

Assignment

Question 1

(Question 1)

dual-core CPU & disk 60 minutes.

a) Service demand of C_1 , C_2 and disk

$$D(j) = V(j) S(j).$$

$$D(j) = V(j) / X(0)$$

$$V(j) = BC(j) / T$$

$$X(0) = \frac{C(0)}{T} \quad \text{num request}$$

$$D(j) = BC(j) / C(0).$$

$$C_1 = 2828 / 1347 = 2.0995$$

$$C_2 = 1728 / 1347 = 1.283.$$

$$\text{disk} = 2665 / 1347 = 1.98.$$

b). Bottleneck analysis, asymptotic bound on system throughput 30 interactive users, think time job = 15 sec.

$$X(0) \leq \min \left[\frac{1}{\max D_i}, \frac{N}{\sum_{i=1}^k D_i} \right]$$

$$D(C_1) > D(\text{disk}) > D(C_2)$$

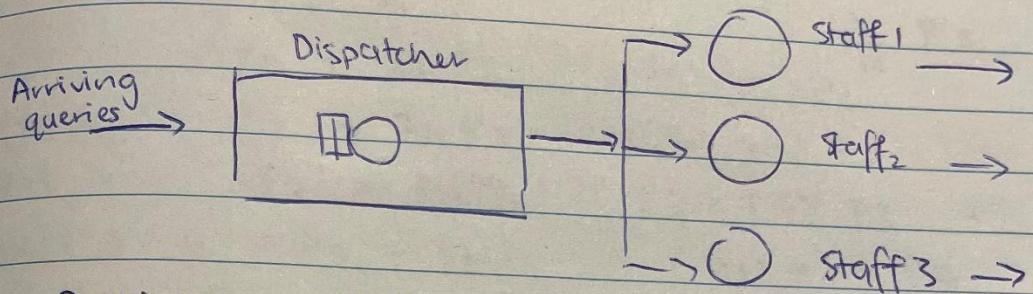
$$\frac{1}{1.283} < \frac{1}{2.0995} = 0.4763$$

$$= \frac{\frac{N}{30}}{2.0995 + 1.283 + 1.98 + 15} = 1.4733$$

$$X(0) \leq 0.4763 (\text{jobs/s}).$$

Question 2

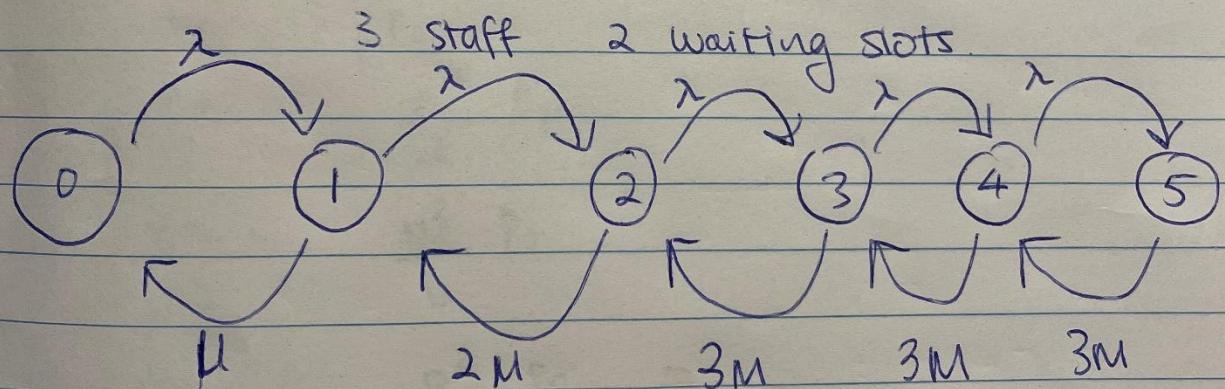
Question 2.
 Call centre, 3 staff, queue hold 2 calls at dispatcher, no queuing facility at staff end



Receives - 12.7 queries per hour.

Each staff complete on avg 4.1 queries per hr.

- a). Continuous time Markov chain, definition of states & transition rates between states.



State 0 = 0 jobs, idle.

State 1 = 1 jobs in the system. (1 staff busy)

State 2 = 2 jobs in the system. (2 staff busy)

State 3 = 3 jobs in the system. (3 staff busy)

State 4 = 3 jobs in the system, 1 waiting.

State 5 = 3 jobs in the system, 2 waiting.



Question 2.

b). Balance equation for markov chain

$P_k = \text{Prob } k \text{ jobs in system.}$

$$\text{State } 0 = \lambda P_0 = M P_1 \rightarrow P_1 = \frac{\lambda}{M} P_0$$

$$\text{State } 1 = \lambda P_0 + 2 M P_2 = (M + \lambda) P_1$$

$$\text{State } 2 = \lambda P_1 + 3 M P_3 = (2M + \lambda) P_2$$

$$\text{State } 3 = \lambda P_2 + 3 M P_4 = (3M + \lambda) P_3$$

$$\text{State } 4 = \lambda P_3 + 3 M P_5 = (3M + \lambda) P_4$$

$$\text{State } 5 = \lambda P_4 = 3 M P_5$$

c) Expressions for the steady state probabilities

$$\text{let } p = \lambda/M$$

$$P_1 = p P_0$$

$$P_2 = \frac{p^2}{2} P_0$$

$$P_3 = \frac{p^3}{6} P_0$$

$$P_4 = \frac{p^4}{18} P_0$$

$$P_5 = \frac{p^5}{54} P_0$$

$$P_1 + P_2 + P_3 + P_4 + P_5 = 1$$

$$(p + \frac{p^2}{2} + \frac{p^3}{6} + \frac{p^4}{18} + \frac{p^5}{54}) P_0 = 1$$

$$P_0 = \frac{1}{(p + \frac{p^2}{2} + \frac{p^3}{6} + \frac{p^4}{18} + \frac{p^5}{54})}$$

Question 2

Find the probability an arriving query is rejected.

Rejected = 3 busy staff & 2 in queue
= State 5

$$\lambda = 12.7 \quad M = 4.1$$

$$P = \frac{12.7}{4.1} = 3.097561$$

$$P_0 = \frac{1}{(1 + 3.0975 + \frac{3.0975^2}{2} + \frac{3.0975^3}{6} + \frac{3.0975^4}{12} + \frac{3.0975^5}{54})}$$

$$P_0 = 0.43 \quad 0.043 \quad 0.04124$$

$$P(5) = \frac{P_0 \times P^5 \times \frac{1}{54}}{0.043 \times 3.0975^5 \times \frac{1}{54}}$$

$$P(5) = 0.227 \quad 0.2178$$

Probability of rejection = 0.2178.

Question 2

e7) Mean waiting time for accepted query in
Little's law $\rightarrow N = \lambda R$.

$$N = \sum_{k=0}^{\infty} k \times P(k)$$

$$= 0 \times P(0) + 1 \times P(1) + 2 \times P(2) + 3 \times P(3) \\ + 4 \times P(4) + 5 \times P(5),$$

$$P(0) = 0.043$$

$$\lambda = 3.0975$$

$$P(1) = 3.0975 \times 0.043 = 0.1332$$

$$P(2) = \frac{3.0975^2}{2} \times 0.043 = 0.2063$$

$$P(3) = \frac{3.0975^3}{6} \times 0.043 = 0.213$$

$$P(4) = \frac{3.0975^4}{18} \times 0.043 = 0.2199$$

$$P(5) = \frac{3.0975^5}{54} \times 0.043 = 0.227$$

$$N = 0 + 0.1332 + 2 \times 0.2063 + 3 \times 0.213 + \\ 4 \times 0.2199 + 5 \times 0.227$$

$$N = 3.1994$$

$$X = (1 - P(5)) \times \lambda$$

$$X = (1 - 0.227) \times 12.7 = 9.8171$$

$$R = N / X = 0.3259 = 1173.24 \text{ sec}$$

$$W = R - S = 1173.24 - 878.0488 = 295.1912$$

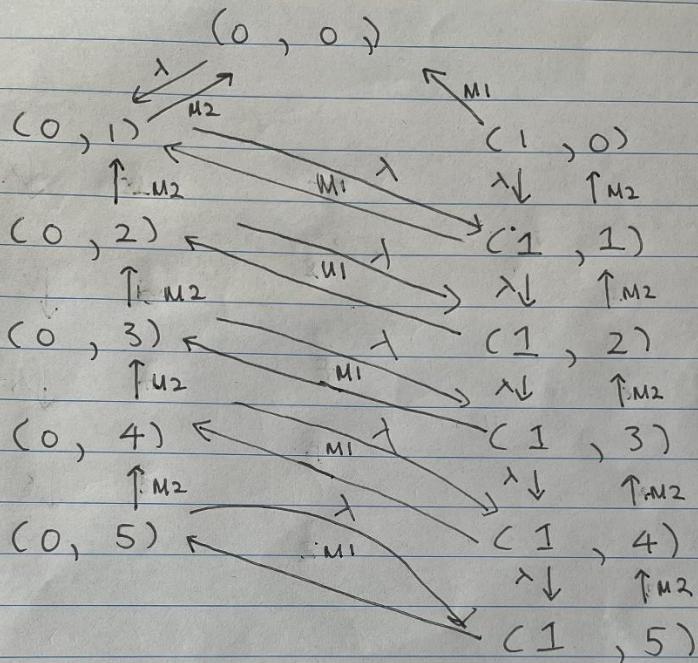
Question 3

a). $n_1 = 1 \rightarrow n_2 = 5$
 $M_1 = 0.5/s, M_2 = 0.7/s, \lambda = 1/s$

Let us use 2-tuple (x, y) where x is j_1 and $y = j_2$.

$$M_1 = 1/0.5 = 2 \quad M_2 = 1/0.7 = 1.428$$

$$\lambda = 1/s = 1$$



Equations are:

1 $P(0,0)\lambda = P(0,1)\mu_2 + P(1,0)\mu_1$

2 $P(0,1)(\lambda + \mu_2) = P(0,0)\lambda + P(1,1)\mu_1 + P(0,2)\mu_2$

3 $P(0,2)(\lambda + \mu_2) = P(0,3)\mu_2 + P(1,2)\mu_1$

4 $P(0,3)(\lambda + \mu_2) = P(0,4)\mu_2 + P(1,3)\mu_1$

5 $P(0,4)(\lambda + \mu_2) = P(0,5)\mu_2 + P(1,4)\mu_1$

6 $P(0,5)(\mu_2 + \lambda) = P(1,5)\mu_1$

7 $P(1,0)(\mu_1 + \lambda) = P(1,1)\mu_2$

8 $P(1,1)(\lambda + \mu_1 + \mu_2) = P(1,2)\mu_2 + P(1,0)\lambda + P(0,1)\lambda$

9 $P(1,2)(\lambda + \mu_1 + \mu_2) = P(1,3)\mu_2 + P(1,1)\lambda + P(0,2)\lambda$

10 $P(1,3)(\lambda + \mu_1 + \mu_2) = P(1,4)\mu_2 + P(1,2)\lambda + P(0,3)\lambda$

11 $P(1,4)(\lambda + \mu_1 + \mu_2) = P(1,5)\mu_2 + P(1,3)\lambda + P(0,4)\lambda$

12 $P(1,5)(\mu_1 + \mu_2) = P(1,4)\lambda + P(0,5)\lambda$

$$\text{a) i)} \quad P(0,0) + P(0,1) + P(0,2) + P(0,3) + P(0,4) + P(0,5) \\ + P(1,0) + P(1,1) + P(1,2) + P(1,3) + P(1,4) + P(1,5) \\ = 1$$

ii). Rejected = S_1 is full, S_2 is full.
Used Matlab! $\rightarrow P(1,5) = 0.0013$

iii) Mean Response time of S_1

Mean Response time = $\frac{\text{Mean number of jobs}}{\text{Throughput of } S_1}$

$$\text{Mean number of jobs in } S_1 = \sum_{k=0}^K k \times P_k \quad (K \text{ is num of jobs in } S_1).$$

We know that:

$$P(0,0) = 0.4960 \quad P(0,1) = 0.2911 \quad P(0,2) = 0.0299$$

$$P(0,3) = 0.0103 \quad P(0,4) = 0.0035 \quad P(0,5) = 0.0011$$

$$P(1,0) = 0.0401 \quad P(1,1) = 0.0841 \quad P(1,2) = 0.0290$$

$$P(1,3) = 0.0100 \quad P(1,4) = 0.0035 \quad P(1,5) = 0.0013.$$

$$\begin{aligned} \text{Mean jobs} &= 1 \times (0.0401 + 0.0841 + 0.0290 + \\ &\quad 0.01 + 0.0035 + 0.0013) \\ &= 0.168 \end{aligned}$$

$$\begin{aligned} \text{Throughput} &= \text{Utilisation} \times \text{Service rate} \\ (0.168) \times 2 &= 0.336. \end{aligned}$$

$$\text{Mean response time} = 0.168 / 0.336 = 0.55.$$

Using Untitled.m in Matlab we add the values we get from balancing the equation to a matrix, we can obtain the probability for each state for n1 = 1.

The screenshot shows the Matlab Editor window titled "Editor - Untitled.m". The code in the editor is as follows:

```
1 - A=[ 1,-1/0.7,0,0,0,0,-2,0,0,0,0,0;
2 -     -1,1+(1/0.7),-1/0.7,0,0,0,-2,0,0,0,0;
3 -     0,0,1+(1/0.7),-1/0.7,0,0,0,-2,0,0,0;
4 -     0,0,0,1+(1/0.7),-1/0.7,0,0,0,-2,0,0;
5 -     0,0,0,0,1+(1/0.7),-1/0.7,0,0,0,-2,0,0;
6 -     0,0,0,0,0,1+(1/0.7),0,0,0,0,-2,0;
7 -     0,0,0,0,0,0,3,-1/0.7,0,0,0,0;
8 -     0,-1,0,0,0,0,-1,3+(1/0.7),-1/0.7,0,0,0;
9 -     0,0,-1,0,0,0,0,-1,3+(1/0.7),-1/0.7,0,0;
10 -    0,0,0,-1,0,0,0,0,-1,3+(1/0.7),-1/0.7,0;
11 -    0,0,0,0,-1,0,0,0,0,-1,3+(1/0.7),-1/0.7;
12 -    0,0,0,0,0,-1,0,0,0,0,-1,2+(1/0.7);
13 -    1,1,1,1,1,1,1,1,1,1,1];
14 - b=[0 0 0 0 0 0 0 0 0 0 0 1]';
15 - x = A\b;
```

The screenshot shows the Matlab Command Window. The output is a 12x1 double matrix:

	1	2	3	4	5
1	0.4960				
2	0.2911				
3	0.0299				
4	0.0103				
5	0.0035				
6	0.0011				
7	0.0401				
8	0.0841				
9	0.0290				
10	0.0100				
11	0.0035				
12	0.0013				
13					
14					
15					
16					
17					
18					

iv). Mean Response time of server farm = $S_1 + S_2$.

(3)

$$\begin{aligned}\text{Mean jobs in } S_2 &= 1 \times (0.2911 + 0.0841) + \\&2 \times (0.0299 + 0.029) + 3 \times (0.0103 + 0.01) \\&+ 4 \times (0.0035 + 0.0035) + 5 \times (0.0011 + 0.0013) \\&= 0.5939\end{aligned}$$

$$\begin{aligned}\text{Throughput} &= \text{Utilisation} \times \text{Service rate} \\&0.66257 \times \frac{1}{0.7} = 0.66257 \\&\quad 0.4638\end{aligned}$$

$$\text{Mean response time of } S_2 = \frac{0.5939}{0.66257} = 0.89636 \text{ sec}$$

$$\begin{aligned}\text{Mean Response time of Server farm} &= 0.89636 + 0.5 \\&= 1.39636 \text{ sec}\end{aligned}$$

b)

Response time of server for $n_1 = 3$.

= Jobs / throughput of system.

Jobs = Probability of all state - $P(0,0)$

= using excel we get = 0.496362

Throughput of system = Throughput of $S_1 + S_2$

$$S_1 = 0.176676 \times 2 = 0.353352$$

$$S_2 = (0.319686, + 0.117601 + 0.014003 + 0.00131) \times \frac{1}{0.7} = 0.646571$$

$$\text{Total Throughput} = 0.99992343$$

$$\text{Response time} = \underline{0.4964 \text{ s.}}$$

For $n_1 = 2$

$$\text{Jobs} = 1 - 0.4960 = 0.504.$$

Throughput of system 1 : 0.33697

Throughput of S_2 : $0.464 \times \frac{1}{0.7} = 0.662931$

$$\text{Response time} = \underline{0.50405 \text{ s.}}$$

Using the balance.py to get a matrix according to n1, we can compute that into MATLAB, which gives the probability for each state, which can then be used to find the response time. Once we get the column with the probabilities, we can copy that into Excel to get the sum of the selected rows to calculate the throughput for the systems.

Below is the matrix and probabilities for n1 = 2

The screenshot shows the MATLAB Editor with the script file 'Untitled.m' open. The code defines a matrix A and solves a system of linear equations. To the right of the editor is a table of 18 rows, each containing a value labeled '1' and a corresponding numerical probability. The first few rows are:

	1
1	0.4960
2	0.2911
3	0.0299
4	0.0103
5	0.0034
6	9.6729e-04
7	0.0401
8	0.0841
9	0.0290
10	0.0100
11	0.0035
12	0.0012
13	2.8312e-06
14	5.9455e-06
15	1.6449e-05
16	4.6831e-05
17	1.3366e-04
18	3.8157e-04
19	

Below is the matrix for n1 = 3 and the probabilities for each state.

	1	2
1	0.5043	
2	0.2929	
3	0.0236	
4	2.6902e-04	
5	7.4997e-05	
6	1.6756e-05	
7	0.0429	
8	0.0867	
9	0.0284	
10	2.7309e-04	
11	7.9100e-05	
12	2.0346e-05	
13	0.0024	
14	0.0038	
15	0.0076	
16	4.1370e-04	
17	1.2312e-04	
18	3.6674e-05	
19	8.6512e-04	
20	0.0018	
21	0.0024	
22	6.9156e-04	
23	2.0687e-04	
24	7.1035e-05	
25		
26		
27		
28		

```

Editor - Untitled.m
Untitled.m + Vari

1 - A=[ 1,-1/0.7,0,0,0,-2,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0;
2 - -1,1+(1/0.7),-1/0.7,0,0,0,-2,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0;
3 - 0,0,1+(1/0.7),-1/0.7,0,0,0,-2,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0;
4 - 0,0,0,1+(1/0.7),-1/0.7,0,0,0,-2,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0;
5 - 0,0,0,0,1+(1/0.7),-1/0.7,0,0,0,-2,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0;
6 - 0,0,0,0,0,1+(1/0.7),0,0,0,0,-2,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0;
7 - 0,0,0,0,0,0,3,-1/0.7,0,0,0,-2,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0;
8 - 0,-1,0,0,0,-1,3+(1/0.7),-1/0.7,0,0,0,-2,0,0,0,0,0,0,0,0,0,0,0,0,0,0;
9 - 0,0,-1,0,0,0,-1,3+(1/0.7),-1/0.7,0,0,0,-2,0,0,0,0,0,0,0,0,0,0,0,0,0;
10 - 0,0,0,-1,0,0,0,0,0,3+(1/0.7),-1/0.7,0,0,0,-2,0,0,0,0,0,0,0,0,0,0,0,0;
11 - 0,0,0,0,-1,0,0,0,0,0,3+(1/0.7),-1/0.7,0,0,0,-2,0,0,0,0,0,0,0,0,0,0,0;
12 - 0,0,0,0,-1,0,0,0,0,0,3+(1/0.7),0,0,0,0,-2,0,0,0,0,0,0,0,0,0,0,0,0;
13 - 0,0,0,0,0,0,0,0,0,0,3,-1/0.7,0,0,0,-2,0,0,0,0,0,0,0,0,0,0,0,0,0;
14 - 0,0,0,0,0,0,0,0,0,-1,3+(1/0.7),-1/0.7,0,0,0,-2,0,0,0,0,0,0,0,0,0,0;
15 - 0,0,0,0,0,0,0,-1,0,0,0,0,0,3+(1/0.7),-1/0.7,0,0,0,-2,0,0,0,0,0,0,0;
16 - 0,0,0,0,0,0,0,-1,0,0,0,0,0,3+(1/0.7),-1/0.7,0,0,0,-2,0,0,0,0,0,0,0;
17 - 0,0,0,0,0,0,0,-1,0,0,0,0,0,3+(1/0.7),-1/0.7,0,0,0,-2,0,0,0,0,0,0,0;
18 - 0,0,0,0,0,0,0,-1,0,0,0,0,0,3+(1/0.7),0,0,0,0,-2;
19 - 0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0;
20 - 0,0,0,0,0,0,0,0,0,0,0,0,-1,0,0,0,0,0,-1,3+(1/0.7),-1/0.7,0,0,0;
21 - 0,0,0,0,0,0,0,0,0,0,0,0,0,-1,0,0,0,0,-1,3+(1/0.7),-1/0.7,0,0;
22 - 0,0,0,0,0,0,0,0,0,0,0,0,0,0,-1,0,0,0,0,-1,3+(1/0.7),-1/0.7,0;
23 - 0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,-1,0,0,0,0,-1,3+(1/0.7),-1/0.7;
24 - 0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,-1,0,0,0,0,-1,2+(1/0.7);
25 - 1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1];
26 - b=[0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1]';
27 - x = A\b;
28 - s=sum(A);
29
30

```

Response time for $n_1 = 4$.

$$\text{Jobs} = 1 - 0.503652 = 0.496348$$

$$\text{Throughput of } S_1 = 0.176722 \times 2 = 0.353444$$

$$\begin{aligned}\text{Throughput of } S_2 &= (0.319626 + 0.117565 + 0.013979 \\ &\quad + 0.00129 + 0.000113) \times \frac{1}{0.7} \\ &= 0.646533\end{aligned}$$

$$\text{Total throughput} = 1.14288$$

$$\text{Response time} = 0.43429 \text{ s.}$$

Response time for $n_1 = 5$

$$\text{Jobs} = 1 - 0.56365 = 0.49635$$

$$\text{Throughput of } S_1 = 0.17673 \times 2 = 0.35346$$

$$\begin{aligned}\text{Throughput of } S_2 &= (0.31962 + 0.11756 + 0.01398 + \\ &\quad 0.00129 + 0.000112 + 0.000009312 \\ &\quad \times \frac{1}{0.7}) = 0.64653\end{aligned}$$

$$\text{Total} : 1.14288$$

$$\text{Response time: } 0.43435.$$

c). when $n_1 = 4$, it gives the smallest response time for the server farm.

Below is the matrix for $n_1 = 4$ and the probabilities for each state.

Below is the matrix for $n_1 = 5$ and the probabilities for each state.

	0.50365
1 -	0.29341
2	0.02493
3	0.00123
4	5.49E-05
5	2.26E-06
6	0.04225
7	0.08665
8	0.0294
9	0.00145
10	6.51E-05
11	2.74E-06
12	0.00148
13	0.00304
14	0.00826
15	0.00255
16	0.00011
17	4.94E-06
18	4.57E-05
19	9.39E-05
20	0.00026
21	0.00071
22	0.00022
23	9.56E-06
24	1.40E-06
25	2.88E-06
26	7.80E-06
27	2.18E-05
28	6.11E-05
29	1.87E-05
30	4.51E-08
31	9.47E-08
32	2.62E-07
33	7.46E-07
34	2.13E-06
35	6.08E-06
36	
37	
38 -	
39 -	