

Get your tyres insured.

With every purchase of Continental tyres, including generation 6, you will receive a free 12 months accidental damage Service. This policy will provide a contribution towards a replacement tyre for 12 months in the event of unrepairable accidental damages*. In order to qualify for this coverage please register your tyres within 30 days of purchase**.



* Terms and conditions apply.

** For registration please visit continental.leftfield.xyz. You will need your invoice.

GERMAN TECHNOLOGY
147 years of experience

www.continental-me.com

Find out more:



Continental passenger and light truck tyres now come with **Conti Sure**, a FREE road hazard protection Service. Cushioning the financial blow when you have unforeseen irreparable tyre damage caused by potholes, nails etc.

Conti Sure Registration Portal

To register your Road Hazard Service cover, please contact your nearest store or go to continental.leftfield.xyz or scan the QR code which will direct you to the registration link. Please review the full Terms and Conditions to ensure that you adhere to the requirements and receive full benefits.



FAQ's:

- Does this Service cover all passenger, SUV, 4x4 and van tyres any value?
Yes, any Continental branded passenger, SUV, 4x4 or van tyre is covered.
- Can I get cash back for my claim instead of an amount towards my new tyres?
No.
- When does my **Conti Sure** Service commence?
You will be covered as soon as you have completed the customer registration process (which must be within 30 days of purchase).
- How do I complete the registration process?
By login into the customer registration portal. You will also need your original invoice and unique **Conti Sure** code. Please type the following into your browser to access the portal. Continental.leftfield.xyz. You may also use the QR code displayed in the participating Continental stores.
- I am worried about the current state of the roads - if I hit a pothole, am I covered?
Yes. In the event that this incident took place on a Public Road in the covered territories described in the Service.
- How is this cover different to the manufacturer's tyre Service?
The manufacturer's Service only covers manufacturing defects, not damage due to road hazards.
- Am I able to claim on this Service if (a) I have a road accident/collision and my tyre is damaged or (b) my tyres are stolen?
No, this situation is excluded under this Service as this should be covered under your motor vehicle insurance.
- Where can I make a claim?
At any participating **Continental store** in United Arab Emirates. All participating stores can be found in this website: Continental.leftfield.xyz
- How do I make a claim?
You bring your vehicle with the damaged tyre(s), that was fitted on the vehicle into the nearest participating **Continental store**. The dealer claims official will verify your claim based on the presentation of your original invoice and unique code that was generated during the registration process. Once it is verified, your tyre will be assessed.
- How long is my claim likely to take?
Once the tyre has been assessed and any contribution due from you have been calculated, you can immediately receive your replacement tyre. This should take no longer than 30 minutes. The fitting and labour time required should take the standard amount of time.
- How can I make an enquiry about my Service?
You can enter your invoice number into the continental.leftfield.xyz portal.
- Are my existing tyres also covered if I replace only 2 tyres?
No, only the Continental branded tyre(s) purchased from a **participating Continental store** and recorded in your **Conti Sure** Registration unique code and original sales invoice are warranted. If all tyres are the same size, then all 4 should be replaced to be eligible for the **Conti Sure** Service. The **Conti Sure** Service will only be applicable upon the purchase of two tyres if the front and rear are different sizes.
- Can I claim for 1 tyre, twice?
No, once a claim has been granted that policy is void. The tyre claimed for must be kept by the dealer for a monthly audit by the program administrator. Thereafter, the tyre must be made un-serviceable and disposed of via the legislated scrap collection processor or in the absence of legislation, by the participating Continental dealer in an approved manner.
- Do I get a **Conti Sure** Service that I can keep on me?
Your original invoice is all you will need in addition to completing the online registration process.
- Does this ContiSure Service cover my alloy/steel wheels?
No.

- Does this come with roadside assistance?
No.
- Does **Conti Sure** Service warrant all brands of tyres?
No, only Continental branded tyres bought from a participating Continental stores are warranted.
- Does **Conti Sure** Service warrant punctures and/or damage done by a nail as well? Not for the cost of repairs, but if the puncture is deemed irreparable in the sole discretion of **Conti Sure** then the tyre would be warranted.
- Are Continental branded tyres with the SSR (Self Supporting Run Flat) feature warranted?
Yes, the Continental SSR tyres were specifically designed to allow you to be able to drive on with a puncture. These tyres are often damaged in the run flat process and Continental does not advise repairing them, therefore, they are covered.
- I bought tyres from a **Conti Sure store** and no one mentioned **Conti Sure** Service. Am I covered after I leave the store?
Yes but You need to register within 30 days after you purchase your tyres. You need to have unique code written on your original Invoice for registration.
- I bought more than one tyre on my original invoice and I have only made one claim. Is my **Conti Sure** Service cover on the other tyres still valid?
Yes, the cover only expires on the tyre you have claimed for, however, the replacement Continental branded tyre will also now be warranted under a new **Conti Sure** Service. The original sales invoice with unique registration number for the replacement tyre must be attached to the **Conti Sure** claim.
- Is **Conti Sure** decision final or can I appeal his / her decision via a higher authority? The dealer claims official (Store Manager) acts as the claim's authority. If dissatisfied with the outcome the Scheme Compliance Administrator has the power to make the final decision on behalf of **Conti Sure**.
- Is the **Conti Sure** Service transferable to a new owner when I sell my vehicle?
No.
- How is the remaining tread depth measured?
At the lowest point of the tyre. Assessment will be done at the participating **Conti Sure store** using the tread depth gauge.

Remaining Tread Depth (RTD)	Service Credit Reimbursement %	Customer Contribution %
RTD 80%	100%	0%
80% > RTD 60%	75%	25%
60% > RTD 40%	50%	50%
40% > RTD	0%	100%

- Can I qualify for the Service on my taxi tyres?
No.
- Can a third party claim on my behalf, i.e. I send my driver with my ID and the vehicle in order to make a claim?
Yes. As long as that person brings the original invoice with them.
- I had to brake suddenly and there is a flat spot on my tyre. Is this covered?
No, this will be regarded as wear and tear, which is not covered in terms of this Service.
- I am too far away from a **Conti Sure** store. Can I buy a tyre and claim it back?
No. **Continental** have a very comprehensive network of participating dealers.
- Who can I contact to check the status of my **Conti Sure** Service?
Visit any, **Conti Sure** store or you can visit our **Conti Sure** Service portal on continental.leftfield.xyz and enter your invoice number to check on your Service status.
- If I feel my claim was unfairly rejected, who can I raise the matter with?
The Scheme Administrators Compliance Officer at complaint@leftfieldassurance.com
- In the case of price increases on tyres, am I now warranted on the original price paid at inception or the new price?
Yes, you are warranted for the original price paid at inception of the cover and as recorded on your original sales invoice.
- Does the replacement tyre of **Conti Sure** have a specific DOT?
No, any DOT within the legal requirements can be used for replacement.