



# Safe Buyer

## How to Use Safe Buyer

Created November 2015. Version 1.1

Contents

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**Introduction .....3**

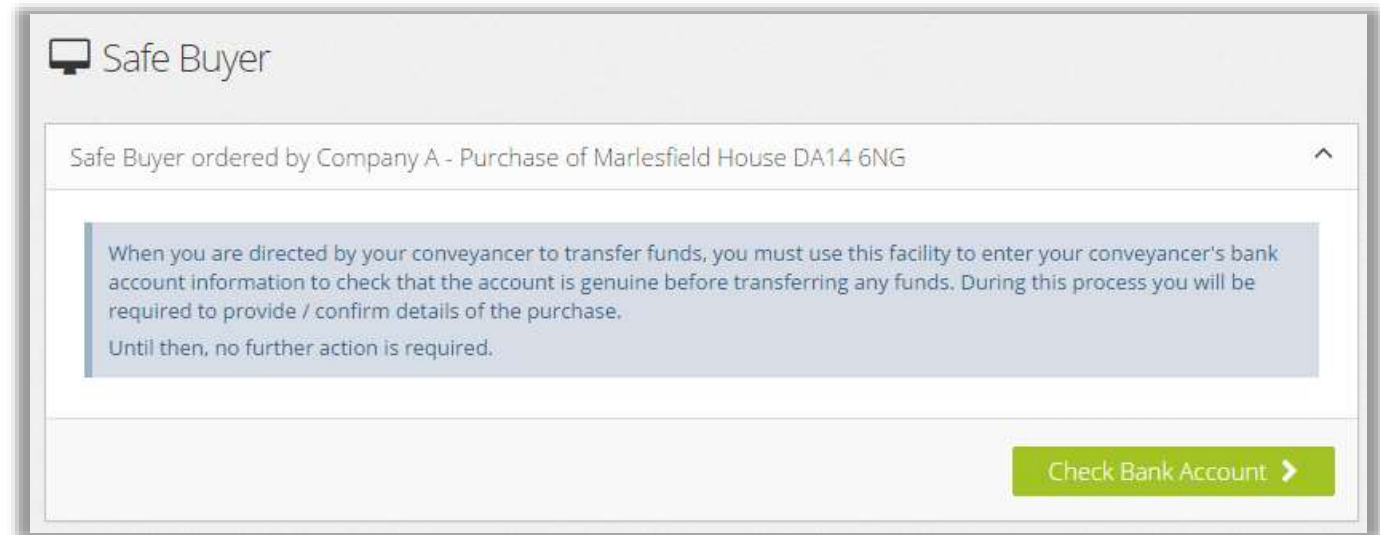
**Using the Safe Buyer Product .....4**

Safe Buyer is a fraud prevention product from the Safe Move Scheme system. This product helps prevent buyers being successfully targeted by cyber criminals.

This product allows the buyer to confirm the bank account details they have been provided are correct.

Once the Buyer has logged into the Safe Move Scheme, they will be presented with the Safe Buyer Dashboard. This Dashboard will show the transaction for which the Safe Buyer product has been ordered by the conveyancer.

When the Buyer is ready to transfer money to the conveyancing Firm they should select *Check Bank Account* to begin the check process.



To carry out the bank account check the buyer will need to complete 3 steps in order to see the result.

**Step 1** concerns the client's personal details. This step is required for the Primary Buyer, any additional Buyers and Giftors.

**Step 2** is only be available for the **Primary Buyer**, the transaction details will need to be confirmed.

**Step 3** (right) performs the bank account check on the account number and sort code that the Buyer enters, once '*Confirm and Check*' has been selected.

### Confirm Details

Step 1  
Primary Buyer Details

Step 2  
Transaction Address

Step 3  
Bank Account Check

This part of the Safe Move Scheme confirms whether the bank account details you have been given, to pay money to your conveyancing firm, actually belong to that firm.

Please enter the Account Number and Sort Code of the bank account you have received from the above firm.

This system will check whether these bank account details match those validated by the Safe Move Scheme. Please note this system will not perform a transfer of funds.

Account Number

\*

Sort Code

\*

Cancel

← Back

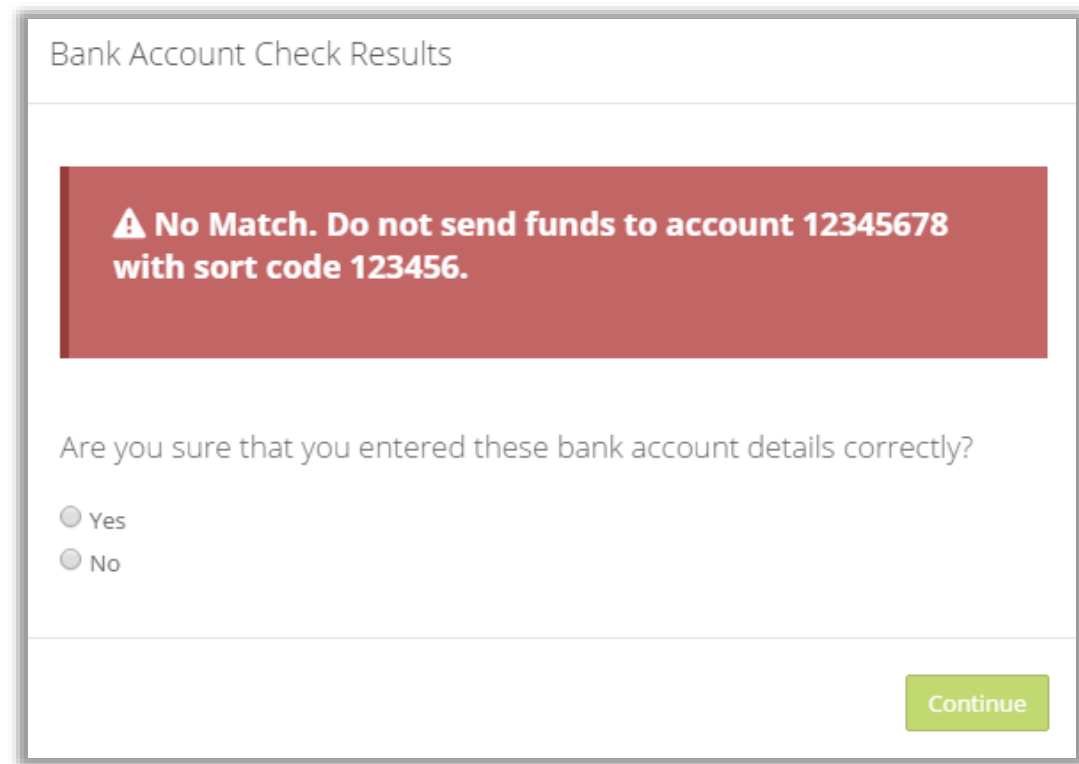
Confirm and Check

When '*Confirm and Check*' has been selected the details entered in Step 1 and Step 2 will become **read-only** and will not be editable after the first check is made. Further checks can be made but the user will not be able to edit details in Step 1 or Step 2.

On selecting '*Confirm and Check*' the system will perform the necessary checks and display the result. If the bank details entered in Step 3 **do not match** those registered on the SMS then the following screen will appear.

Make sure the entered bank account details are the details you have been supplied, if there has been an error in data entry select '**No**' to re-enter the bank account details and carry out another check.

If the provided details have been entered correctly, select '**Yes**'. The SMS will then display the contact number you should contact your conveyancer on, as it is not a registered bank account on the Safe Move Scheme. Funds should not be transferred to this account.



Bank Account Check Results

**⚠ No Match. Do not send funds to account 12345678 with sort code 123456.**

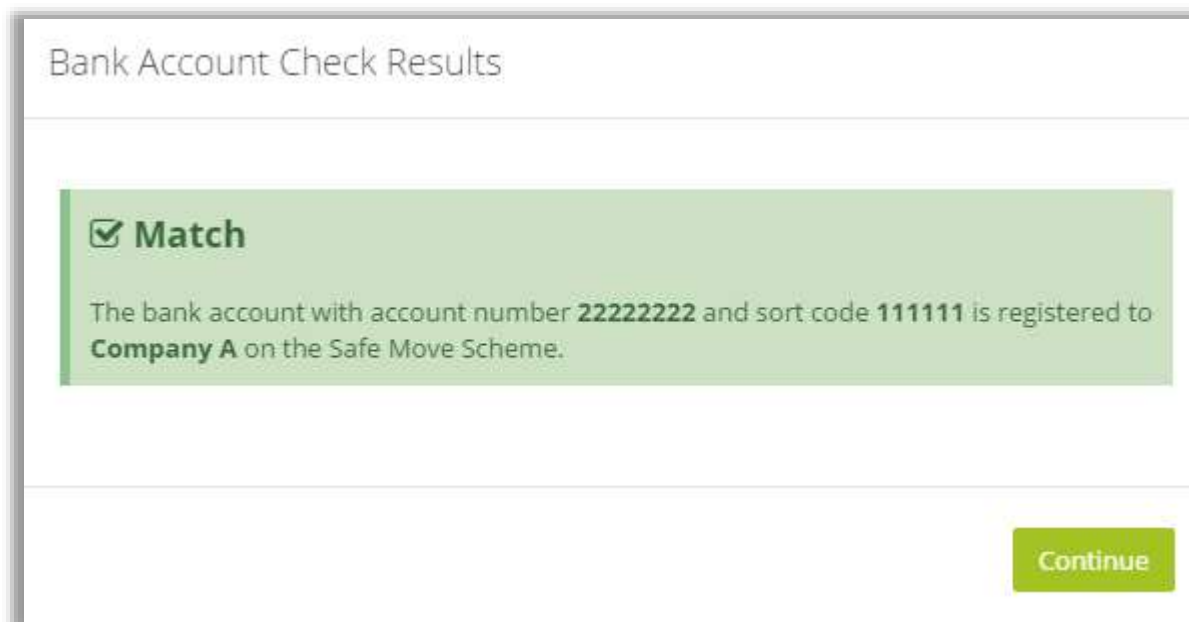
Are you sure that you entered these bank account details correctly?

☐ Yes

☐ No

Continue

If the bank details entered in Step 3 **do match** those registered on the SMS then the following screen will appear.



Bank Account Check Results

☒ **Match**

The bank account with account number **22222222** and sort code **111111** is registered to **Company A** on the Safe Move Scheme.

Continue

The image shows a screenshot of a web application interface. At the top, there is a header bar with the title 'Bank Account Check Results'. Below this, a green box contains a checkmark icon followed by the word 'Match' in bold. Underneath this box, a message states: 'The bank account with account number 22222222 and sort code 111111 is registered to Company A on the Safe Move Scheme.' At the bottom right of the interface, there is a green button labeled 'Continue'.

If more than one bank account check has been carried out, a history of any past checks can be viewed under the **Previous Checks** (see right).

Safe Buyer ordered by Company A - Purchase of Marlesfield House DA14 6NG

**Transaction Address:**  
Marlesfield House  
114-116 Main Road  
Sidcup  
DA14 6NG  
**Mortgage Lender:**  
None  
**Mortgage App. Number:**  
None  
**Price:**  
£ 500,000.00

**Primary Buyer's Home Address:**  
Marlesfield House  
114-116 Main Road  
Sidcup  
DA14 6NG  
**Date of Birth:**  
04/01/1996  
**Personal Bank Account(s):**

Account Number	Sort Code
11111111	222222

When you are directed by your conveyancer to transfer funds, you must use this facility to enter your conveyancer's bank account information to check that the account is genuine before transferring any funds. During this process you will be required to provide / confirm details of the purchase.

Until then, no further action is required.

Check Bank Account >

Previous checks:

**✓ Match**  
17/11/2015, 12:29:41: The bank account with account number **22222222** and sort code **111111** is registered to **Company A** on the Safe Move Scheme.

**⚠ No Match. Do not send funds.**  
17/11/2015, 12:29:29: The bank account with account number **12345678** and sort code **123456** is not a registered bank account on The Safe Move Scheme. **Please contact Company A immediately on 123456789**