Rafael Pérez

QA Lead / Quality Architect

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Profile

QA Lead & Quality Architect with 11+ years in large-scale ecommerce (Inditex via Viewnext). Skilled in modernizing QA processes through automation, dashboards, data, and AI. Experienced in leading teams up to 16 people, designing QA strategies, and creating internal tools to monitor quality, production issues, and team performance. Fast learner, adaptable, and passionate about reducing complexity and improving processes.

Experience

Viewnext / Inditex – QA Lead / Quality Architect (March 2015 – Present)

- Lead and coordinate QA teams, including legacy and modern testing environments.

- Design and implement QA strategies for monolithic and microservices platforms.

- Develop dashboards and internal tools (Power BI, Retool, Excel, APIs, Webhooks, AI) to monitor quality, automation, and team performance.

- Introduce AI-assisted workflows and automation to optimize test execution, defect tracking, and reporting.

- Support continuous improvement of CI/CD processes and QA best practices across teams.

Key Achievements:

- Led migration from monolithic to microservices QA strategy while maintaining quality standards.

- Built internal dashboards that track team capacity, automation coverage, and production issues in real-time.

- Introduced AI-assisted test generation and workflow automation, reducing manual effort and accelerating delivery cycles.

Skills / Core Competencies

- QA Strategy & Test Management

- Test Automation (Karate, API testing, CI/CD pipelines)

- Jira & Xray (Test Plans, Test Sets, Executions, Traceability)

- Data & Reporting (Power BI, Retool, Excel Advanced, APIs)

- AI in QA (Copilot, Cline, MCPs, workflow automation)

- Team Leadership & Mentoring

Education

Ingeniero Técnico en Informática de Sistemas
Universidad Politécnica de Cáceres – 2014