

Safe Buyer

How to Use Safe Buyer

Contents

Introduction	3
Using the Safe Buyer Product	4

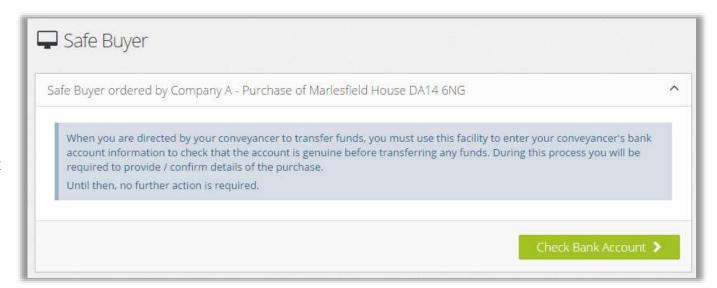
Safe Buyer is a fraud prevention product from the Safe Move Scheme system. This product helps prevent buyers being successfully targeted by cyber criminals.

This product allows the buyer to confirm the bank account details they have been provided are correct.

Once the Buyer has logged into the Safe Move Scheme, they will be presented with the Safe Buyer Dashboard.

This Dashboard will show the transaction for which the Safe Buyer product has been ordered by the conveyancer.

When the Buyer is ready to transfer money to the conveyancing Firm they should select *Check Bank Account'* to begin the check process.

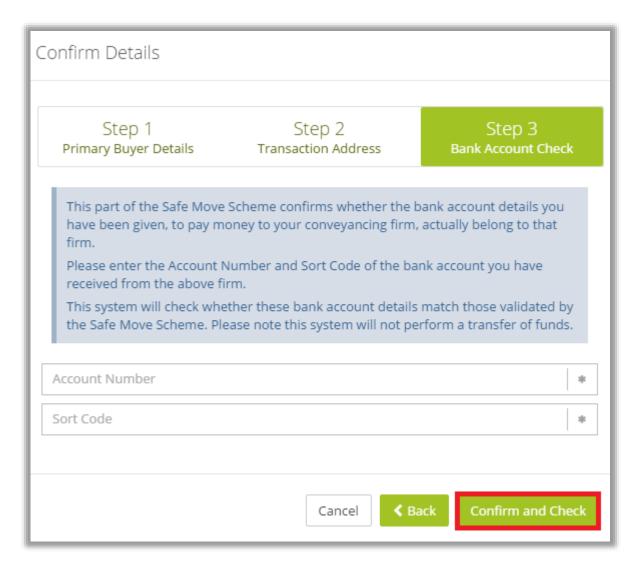


To carry out the bank account check the buyer will need to complete 3 steps in order to see the result.

The **first two steps** concern personal and transaction details, which need to be confirmed by the Primary Buyer.

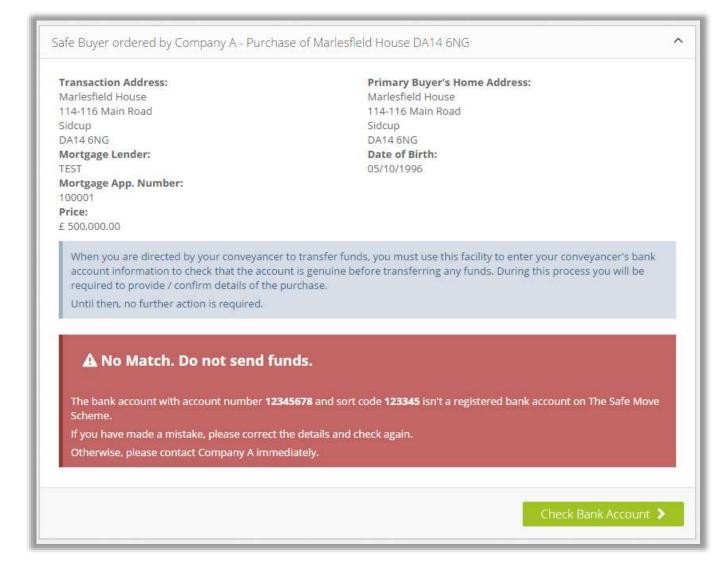
Step 3 (right) performs the bank account check on the account number and sort code that the Buyer enters, once 'Confirm and Check' has been selected.

When 'Confirm and Check' has been selected the details entered in Step 1 and Step 2 will become **read-only** and will not be editable after the first check is made.



Further checks can be made but the user will not be able to edit details in Step 1 or Step 2.

On selecting 'Confirm and Check' the system will perform the necessary checks and display the result. If the bank details entered in Step 3 do not match those registered on the SMS then the following screen will appear.



Using the Safe Buyer Product (cont.)

If the bank details entered in Step 3 **do match** those registered on the SMS then the following screen will appear.

