

CONTISURE WARRANTY

This ContiSure Warranty policy is provided by Emirates For Universal Tyres L.L.C (the Company). on a complimentary basis to You.

Under this policy, you will receive a credit towards the purchase of a new replacement Tyre, when suffering irreparable damage to your newly purchased Tyre, subject to the terms and conditions of this ContiSure Warranty.

Definitions

The following words or terminology have the same meaning wherever they appear in this document:

- “**Participating Dealer**” a tyre dealer located in the Geographical Area that has been authorised to sell and undertake repairs, as appointed by Emirates For Universal Tyres L.L.C.
- “**Program Administrator**”, Leftfield Assurance Extended Warranty Management LLC
- “**ContiSure Warranty**” this warranty provided by the Company to You and described in the terms and conditions set out in this policy document;
- “**Maximum Policy Limit**” means no more than AED2,500 per Tyre and aggregate limit of AED10,000.
- “**Policy Start Date**” means the purchase date of your Tyre(s) as evidenced by your Original Sales Invoice.
- “**Policy Term**” means 12 (twelve) calendar months from the Policy Start Date.
- “**Geographical Area**” means the territory of The United Arab Emirates only.
- “**Tyre(s)**” means a Continental branded passenger or light commercial vehicles tyre.
- “**Unused Tread Depth**” means in millimeters (mm) the remaining tread depth as per Continental’s recommended minimum tread depth.
- “**You, Your, Yourself, Policy holder(s)**” means the purchaser and owner/registered keeper of the vehicle to which the Tyre(s) have been fitted.

ContiSure Warranty

You are covered for any brand new Tyre(s) fitted by a Participating Dealer to Your vehicle during the Policy Term, subject to you registering for this cover within 30 days from Your purchase date, as evidenced on Your original sales invoice.

You can register online by going to continental.leftfield.xyz. You will need your invoice to complete registration.

You will receive a ContiSure Warranty Document to which You should attach your original sales invoice and keep these documents together.

NB : You must complete the Registration Process within 30 days of purchase of the Tyre(s) in order to be eligible for the “ContiSure Warranty”.

What is Covered?

You may claim against this ContiSure Warranty when the covered tyre(s) are accidentally damaged and are deemed irreparable as a result of a cut, bruise, impact break or puncture occurring whilst on a public road within the UAE.

The date of loss shall be the date on which the accidental damage occurs and must fall within the period of the Policy Term.

What is the Benefit?

In the event of damage to your tyre(s) you will be entitled a credit for the Unused Tread Value (as explained below) for the purchase of replacement Tyre(s) at a Participating Dealer. No Cash options are ever available.

How do we calculate the amount of Cover?

The value per Tyre for Your claim is calculated as follows:	
Within 30 days or 2,000kms from Your Policy Start Date:	
You will receive a credit up to the Maximum Policy Limit, regardless of the remaining tread.	
30 days and Beyond or 2,000kms from Your Policy Start Date:	
Unused Tread Value	Is equal to the Unused Tread Depth expressed as a percentage of the original tread depth
Your Claim Amount	Unused Tread Value multiplied by the original purchase price (after discounts) of the warranted item as recorded on Your original sales invoice.
Unused Tread Depth	Your Contribution %
UTD > =80%	0%
80% > UTD > = 60%	25%
60% > UTD > = 40%	50%
40% > UTD	100%

The monetary value as determined using the above formula shall constitute the credit value which You will be entitled to use towards the replacement of the same or similar new Tyre from a Participating Dealer, up to the Maximum Policy Limit.

Inspection Conditions

At the time of the reading the Tyre pressure must be as specified by the Vehicle manufacturer. The tread depth will be measured at the centre of the tread with the recorded reading be the mean of a minimum of three readings.

Limitation of Benefits

The Credit Amount will not be paid in cash, but expended towards the purchase of a new replacement Tyre from a Participating Dealer. You will need to pay your contribution amount as set out above.

NB: Only one claim per Tyre can be made.

The maximum cover of this Contract shall be liable to compensate the original value of the Tyre as per the original sales invoice, or (i) an amount not exceeding the Maximum Policy Limit in value for a single claim and/or single Tyre, or (ii) an amount not exceeding the Maximum Policy limit in the aggregate.

Any additional costs incurred above this value will need to be paid by Yourself to the Participating Dealer.

Tread Depth Limit

The minimum Tread Depth limit is Continental’s 3.0 mm minimum tread depth standard, which is acknowledged and has been adopted as a regulation by many of the world’s national transportation authorities as it is the most widely accepted minimum tread depth standard at which tyre should be removed from service.

Period of Warranty

This ContiSure Warranty will be valid during the Policy Term and will terminate on the earlier of: -

- the tread of the Tyre(s) being worn to the minimum Tread Limit of 3.0 mm as measured at the time of a claim; Or
- the expiration of the Policy Term; Or
- the sale of the Tyre(s) or vehicle to which the tyre was fitted; Or
- the removal of the Tyre(s) from the vehicle to which they were originally fitted; Or
- a claim has been paid in respect of each Tyre; Or
- the Maximum Policy Limit in aggregate has been reached
- Territorial limit has been changed

Your obligation to maintain the ContiSure Warranty

In order to maintain the ContiSure Warranty, You must visit a Participating Dealer for a Tyre inspection and tread depth check at EVERY 10,000 km threshold after the Policy Start Date/ purchase date.

Exclusions and limitations of the ContiSure Warranty

This ContiSure Warranty shall not under any circumstances:

- Be extended to taxis, buses, caravans, trailers, commercial vehicles including usage for taxis, fare paying ride sharing such as Uber, short-term self-drive contract, by a driving school, a dispatch or delivery courier or for any form of commercial use, hire or reward; or used for public services (such as, but not limited to police, fire brigade, ambulance, rescue, military purposes);
- Be extended to Tyres fitted onto vehicles used for timed competition, race or pace marking,
- Be extended to any form of track usage or off road usage.
- Be extended beyond the Policy Term;
- Be exceeded the number of Tyres fitted as detailed on the original sales invoice;
- Be extended to Tyres having less tread than the Tread Limit of 3.0 mm
- Be extended to policyholders that have not had their 10,000km tyre inspection done as specified.

Specific Exclusions

This Policy shall not be liable for:

- Loss of or damage to the motor vehicle on which the warranted Tyre was fitted;
- Loss or damage to the rims or alloy wheels of the vehicle on which the Tyre(s) was fitted;
- Damage to any other part of the motor vehicle;
- Any Liability whatsoever as a result of injury or death
- Any Tyre deemed safely repairable
- Any claim where the Tyre becomes unusable and irreparable as a result of Vandalism; or Abuse; or Mechanical irregularities of the vehicle;
- Loss or theft of the Tyre(s).
- Damage to the warranted Tyre arising from gross negligence including but not limited to, not having the 10,000km tyre inspection and your vehicle maintained and serviced in accordance to Your vehicle manufacturer's guidelines.

- Invalid if any other company or individual removed or repaired
- Damaged caused by mechanical defects

Territorial Limits

This ContiSure Warranty is limited to claims arising from use ONLY on public roads in the Territory of UAE.

NB: If a claim arises from use not on a public road, no benefit will be received under this ContiSure Warranty whatsoever.

Transfer of Ownership

The ContiSure Warranty for the warranted Tyre(s) cannot be assigned to any other person and shall lapse in the event that the vehicle is being sold or warranted Tyre(s) are removed and / or transferred to a vehicle other than the specified vehicle to which the Tyre was originally fitted, as recorded on the original sales invoice.

Misrepresentation, Non-Disclosure or Incorrect Description

Misrepresentation, non-disclosure or incorrect description of any material fact or circumstances in connection with this ContiSure Warranty, may result in a claim being rejected.

Fraud

If any claim or part thereof under this ContiSure Warranty is in any way fraudulent, or if any fraudulent means or devices are used by You or anyone acting on Your behalf to obtain any benefit under this ContiSure Warranty, all benefits afforded in terms of this ContiSure Warranty shall be forfeited.

Furthermore, this ContiSure Warranty may be voided or cancelled as from the date of the fraudulent conduct.

Currency and Law

The currency in use for this program shall be AED and any questions of law shall be decided according to UAE local laws and jurisdiction.

How & when to Claim?

When a potential claim occurs, you will be required to proceed to the nearest Participating Dealer within 10 (ten) calendar days of the event and present together with the specified vehicle, the original sales invoice & This ContiSure Warranty policy document.

Please remember proof of Servicing will be required.

Once the claim has been assessed by the Program Administrator and has been approved by the Insurer, the benefit(s) provided by this ContiSure Warranty shall be credited towards a new replacement Continental Tyre. In the event of a valid claim being approved, You will not be entitled to buy/ retain the damaged tyre. Ownership shall pass to Emirates For Universal Tyres L.L.C. against receipt of the ContiSure Warranty benefit.

Complaints

For complaints relating to administration or claims handling You may email: complaint@leftfieldassurance.com.