oracle)
- Customer support for production issues.

PERSONAL DETAILS

Name	Karun Kumar Jain
Date of Birth	3 January 1991
PAN NO	*AVDPJ2848R*
Permanent Address	*A2-803 Vanashree apartments green field road behind amanora park town, Pune -411028*
Languages Known	English, Hindi
Blood Group	O+
Marital Status	Married
Notice Period	60 days (Negotiable)
LinkedIn Profile	https://www.linkedin.com/in/karun-jain-49668765//

I hereby declare that the above details are true and correct to the best of my knowledge and belief.