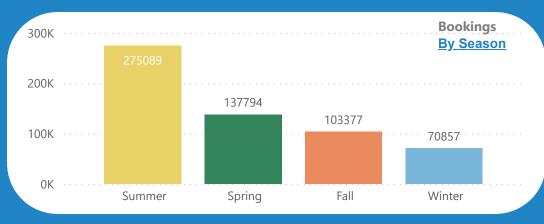


Peak Booking Times







TripBooking Company experienced peak performance in the summer months, with July ranking as the most productive, followed by June and August. This trend is reflected in the number of bookings, where summer months saw the highest activity, with corresponding commission figures aligning in the same order—July leading, followed by June and August. This seasonal analysis suggests a strong correlation between increased bookings and higher commission earnings during the summer period.



Total Bookings

587.117

Done

382178

Canceled

160556

Declined 44383

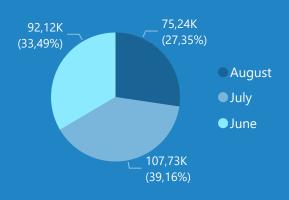
Total Commission

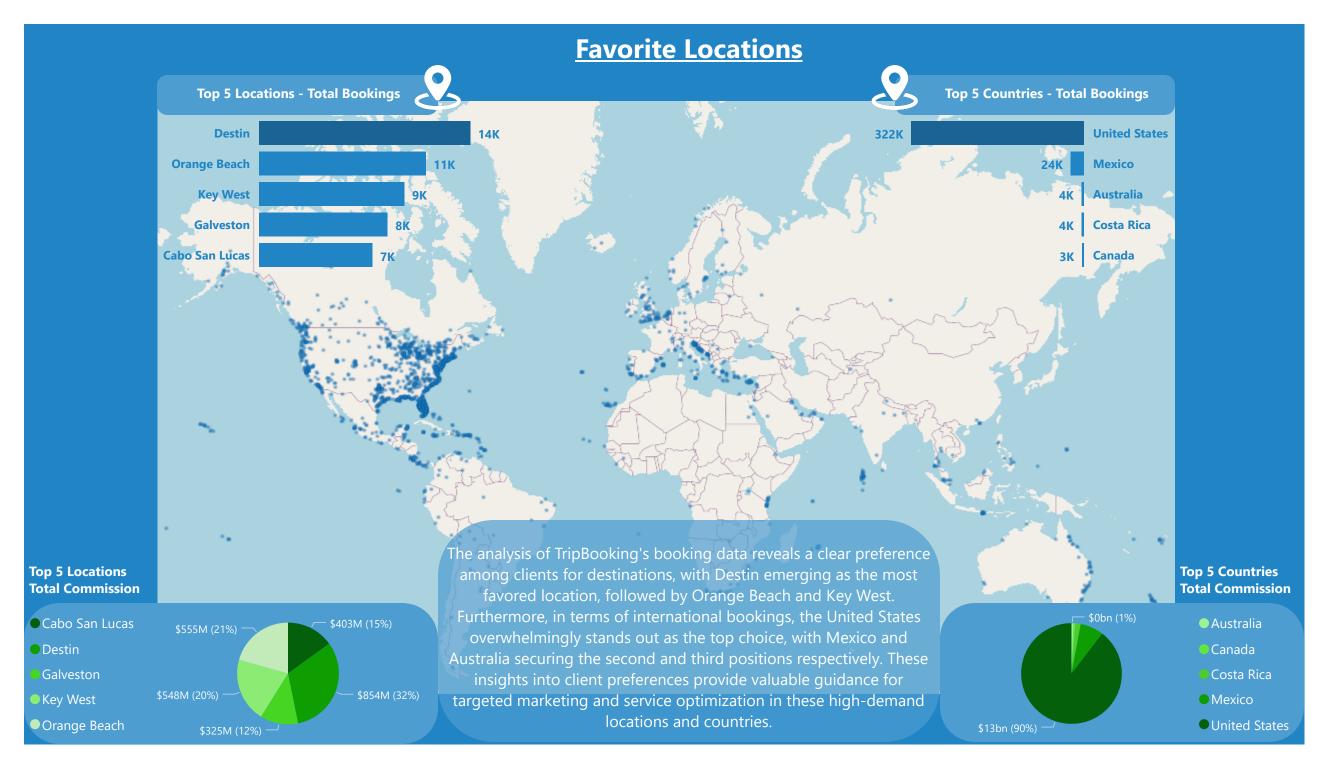
\$15bn





Top 3 Months - Booking Total





Decline & Cancellation Trends

The analysis of our company's booking data emphasizes the need to integrate a dependable **weather** forecasting system into our booking platform by leveraging reputable meteorological services. It is recommended to consistently monitor weather updates, implement automated alerts for adverse conditions, and define specific criteria that trigger proactive trip cancellations. To enhance proactive management and communication of potential disruptions caused by inclement weather, establish a clear and flexible cancellation policy tailored to address such conditions. Provide customers with the option to reschedule or receive refunds without penalties in cases of weather-related cancellations.

Implement a penalty system for Captains who consistently fail to provide cancellation reasons by temporarily restricting their access to booking privileges for a specified period after multiple occurrences within a defined period of time.

Address notes that are not provided in the "Other" cancellation reasons: Mandate Captains to choose a predefined cancellation code or provide a reason when declining, and introduce a validation mechanism to ensure proper selection, thereby preventing incomplete cancellations.

Notes for Canceled/Declined Bookings When Other is selected as the reason



