

Syed Rafae Hashmi

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EDUCATION

Wilfrid Laurier University

BSc Computer Science w/ Big Data Systems Specialization and Data Analytics Minor — September 2022 - April 2026

SUMMARY OF QUALIFICATIONS

Highly motivated individual, dedicated, focused, and accustomed to serving the community
Fluent in English, French and Urdu
Dependable team player, punctual and organized
Detail-oriented, enthusiastic, friendly, and helpful
Self-motivated, and excellent adaptability skills

WORK EXPERIENCE

RW & CO | Sales Associate

February 2024 - April 2024

- Enhanced communication skills through effective interaction with customers, colleagues, and management.
- Demonstrated strong organizational abilities in inventory management, optimizing product availability.
- Proven problem-solving skills in promptly addressing customer concerns and resolving issues.
- Honed multitasking abilities in a fast-paced retail environment, maintaining high standards of service.
- Developed leadership capabilities by providing guidance to team members and facilitating training sessions.

PANDORA Sherway | Sales Associate

April 2023 - September 2023

- Successfully contributed to the top-ranked PANDORA branch in Canada's luxury retail sector.
- Excelled in a prestigious and upscale environment, showcasing strong adaptability and performance.
- Demonstrated exceptional communication skills, effectively engaging with discerning clientele.
- Actively listened to customer preferences and needs, guiding them through the luxury product collection.
- Established lasting connections with customers, enhancing the branch's reputation and success.

Brickworks Academy | LEGO Robotics Instructor

July 2022 - September 2022

- Planned lessons and activities for a new group of students aged 6 to 13 every week.
- Taught a variety of code practices and skills using the FRC Mindstorms EV3 Software.
- Practiced and enforced all required Covid - 19 restrictions.

ROOTS Canada | Sales Associate

September 2021 - June 2022

- Handled product sales and assisted customers throughout the buying process using critical thinking and product knowledge to answer customer inquiries, as well as experience working under high pressure.
- Set-up and operated a digital payment system used to scan products with exceptional written and verbal communication skills to improve customer experience.
- Consistently gone above and beyond to provide exceptional customer service during my time at Roots, by actively listening to customers' needs and concerns, offering personalized recommendations, and ensuring their overall satisfaction with their experience.

VOLUNTEER EXPERIENCE

HawkHacks | Event & Logistics Coordinator

September 2023 - Present

- Organize and structured workshop and events for a Hackathon of over 800 participants.
- Procured over \$20,000 in funding by effectively liaising with sponsors.
- Demonstrated adept budgeting skills ensuring optimal resource allocation.

LCS - Laurier Computing Society | Event Coordinator

September 2022 - Present

- Proficiently orchestrate and manage large-scale events, catering to attendances of thousands of students.
- Utilize strong organizational skills and strategic thinking to handle multiple event components.
- Excel in communication, teamwork, and problem-solving.