SURENDER

🎓 EDUCATION

● **June 2016 - June 2019**
Thiruthangal nadar college-chennai, B.com(computer application)
university of madras with- 80%

● **April 2015 - April 2016**
SMD.NDJA.Vivekananda vidyalaya-chennai, HSC -12th(CBSE) -
60%

● **April 2013 - April 2014**
SMD.NDJA.Vivekananda vidyalaya-chennai, SSLC -10th(CBSE) -
80%

ℹ️ CONTACT INFORMATION

👤 male

📅 07-10-1998

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📞 +91-9600637205

🏠 No:8b,samiyar thottam 1st street,
vysarapadi,chennai-39

◎ PROFILE SUMMARY

> IT professional with nearly 3 Years of
experience into **technical production support.**
> Expertise in communicating with clients\internal
team, assessing needs and providing prompt
solutions\output.
> Highly successful in troubleshooting, preparing
reports, documents, user- manuals for
application.

💼 WORK EXPERIENCE

● **2019 - 2022**
Tata consultancy services,Banglore-karnataka, Job position:
Process associate

Job's experience detail :
>Handled technical requests filed by end customers of a company's
product or system.
>Creation and providing support for incident tickets and follow-up
until closure as per standard operational procedure

> Monitor and verify program execution, identification and
communication of processing variances(runtime, record
counts,etc.)and potential issues.
>Troubleshoot failures and determine best course of action.
>Documenting all operational activities(known Error Database,
reports, Mail communications)

● **2022 - PRESENT**
FULL Creative,Chennai-TamilNadu, Job position: Frontend-web
developer Intern

> A front-end developer I use web languages like HTML, CSS/SCSS,
DOM, and JavaScript to create websites and web applications
>Helping senior developer to create and maintain a better code base
for reusability.
>capable of continuous learning from senior developers and I
passionate about learning and development with desire to apply
skills on the projects
>I have attached my github link the Projects section, so that you can
know about my works.

✿ CERTIFICATIONS

2017: English Typewriting(Lower)

2022: Full-stack developer course @guvi

📖 SKILLS

Language:
English, Tamil

Computer:
Word, html, css, javascript,

🎮 INTERESTS

I like to play and watch cricket, ..

🧍 PROJECTS

● -
>, https://github.com/radnerus07