



**CAMFEBBA**

## **INTERNATIONAL**

TRAINING PROGRAM

# **MANAGERIAL PSYCHOLOGY**



## **COURSE OBJECTIVE**

The objective of the course is to make participants acquainted with theoretical knowledge of a manager and with psychological pieces of knowledge, which can be used in work of a manager, supervisor and leader to concentrate on application of this knowledge in managing people at work.

## **TARGET AUDIENCE**

This course is suitable for people managers and supervisors wishing to improve their human skills in managing and leading their staff.

## **METHODOLOGY**

A learner-centered methodology is applied in this training to promote maximum participation of learners. This training includes mini lectures, structured exercises, instructor-led problem solving practices, mini case studies and other interactive learning tools.

## **TRAINING FEE**

- Direct Member: **USD 250/person**
- Non-Member: **USD 300/person**

Fee is inclusive of lunch and learning materials.  
Certificate of completion provided.

**Note:** Fee excludes any taxes.

## **Training Schedule**

**26-27 March  
2019**

**8:30 am – 5:00 pm**



Restaurant/hotels  
Language: English

**Deadline**

**23 March 2019**

# ASSOCIATE TRAINER OF CAMFEBA

## TRAINER PROFILE

### ABOUT TRAINER

He is a professional executive and corporate trainer and consultant who possess more than one decade of progressive experience in employee training & development and facilitating the private and public sectors, international and local organizations by providing practical, interactive and activity based trainings through workshops and seminars and lecturing academic courses for local and international degrees in Cambodia.

He was with an international education, training and consultancy company which is a large Singapore based Management and Education Placement Company, operating in Singapore, China, Malaysia, Myanmar, Vietnam, Sri Lanka, Bangladesh, Hong Kong, Nepal, Indonesia, Lao PDR, and Cambodia. He has been involved in public sector, media, livestock, construction, interior and exterior decoration, education services, employer association, telecommunication and banking industry for over two decades with Multi-National Corporations and local renowned companies and organizations. In his professional career, he has held senior management positions in international and local large and small organizations.

He earned his MBA from Karnataka State University and also earned BSc (Maths), Diploma in Engineering (Mechanical Power) from Government Technical Institute, English for Specific Purposes from Yangon Technological University and Post Grad Diploma in Applied Psychology from University of Yangon.

He also earned Post Graduate Diploma in Applied Psychology from University of Yangon and got the best student prize for his academic achievement.

He provided education consultation, planning and student placement at all levels and tutored English and pre-university preparation courses to place the students to the education institutions of their choice. He has been teaching a wide variety of subjects in Business and Management at some local renowned universities and Business Schools for local and international degrees in Cambodia. He also worked as the dean of Faculty of Business and Economics at Sovannaphumi University formerly Newton Thilay University. He has been lecturing at Pāññāsāstra University of Cambodia (PUC) since 2009. He was with Smart Axiata Co., Ltd. as Head of Talent and Organization Development.



### COURSE CONTENTS

1. Introduction to Industrial and Organizational Psychology for Managers
2. Social Communication Skills for Managers
  - a. Nonverbal communication
  - b. Verbal communication
3. Coping with Conflicts
  - a. Types of conflicts
  - b. Conflicts strategy solution
  - c. Training of coping with conflicts
  - d. Dealing with difficult people, including setting healthy boundaries when dealing with difficult behaviours, managing resistance, counselling, coaching and conflict resolution.
4. Working with Group and Group problems solution
  - a. Group development stages and understanding their personalities
  - b. Developing emotional intelligence and knowing to use it within your team
5. Organizational Effectiveness and Individual Performance
  - a. Factors influencing organizational effectiveness
  - b. Determinants of individual effectiveness
6. Basic Managerial Skills
  - a. Personality typology for managers
  - b. Test of managerial skills
  - c. Motivation
  - d. performance management, monitoring performance and feedback
7. Basics of Mental Hygiene
  - a. Coping with occupational stress
  - b. Relaxation techniques
  - c. Time management
8. Psychology of Leadership

**Please  
contact**

**For further information and registration**

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