

Rafael Hilario Torres

Software Developer - Time Zone: GMT-4

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◦ Skills ◦

HTML 5

CSS

JavaScript

PHP

Node.js

React JS

Python

SQL

GIT

Power BI

◦ Certifications ◦

Python

English

Power BI

◦ Education ◦

Instituto Tecnológico de Las Américas (ITLA)

Software Development Technologist

Jan, 2014 - Jan, 2017

Domínico Americano

Systems Engineer

Jan, 2022

◦ Languages ◦

Spanish

Native

English

Summary

I consider myself someone who achieves what is proposed, since I believe that achievements are the results of the decisions that are made and the goals that each one sets.

Experience

CEDIMAT

Systems Analyst

Sep 2023 - Present

Gathered and documented technical and functional requirements, designing system solutions aligned with organizational processes. Gathered and documented technical and functional requirements, designing system solutions aligned with organizational processes.

- Collected and documented functional and technical requirements from stakeholders.
- Designed system architectures that aligned with business processes.
- Coordinated development, testing, and implementation phases.
- Ensured systems met performance, reliability, and usability standards.

Oscar A. Renta Negrón

Data Analyst

Sep 2019 - Sep 2023

Analyzed sales data and market trends to identify growth opportunities and resource optimization. Analyzed sales data and market trends to identify growth opportunities and resource optimization. Prepared reports and dashboards to support strategic decision-making.

- Analyzed sales data and market trends to support business growth strategies.
- Created dashboards and visual reports for senior management.
- Identified areas for cost reduction and revenue optimization.
- Partnered with sales and marketing teams to align data insights with goals.

Programmer Analyst 2021-2022

Developed and maintained corporate applications using Java and SQL, analyzing requirements with key users to ensure solutions met business goals. Implemented improvements to existing systems, optimizing performance and usability.

- Developed and maintained enterprise-level applications using Java and SQL.
- Analyzed user requirements to deliver technical solutions aligned with business needs.
- Optimized system performance and implemented new features based on feedback.
- Collaborated with cross-functional teams throughout the software development life-cycle.

Technical Support 2019-2021

Provided first and second-level technical support to internal users and external clients, resolving hardware, software, and network issues.

- Provided Tier 1 and Tier 2 support for hardware, software, and network issues.
- Resolved incidents efficiently, ensuring minimal disruption to business operations.
- Created documentation and knowledge base articles for recurring issues.
- Escalated complex problems to specialized teams and followed up to resolution.

REDDE

QA Engineer

Jan 2021 - Dec 2022

Designed, executed, and automated test cases to ensure the quality of web and mobile applications. Worked with Agile methodologies, using tools like Selenium and JIRA for bug tracking and test management. Conducted functional, regression, and integration testing, collaborating closely with developers to deliver error-free releases and enhance user experience.

- Designed and executed manual and automated test cases for web and mobile applications.
- Performed functional, regression, and integration testing using Selenium and JIRA.
- Worked in Agile environments, collaborating with developers to ensure high-quality releases.
- Reported and tracked bugs, contributing to continuous product improvement.

DTE

Software Developer Jr.

Jan 2018 - Jul 2018

As a Junior Software Developer at DTE, I contributed to the development and maintenance of web applications, working closely with senior developers to deliver clean, efficient, and scalable code. I collaborated in Agile teams, participated in code reviews, and actively improved my skills through hands-on experience with modern technologies.

Key Responsibilities:

- Developed and maintained features for web applications using technologies like JavaScript, HTML, CSS, and Python/Java.
- Collaborated with senior developers to troubleshoot, debug, and optimize code for better performance.
- Participated in daily stand-ups, sprint planning, and code reviews in Agile environments.
- Wrote unit and integration tests to ensure application reliability and reduce bugs in production.

Studio 51

Graphic Designer (UX/UI)

Jan 2017 - Sep 2017

Created clean, user-focused designs for web and mobile using tools like Figma and Adobe XD. Prioritized usability and consistency.

- Designed user-friendly interfaces and high-fidelity prototypes for web and mobile applications.
- Created wireframes and mockups using Figma and Adobe XD, ensuring brand consistency.
- Collaborated with cross-functional teams to align design with user needs and business goals.
- Conducted user testing and applied feedback to enhance usability and engagement.