

Radwan Ahmed

Senior Software Engineer (Front-End)

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Experienced Software Engineer with almost 5+ years of experience in React JS, Next JS, JavaScript and HTML5/CSS3. Proven track record in delivering impactful web solutions, collaborating seamlessly with cross-functional teams. Adept at optimizing performance, accessibility, and usability for the best user experience.

WORK EXPERIENCE

City Bank – Senior Software Engineer

June 2024 –Present

Dhaka, Bangladesh

- Develop and maintain secure, scalable, and high-performance financial web applications for online banking services.
- Implemented efficient data fetching strategies from APIs and databases, facilitating dynamic content display and real-time updates.
- Lead the front-end development of banking platforms, ensuring compliance with security protocols and best practices
- Implement robust authentication mechanisms, integrating JWT, and SSO.
- Integrate complex banking APIs, third-party services, and payment gateways to streamline financial transactions.
- Mentored and guided junior developers, fostering skill enhancement and a collaborative team environment.

QCOOM (E-commerce) – Software Engineer (Front-End)

January 2023 –June 2024

Dhaka, Bangladesh

- Developed and redesign e-commerce, food delivery, courier service, and admin panel website.
- Utilize React, Next, Tailwind and other framework to implement new features and improve the performance.
- Ensured robust cross-browser compatibility and responsive design, optimizing user engagement across various devices.
- Implemented efficient data fetching strategies from APIs and databases, facilitating dynamic content display and real-time updates.
- Mentored and guided junior developers, fostering skill enhancement and a collaborative team environment.

Remote – Software Engineer (Front-End)

June 2023 –November 2024

Dhaka, Bangladesh

- Successfully delivered 8+ responsive and interactive React, HTML, CSS, and JavaScript websites, showcasing meticulous attention to pixel-perfect UI implementation.
- Ensured consistent and flawless UI design across various devices, emphasizing a visually appealing and user-friendly experience.
- Ensured robust cross-browser compatibility and responsive design, optimizing user engagement across various devices.
- Played a key role in project planning and decision-making processes, contributing to technical strategies.

Tiger IT Bangladesh Ltd – Front-End Engineer

May 2019 –January 2023

Dhaka, Bangladesh

- Collaborated seamlessly with design, product, and back-end teams to conceptualize and deliver multiple web and cross-platform products.
- Spearheaded a remarkable 95% improvement in Performance, Accessibility, and SEO, surpassing Lighthouse standards.
- Develop an admin system for maintain 300+ employee details information using HTML,CSS,JS
- Consuming and integrating restful API in a JS application and optimized application for maximum speed.
- Design a cross-platform app using Ionic, React, and SCSS for daily task assign.

SKILLS

- HTML5 and CSS3
- JavaScript
- React.js
- Next.js
- Tailwindcss
- JQuery
- Bootstrap
- Redux
- Scss
- Ant Design
- Responsive Design
- Typescript
- Context API
- Cross Browser Compatibility
- Rest API
- Problem Solving
- Git
- Jira
- Redmine
- Figma
- Adobe Xd
- Agile

Familiarity: Cypress | MERN Stack | Jsp | WordPress | SEO

CERTIFICATIONS & COURSE

- Certificate on JavaScript Programming | [Stydysection](#)
- JQuery UI Widget | [Udemy](#)
- Rapid Usability Research for UX | [Udemy](#)
- Foundation Software Testing | [Linkedin Learning](#)

EDUCATION

Daffodil International University - Bachelor of Science, Computer Science & Engineering
January 2015 – December 2018 Dhaka, Bangladesh

Higher Secondary School – Ibn Taimiya School & College, Science
2012 – 2014 Cumilla, Bangladesh

PROJECT

Qcoom(ecommerce): Tech - React | Next JS | Scss | Antd | TailwindCss ([Demo](#))

Responsibility:

- Transforming '<https://old.qcoom.com/>' into '<https://qcoom.com/>' resulted in a more user-friendly design, visually appealing, and enhanced functionality.
- Handling data fetching to ensure dynamic and up-to-date content presentation for campaign, EMI method and other.

QFood(Online Food Delivery): Tech - Next JS | TailwindCss ([Demo](#))

Responsibility:

- Implemented data fetching and integration with backend services, providing real-time data updates.
- Develop complete UI for the food delivery application.
- Ensuring the website is responsive and performs well on various screen sizes.
- Implementing SEO best practices to improve the website search engine ranking.

Bangladesh Voter Registration System: Tech – JavaScript | JQuery | HTML | CSS | Bootstrap

Responsibility:

- Crafted and sustained the UI of the voter registration system.

Piickme Express(Courier Service): Tech – React | Next JS | Ant Design ([Demo](#))

Responsibility:

- Develop piickme landing page and admin UI for merchant.
- Implemented efficient data fetching strategies for merchant to show and submit daily delivery order, hub, settlement, and rider pick up.

Admin Panel: Tech – React | Ant Design | Tailwind | React Bootstrap | Scss ([Demo](#))

Responsibility:

- Product management: Adding, updating, and removing products, managing inventory, and categories.
- Order management: Tracking orders, processing payments, and managing customer communications.
- Analytics: Monitoring sales, revenue, and user engagement metrics.
- Delivery management: Managing delivery zones, routes, and scheduling.
- Reporting: Generating reports on sales, orders, and customer feedback.

HR + Task Management: Tech – JavaScript | HTML | CSS | Bootstrap | React | Ionic | Scss ([Demo](#))

Responsibility:

- Develop an HR admin panel for maintain 300+ employee details, Attendance, Leave, company procurement.
- Focusing on UI design and overall application optimization.
- Develop employee daily task assign, task priority, notes taking, team collaboration, internal team chat for task management system.

Forum : Tech – JavaScript | JQuery | Scss | Bootstrap ([Demo](#))

Responsibility:

- Developing the forum's front-end, focusing on user interface design and functionality
- Implementing SEO strategies and ensuring data fetching for timely content updates

City Bank Card Platform : Tech – Next.js | Ant Design | Tailwind CSS ([Demo](#))

Responsibility:

- Developed and maintained a secure card management interface for users to view and manage credit/debit cards.
- Implemented dynamic data fetching for real-time card limit, usage, and transaction data.
- Integrated responsive UI components for card activation, blocking, and statement download features
- Ensured strong security compliance for all sensitive customer data using token-based authentication (JWT).

City Bank Complaint Management System : Tech – Next.js | Ant Design | Tailwind CSS ([Demo](#))

Responsibility:

- Designed and implemented complaint submission forms, dynamic filtering, and real-time ticket tracking features.
- Developed dashboard UI for both customer support agents and management to view complaint analytics.
- Integrated file upload functionality, automated notifications, and OTP verification for secure complaint filing.
- Enabled role-based access control to manage visibility and actions across different user levels (agent, admin, supervisor).

City Bank Digital Onboarding: Tech – Next.js | Ant Design | Tailwind CSS ([Demo](#))

Responsibility:

- Built a multi-step form with document upload, live photo capture, and eKYC integration for customer onboarding.
- Worked closely with the backend team to consume onboarding APIs and manage customer onboarding statuses.
- Enabled role-based access control to manage visibility and actions across different user levels (agent, admin, supervisor).